Addiction

The courses in this section cover the basics of customized and self-employment. The courses provide a practical overview of the strategies to create jobs and small businesses for those not able to compete well in the traditional labor market. Topics include discovering the talents of the individual, how to negotiate and develop work, and systematic instruction for success.

- A Biopsychosocial Model of Addiction
- Adolescent Substance Abuse Clinical Pathways Training
- Advanced Motivational Interviewing
- ASAM Patient Placement Criteria
- ASAM Patient Placement Criteria for Adolescents
- Best Practices in Substance Use Treatment Compliance
- Confidentiality of Substance Abuse Treatment Information
- Gambling Addiction
- Managing Depressive Symptoms in Substance Abuse Clients During Early Recovery
- Medication-Assisted Therapy in Opioid Addiction
- Methamphetamine: Effects, Trends, and Treatment

Relapse Prevention for Therapists: Helping Your Client
- Develop a Prevention and Recovery Plan
- Relapse Prevention Services: Best Practices in Treatment
- Relapse Prevention Services: Cultural and Programmatic Issues
- SBIRT: Intervention and Treatment Services for Individuals with Substance Use Issues
- Substance Abuse and Violence Against Women
- The Addictive Process
- The Twelve Steps
- Understanding the Effects of Substance Abuse-EBP

AIRS Courses

Courses created through a partnership with the Alliance of Information Referral Systems. Courses address topics specific to Information and Referral providers.

- AIRS: An Overview for Resource Specialists
- AIRS: CIRS Aging Practice Exam
- AIRS: CIRS Practice Exam
Behavioral Health Introductory

The courses in this library are entry level introductions to the major behavioral health disorders. The trainings provided are appropriate for staff in a variety of settings that serve health care consumers—along with those who support them—who have behavioral health concerns. The courses include a general overview of the theory, practice, and assessment strategies for many of the most common behavioral health issues including co-occurring disorders, personality disorders, mood and anxiety disorders, schizophrenia, and psychopharmacology interventions. Staff who complete these trainings will deepen their understanding of the causes and intervention strategies related to the most commonly-found behavioral health issues.

ADHD: Diagnosis and Treatment
Anxiety Disorders: Diagnosis and Treatment
Autism Overview
Bipolar Disorder
Co-Occurring Disorders
NAB Approved - Overview of Personality Disorders
Overview of Mood Disorders in Adults
Overview of Personality Disorders
Overview of Psychopharmacology

Canadian-Specific Content

The courses in this category address regulatory requirements and topics specific to customers with facilities in Canada, particularly customers operating organizations specializing in residential care and community and social services.

An Ethics Primer for Work in a Community or Social Service Organization
Child Abuse
Client Rights
Confidentiality in Community and Social Services
Diversity and Cultural Competence for Community and Social Services
Documentation for Community and Social Services
Emergency Preparedness
Fire Safety for Community Social Services
Handling Food Safely in Community or Social Service Organizations
Hazardous Chemicals
Infection Prevention in Community Settings
Medication Management
Safe Practices in Residential Care
Safely Working in the Community
Workplace Violence for Community and Social Services

Children, Youth and Families

This library provides trainings for entry level and intermediate behavioral health staff who work in a variety of settings that serve children, youth, and families. Courses in this library are designed to enhance the understanding and assessment of children and youth with a wide range of presenting problems including substance abuse in the family, family therapy, fetal alcohol spectrum disorders, trauma, and abuse/neglect. Many courses also provide evidence-based best practices related to working with families toward key goals including engaging fathers in their children's lives, addressing how parenting styles relate to child development, psychopharmacological options,
and safety crisis planning. Staff who take these trainings will develop key skills by increasing their awareness of, and sensitivity to the critical issues facing children, youth, and families.

Adolescent Suicide
Advanced Family Psychoeducation: Evidence-Based Practices
Attachment Disorders and Treatment Approaches
Attachment Disorders: Theoretical and Treatment Issues
Best Practices: Behavior Support and Intervention
Beyond EBPs: Using Science, Culture Change and Collaboration to Improve Outcomes for Children
Bipolar Disorder in Children and Adolescents
Brief Strategic Family Therapy Part 1: Theory and Principles
Bullying and Emotional Intelligence
Calming Children in Crisis
Child and Adolescent Psychopharmacology
Depressive Disorders in Children and Adolescents
Developmental Stages: Infancy through Adolescence
Early Childhood Mental Health Consultation
Engaging Fathers in Children’s Lives Part 1: An Overview
Engaging Fathers in Children’s Lives Part 2: Communication and Principles of Practice
Engaging Fathers in Children’s Lives Part 3: Advanced Techniques
Evaluation and Treatment of Mental Health Concerns Common in Childhood and Adolescence
Externalizing Disorders: Disruptive Youth
Fundamentals of Fetal Alcohol Spectrum Disorders
Helping Children and Adolescents Cope with Violence and Disasters
Identifying And Preventing Child Abuse And Neglect
Inner Bullies
Internalizing Disorders
Making Parenting Matter Part 1
Making Parenting Matter Part 2
Practical Strategies for Engaging Families and Children
PRIDE Module 11: Understanding & Promoting Infant & Child Development: Infant Development
PRIDE Module 11: Understanding and Promoting Infant and Child Development
PRIDE Module 12: Understanding and Promoting Preteen and Teen Development 1: Transition to Adulthood
PRIDE Module 12: Understanding Preteen and Teen Development 2: Trauma, Loss and Developmental Tasks
Research-Informed Practices to Treat Children and Strengthen Families
Safety Crisis Planning For At-Risk Adolescents and Their Families
Shaken Baby Syndrome

Strategies for Supervisors: Reducing Restraint and Seclusion
Strength Based Perspectives for Foster Parents
Sudden Infant Death Syndrome
Supportive Strategies for Promoting Positive Behavior in Youth: Module 1
Supportive Strategies for Promoting Positive Behavior in Youth: Module 2
Supportive Strategies for Promoting Positive Behavior in Youth: Module 3
The ABC’s of Bullying
Trauma Informed Treatment for Children with Challenging Behaviors
Working with Children in Families Affected by Substance Use
Working with Youth: A Strength-Based Perspective

Compliance/OSHA

The courses in this section address regulatory requirements and OSHA standards for all organizations. Courses are designed to meet regulatory and company requirements on topics such as confidentiality and HIPAA, sexual harassment and emergency preparedness. Courses are appropriate for all staff working in a variety of settings who must meet state and federal training mandates.

Bioterrorism
Blood-borne Pathogens
Client/Patient Rights
Client/Patient Transfers
Confidentiality and HIPAA
Corporate Compliance and Ethics
CPR Refresher
Cultural Diversity
Customer Relations
Defensive Driving Training
Drugs in the Workplace
Emergency Preparedness
Environmental Safety in the Workplace
Fire Safety
Fire Safety Refresher
First Aid Refresher
Handling Food Safely
Hazardous Chemicals
HIPAA for Healthcare Professionals: How To Avoid Disciplinary and Malpractice Actions
Infection Prevention - Full Series
Infection Prevention Part 1
Infection Prevention Part 2
Influenza Preparedness
Influenza Prevention and Preparedness
Latex Allergy
Quality Improvement
Rules of the Road: Driving Safety
Sexual Harassment/Discrimination - Prevention for Employees
Workplace Harassment
Workplace Violence

Early Childhood Education

This library includes trainings which target entry level as well as intermediate teachers and assistants in early childhood settings such as Headstart and preschools. Courses focusing on topics such as cultural diversity in the classroom, classroom safety, social and emotional development, and approaches to learning will ensure that staff develops skills in best practices in early childhood education. Courses also focus on building skills through a variety of mediums appropriate to the young child, including physical play and creative arts. By incorporating these key competencies into the educational setting, staff will be more prepared to serve the diverse needs of today’s early learners.

Age-Appropriate Activities for Infants and Toddlers
Application of Classroom Screening, Assessment and Evaluation
Approaches to Learning
Classroom Strategies for Promoting Positive Behavior in Youth
Cultural Diversity in the Classroom
Developing and Enriching Language
Developmental Stages: Birth to Five Years Old
Early Childhood Oral Health
Health and Safety in the Classroom
IDEA in the Early Childhood Classroom
Inclusion: Children with Disabilities
Infant and Toddler Safety
Introduction to Screening, Assessment, and Evaluation in the Classroom
Introduction to the Developmentally Appropriate Classroom
Learning through Physical Play
Learning Through the Creative Arts

Nutrition
Promoting Literacy
Recognizing and Managing Communicable Diseases in Children
Science and Early Learning
Social and Emotional Development in Children
Strategies for Learning Mathematics
The Developmentally Appropriate Classroom: Best Practices
Understanding and Preventing Communicable Diseases in Children
Understanding and Preventing Communicable Diseases in Children- New York
Understanding and Supporting Families
Understanding Parenting Styles

Executive and Board Leadership

Training and refining an organization’s “human capital” is an ongoing educational need that should start at the top. By taking the courses in this library, well-seasoned leaders and newly-elected board members alike will gain key insights into effective stewardship of a variety of key executive functions including marketing, fund development, healthcare reform, and “brass tacks” of developing an effective board. The knowledge and practices included in these trainings will give executives in a broad variety of settings the tools they need to optimize their contribution to the organizations they serve.

Affirmative Business
Essentials of an Effective Board
Healthcare Reform
Keynote: Leading at the Speed of Change
Marketing and Fund Development
Marketing/Fund Development Focus Group Pt 1
Marketing/Fund Development Focus Group Pt 2
Marketing/Fund Development Focus Group Pt 3
MH & Addiction Services: Evolution Not Revolution
Moving Beyond Survival: Using Tech to Thrive
New Perspectives for Online Fundraising and Marketing
New Trends in Healthcare: From EHR to PHR and In-Between
On-line Marketing and Fundraising Workshop Part 1
On-line Marketing and Fundraising Workshop Part 2
Succession Planning
Taking the Vision to Reality: Harnessing the Power of the I/DD Community
Team Approach to Fund Development

**Hazelden Courses**

This library contains courses in several important areas. They are: Substance Abuse Prevention, Addiction and Addiction Treatment, Co-occurring Disorders, and several non-addiction-related offerings in the areas of Bullying and Dating Violence. The course content has been developed by subject matter experts with substantial credentials in the field. Most courses are targeted to intermediate or senior level clinical staff but several are foundational and are suitable for all staff working in the area of addictions.

Adolescent Drug Abuse A Family-Based Multidimensional Approach
Anxiety Disorders
Applying ASAM Placement Criteria
Bullying 101
Bullying 101 for School Counselors and School Social Workers
Bullying 101 for School Principals: What Principals Should Know and Be Able to Do
Clinical Effectiveness: Ethical and Legal Considerations
Co-occurring Disorders Webinar Series: Assessing Organizational Capacity
Co-occurring Disorders Webinar Series: Cognitive Behavioral Therapy
Co-occurring Disorders Webinar Series: Engaging Families
Co-occurring Disorders Webinar Series: Integrating Combined Therapies
Co-occurring Disorders Webinar Series: Medication Management Strategies
Co-occurring Disorders Webinar Series: Screening and Assessing Clients
Empathy: Keystone to Building an Alliance
Ethics for Addiction Counselors Working with Adolescents
Evidence-Based Practice: What Does It Have to Do with the Twelve Steps?
How to Implement Specialty Care Tracks Within Addiction Treatment Programs
Integrating Treatment for Co-occurring Disorders Introduction to Integrated Dual Disorders Treatment (IDDT)
Methamphetamine: New Knowledge, New Treatments
Mindfulness and Multidisciplinary Treatment of Addiction
Mindfulness for the Body
Obsession of the Mind: The Latest Alcohol Craving Research
Older Adults and Addiction
Spirituality and Recovery: Research Findings and Directions
Stages of Change and Addiction
Teen Dating Violence 101
The Neurobiology of Addiction A New Perspective
Therapeutic Alliance and Engagement
TSF—Twelve Step Facilitation for Clinicians
Twelve Step Recovery and the Treatment of Depression Using Brief Intervention to Motivate Clients to Get Help
Using the Twelve Steps to Promote Cognitive and Behavioral Change
Women and Addiction: A Gender-Responsive Approach

**Human Services Workforce Development**

The courses in this section are entry level introductions to a variety of topics within the human services industry. Courses are appropriate for staff working towards personal and professional growth within their organization or in the field in general. The courses include a general overview of the topic and concrete objectives that will enhance overall knowledge and understanding of individuals who may be served within any human service agency.

Abuse
Achieving Recovery For Those You Serve Through the Effective Use of WRAP
Addressing Organizational Challenges & Opportunities in Implementing Person-Centered Planning
Age-Specific Care
Alcohol and the Family
Basic Introduction to HIV/AIDS
Beck Depression Inventory-II® In Health & Human Service Settings
Case Management Basics
Child Abuse
Client/Patient Safety: Reducing Medical Errors
Clinical Supervision
Crisis Management
Dental and Oral Health
Dialectical Behavioral Therapy: An Introduction
Documenting the Treatment Planning Process
Does Your Organization Measure Up: Are You Really Trauma-informed?
Domestic and Intimate Partner Violence  
DSM-5 Overview  
Ethical Considerations of Dual Relationships  
Evidence-Based Practices  
Family Assessment and Intervention  
Grief and Loss  
Guidelines for Documentation  
HIV/AIDS  
Identifying and Preventing Dependent Adult Abuse and Neglect  
Motivational Interviewing  
NAB Approved - HIV/AIDS  
NAB Approved - Overview of Suicide Prevention  
NAB Approved - Toolkit for Modifying Evidence-Based Practices to Increase Cultural Competence  
Overview of Family Psychoeducation: Evidence-Based Practices  
Overview of Suicide Assessment  
Overview of Suicide Prevention  
Overview of Suicide Screening  
Pain  
Person-Centered Medication: Choice Not Control  
Person-Centered Planning  
Personal Safety in the Community  
Physical Safety in the Workplace  
Positive Psychology  
Predicting Violence and Threat Assessment  
Psychoeducation with Individuals Who Have Significant and Persistent Psychiatric Disorders  
Recovery Promoting Relationships  
Solution-Focused Therapy  
Structured Group Therapy Part 2  
Suicide Prevention Gatekeeper Trainings: From Process to Outcomes  
Therapeutic Boundaries  
Therapeutic Communications  
Toolkit for Modifying Evidence-Based Practices to Increase Cultural Competence  
Working with the Homeless Part 1: An Overview  
Working with the Homeless Part 2: Tools and Techniques for Treatment  

Management and Leadership Fundamentals  

This library focuses on four important areas of management and leadership. They are: Management, Communication, High Performing Teams and Leadership. The courses provide skill based learning to assist supervisors and managers to manage effectively, communicate clearly, develop their teams and lead with vision, alignment and execution. Many of the courses, such as the communication suite, are suitable for skill building for all employees.

Communication Essentials: Communication Style Effectiveness  
Communication Essentials: Navigating Conversations  
Communication Essentials: The Effective Listener  
High Performing Teams 1: Aligning The Team  
High Performing Teams 2: Developing Your Team  
Leadership Fundamentals: Leading as a Coach  
Leadership Fundamentals: Management vs. Leadership  
Leadership Fundamentals: Relationship-centric Leadership  
Management Fundamentals for the Emerging Leader  
Management Fundamentals: Setting the Stage for Success  
Management Fundamentals: Winning at Work  

Mental Health General  

This category targets entry level as well as intermediate behavioral health staff and provides a wide array of courses aimed at enhancing their assessment and treatment skills. These trainings allows clinicians in a variety of practice settings to broaden their knowledge and skills across numerous practice areas including evidence-based treatment approaches, legal/ethical information, suicide prevention, personality disorders, and mood or anxiety disorders. These courses focus on a variety of techniques, modalities and theoretical orientations that allow staff to build the skills they need in order to address unique clinical concerns facing our communities today.

Adopting A Primary Short Term Care Treatment Model  
Advanced Co-Occurring Disorders  
Brief Strategic Family Therapy Part 2: Clinical Techniques  
Chronic Pain and Prescription Drug Abuse: Intertwined Epidemics  
Clinical Supervision: Population Specific  
Cognitive Behavioral Therapy  
Cultural Issues in Mental Health Treatment  
Dental and Oral Health for Individuals with MI  
Dialectical Behavioral Therapy: Advanced Techniques  
Disaster Mental Health Intervention: Project P-FLASH  
Disaster Response: Five Key Strategies  
Disaster Trauma: Promoting Resilient Individuals, Organizations, and Communities
Older Adults

Members of the “Baby Boom” generations are now accessing health care agencies more than ever, so understanding how to work effectively with older individuals is a critical skill for behavioral health professionals. Courses in this library target entry level and intermediate clinicians who provide services for older adults along with those who support them. Trainings in this library address key competencies in geriatric mental health including abuse/neglect, developmental milestones, and mood disorders. Armed with this information, staff will be well-prepared to provide effective care for late life behavioral health care consumers in a variety of settings.

Alzheimer’s Disease
Anxiety Disorders Among Older Adults
Depression in Late Life
Developmental Milestones and Common Mental Health Issues of Adults and Seniors
Diagnosing Substance Use Issues in Older Adults
Elder Abuse
Geriatric Mental Health 101
Managing Challenging Behaviors of Older Adults with Dementia
NAB Approved - Alzheimer’s Disease
NAB Approved - Managing Challenging Behaviors of Older Adults with Dementia
NAB Approved - Treating Substance Abuse in Older Adults
Paraprofessionals in Behavioral Health

This library includes trainings for entry level and intermediate behavioral health paraprofessionals working in a variety of settings. Course offerings include key information regarding cultural diversity, case management, documentation, therapeutic boundaries, mental health, and substance use issues. By taking these trainings, paraprofessional staff will deepen their understanding of the best practices they need in order to provide the best possible care for the individuals they serve.

- Alcohol and the Family for Paraprofessionals
- Case Management for Paraprofessionals
- Co-Occurring Disorders: An Overview for Paraprofessionals
- Coordinating Primary Care Needs of Clients for Paraprofessionals
- Corporate Compliance and Ethics for Paraprofessionals
- Crisis Management for Paraprofessionals
- Cultural Issues in Mental Health Treatment for Paraprofessionals
- Introduction to MH/DD/SA for Paraprofessionals
- Mental Health Issues in Older Adults for Paraprofessionals
- Mood Disorders in Adults-A Summary for Paraprofessionals
- Nutrition and Exercise for Clients with MI
- Overview of Bipolar Disorder for Paraprofessionals
- Overview of Medications for Paraprofessionals
- Overview of Serious Mental Illness for Paraprofessionals
- Overview of Substance Abuse for Paraprofessionals in Behavioral Health and Social Service Agencies
- The Addictive Process: An Overview for Paraprofessionals
- Therapeutic Boundaries for Paraprofessionals
- Understanding PTSD for Paraprofessionals

Paraprofessionals Working with Children

This library includes trainings for entry level and intermediate behavioral health paraprofessionals working with children in a variety of settings. Course offerings include key information regarding positive behavior support, mood disorders, nutrition and exercise, medication management, ADHD, and suicide. By taking these trainings, paraprofessional staff working with children will deepen their understanding of the best practices they need in order to provide the best possible care for those they serve.

- Communication Skills and Conflict Management for Children's Services Paraprofessionals
- Environmental Safety for Children's Services Paraprofessionals
- Medication Management for Children's Services Paraprofessionals Part 1
- Medication Management for Children's Services Paraprofessionals Part 2
- Nutrition and Exercise for Children's Services Paraprofessionals
- Overview of Bipolar Disorder in Youth for Children's Services Paraprofessionals
- Overview of Depressive Disorder in Youth for Paraprofessionals
- Principles of Positive Behavior Support for Children's Services Paraprofessionals
- Residential Childcare Nutrition Training
- Residential Childcare Worker Training Part 1
- Residential Childcare Worker Training Part 2
- Strength Based Perspectives for Children's Services Paraprofessionals
- Understanding ADHD For the Paraprofessional
- Understanding Adolescent Suicide for the Paraprofessional

Serious Mental Illness Recovery and Rehabilitation

This category targets entry level as well as intermediate behavioral health staff and provides a wide array of courses aimed at enhancing their assessment and treatment skills. These trainings allow clinicians in a variety of practice settings to broaden their knowledge of and skills in working with serious mental illness. Topic include evidence-based treatment approaches, recovery and rehabilitation, legal/ethical information, schizophrenia, and the Wellness Recovery Action Plan series of courses. These courses focus on a
variety of techniques, modalities and theoretical orientations that allow staff to build the skills they need in order to address unique clinical concerns facing our communities today.

A Culture-Centered Approach to Recovery
All About WRAP® Including an Overview of the Research Findings and Values and Ethics
Alternatives to Incarceration for Offenders with Mental Health and Substance Abuse Disorders
Assessment for Planning and Tracking Outcomes Part 2
Assessment for Planning and Tracking Outcomes Part 3
Assessment for Planning and Tracking Outcomes Part 4
Barriers to Recovery
Clinical Supervision: Assessment/SMI Services
Clinical Supervision: Recovery Model
Community Inclusion
Community Support Team Service Definition Training for North Carolina
Comorbid Mental and Physical Conditions: Preparing for New Treatment Expectations
Consumers in the Mental Health Workforce
Coordinating Primary Care Needs of People with SMI
Creating a Recovery-Based Mental Health Program
Creating an Inclusive Work Environment
Crisis Response for Enhanced Services Providers in North Carolina
E-Learning: A Tool for Consumer Empowerment & Personal Responsibility
Enriching the Workforce: Opening Doors for Latino Consumer Providers
Establishing Benchmarks for a Recovery Oriented Mental Health System
Forging Your Own Recovery Path
Fostering Leadership in the Transformation of Systems
Goals, Values and Guiding Principles of Psychosocial Rehabilitation
Health Disparities among Minorities and Others with Psychiatric Disabilities
Implementing SAMHSA Evidence Based Practices
Integrating Race and Culture into the Psychiatric Rehabilitation Assessment
Intentional Peer Support: About Peer Support
Intentional Peer Support: First Contact and Language Law, Ethics, and Standards of Care for Community Mental Health Professionals
Measuring Recovery Promoting Competencies: In English and Spanish Speaking Populations
Mental Health Recovery and WRAP: Key Recovery Concepts
Overview of Assertive Community Treatment: Evidence-Based Practices
Overview of Severe Persistent Mental Illness
Peer Support: Supporting One Another in Recovery
People With Serious Mental Illness
Promoting Recovery in Mental Health Treatment
Psychiatric Rehabilitation: The Road Less Travelled
Psychiatric Vocational Rehabilitation
Putting Recovery Skills into Your Practice
Recognizing EPS and Tardive Dyskinesia
Recovery and Severe Persistent Mental Illness
Self Advocacy - Communication Skills
Self Advocacy - Skill Building
Self Advocacy - The Right Attitude
Self Direction, Person Centered Planning and Shared Decision Making to Facilitate Recovery Part 1
Self Direction, Person Centered Planning and Shared Decision Making to Facilitate Recovery Part 2
Shifting to a Recovery Paradigm: Facilitating Change
Supporting Students with Psychiatric Disabilities in Higher Education
Understanding Recovery
Workforce Transformation
WRAP One on One
WRAP Values and Ethics: Mental Health Recovery and WRAP
WRAP: Advance Directive/Crisis Mgt Plan
WRAP: Creating a Wellness Toolbox
WRAP: Developing a Daily Maintenance Plan
WRAP: Early Warning Signs and Action Plan
WRAP: Triggers and Triggers Action Plan
WRAP: When Things are Breaking Down Action Plan

Workforce Skills and Development

The courses in this category address the knowledge and skills necessary for every employee to be successful in the workplace. Courses include a variety of topics such as computer skills, time management, problem solving and communication in the workplace.

Attitudes at Work
Child Abuse for Mandatory Reporters - Iowa
Conflict Management
Dependent Adult Abuse for Mandatory Reporters - Iowa
Effective Communication in the Workplace
Microsoft Office Access 2010
Microsoft Office Excel 2003 Level 1
Microsoft Office Excel 2007 Level 1
Microsoft Office Excel 2010
Microsoft Office Outlook 2003 Level 1
Microsoft Office Outlook 2007 Level 1
Microsoft Office Outlook 2010
Microsoft Office PowerPoint 2003 Level 1
Microsoft Office PowerPoint 2007 Level 1
Microsoft Office PowerPoint 2010
Microsoft Office Publisher 2010
Microsoft Office Word 2003 Level 1
Microsoft Office Word 2007 Level 1
Microsoft Office Word 2010
Microsoft Windows Vista Level 1
Microsoft Windows XP Level 1
Problem Solving: Solutions in the Workplace
Stress Management in the Workplace
Time Management
Valuing Diversity in the Workplace
Work-Life Balance
Working with Difficult People

Workforce Skills, Supervision and Management

The courses in this section address the knowledge and skills necessary for new supervisors and human resource managers to be successful in the workplace, as well as current and emerging leaders of an organization. Courses include a variety of topics such as team building, effective interviewing, evaluating performance, and risk management. Effective e-learning topics are also included in this category.

Analyzing Performance and Corrective Action Plans
Application of the Personal Outcome Measures for Behavioral Health
Application of the Personal Outcome Measures for Children, Youth, and Families with Young Children
Clinical Supervision: Core Elements
Clinical Supervision: Special Topics Part 1
Clinical Supervision: Special Topics Part 2
Coaching and Mentoring in the Workplace
Deficit Reduction Act Compliance
Discrimination in the Workplace: What Supervisors Need to Know

Effective Interviewing Techniques
Effective Teams
Evidence-Based Practices in Supported Employment Part 2: Supporting Employed Consumers
Financial Management for Non-Financial Staff
FLSA: What Supervisors Need to Know
FMLA: What Supervisors Need to Know
Hiring and Developing Your Staff
How to Make Your Online Courses Interactive and Engaging
Impaired Healthcare Professionals: Identification and Management
Learning about People - Interviewing Techniques
Legal and Effective Interviewing
Looking at the Data - Decision-Making around Personal Outcome Measures
NAB Approved - Sexual Harassment Prevention Training for Supervisors
Overview of the Personal Outcome Measures
Performance Improvement
Preventing Sexual Misconduct in the Workplace
Project Management Basics
Sexual Harassment Prevention Training for CA Supervisors
Sexual Harassment Prevention Training for Supervisors
Smart Strategies for Survey Success
Staying Safe in Any Situation: SMART Principles
Supervision and Leadership
Supervisor’s Guide to Safety in Orientation
Supported Employment for Social Service Agencies
Teamwork: The Fundamentals
The Power of Personal Outcome Measures
The Risk Management Process – From Identification to Monitoring Results
Understanding Substance Abuse Problems in the Workplace
Using Personal Outcome Measures in Evaluation and Planning for Organizations
Using Personal Outcome Measures in Planning for People
Variance/Error Reporting and Disclosure
Writing Effective E-Learning