The Power of the SANs
The American Board of Family Medicine, Inc (ABFM)

Point of Contact: Dr. Elizabeth Bishop
ebishop@theabfm.org | 859.269.5626 ext. 1316

Asset Title: PRIME Registry

What is the Asset?
Qualified Clinical Data Registry that extracts data from the practice EHR, works with practice to create a customized mapping based on where the clinicians are actually documenting necessary data in the EHR (extracts from structured and unstructured fields), and then calculates and displays 40 clinical quality measures (see attached list of 2017 PRIME Measures).

Clinicians/practices can then use PRIME to report for QPP/MIPS measures directly from their PRIME dashboard. PTNs can also request regular data file of these clinical quality measures on all their enrolled practices, to assist in reporting for TCPI transformation purposes.

Where can I go to learn more?
» http://primenavigator.org/primeregistry

PTN Partners
» Colorado Department of Health PTN
» GreatLakes PTN
» HQI PTN
» QualityImpact PTN

SAN Participates on the following Affinity Group
» Data Management and Utilization for Improvement Affinity Group

American College of Emergency Physicians (ACEP)

Point of Contact: Nalani Tarrant, MPH
ntarrant@acep.org | 202-728-0610 ext.3036

Asset Title: Emergency Quality Network (E-QUAL)

What is the Asset?
Emergency Quality Network (E-QUAL) is designed to engage emergency clinicians and leverage emergency departments to improve clinical outcomes, coordination of care and to reduce costs in the following areas:
1. Improving outcomes for patients with sepsis
2. Reducing avoidable imaging in low risk patients by implementation of ACEP’s Choosing Wisely recommendations
3. Improving the value of ED evaluation for low risk chest pain by reducing avoidable testing and admissions. Each of the learning collaboratives has a 9 month learning period where participating sites will complete quality improvement activities (including submitting benchmark data) through the E-QUAL portal. In addition to the quality improvement activities, E-QUAL will host monthly webinars and podcasts and sites will have access to toolkit resources and best practice guidelines.

Where can I go to learn more?
» https://www.acep.org/equal/

PTN Partners
» Rhode Island PTN
» Vizient PTN
» Northern New England PTN

SAN Participates on the following Affinity Group
» Small, Rural, and Medically Underserved Affinity Group
» Specialist Work Group
American College of Physicians (ACP)

**Point of Contact:** Cheryl Rusten  
crusten@acponline.org | 215-351-2622

Monica Lizarraga  
mlizarraga@acponline.org | 215-351-2588

**Asset Title:** High Value Care Coordination for Specialty Practices

**What is the Asset?**
4 -5 month curriculum designed to help specialty practices implement High Value Care Coordination (HVCC) within the Medical Neighborhood. Curriculum will provide an overview of the importance of improving referral processes and care coordination to support more patient-centered connected care, while also showing the impact of poor care coordination and disconnected care on waste, safety, quality and clinician satisfaction. Practices will be guided through action steps to help them improve their referral and care coordination processes to result in better patient-centeredness, communication, collaboration, and outcomes.

**Where can I go to learn more?**
» We are still finalizing details. Please call or email for more information.

**PTN Partners**
» Vizient PTN  
» Southern New England PTN  
» Colorado Department of Health PTN  
» HealthVisions PTN  
» Delmarva PTN

**SAN Participates on the following Affinity Group**
» Specialist Work Group

American College of Radiology (ACR)

**Point of Contact:** Nancy Fredericks  
nfredericks@acr.org | 215-717-2769

**Asset Title:** Radiology Support Communication and Alignment Network (R-SCAN)

**What is the Asset?**
Engages radiologists and referring clinicians in a collaboration to reduce low value imaging. R-SCAN participants have access to an imaging clinical decision support tool to optimize image ordering based on evidence.

**Where can I go to learn more?**
» https://rscan.org
» The R-SCAN FAQ page provides an overview

**PTN Partners**
» NYS PTN  
» Garden PTN  
» Delmarva PTN  
» Mayo PTN  
» SW Pediatrics PTN

**SAN Participates on the following Affinity Group**
» Specialist Work Group

**TCPI Faculty Request/Offer**
» Encourage referring clinicians to lead R-SCAN projects  
» Help link R-SCAN team with key PTN individuals
American Medical Association (AMA)

**Point of Contact:** Lance Mueller | Lance.Mueller@ama-assn.org

Ashley Cummings
Ashley.Cummings@ama-assn.org | 312.464.4118

**Asset Title:** STEPS Forward: AMA’s Practice Improvement Strategies

**What is the Asset?**
The AMA’s STEPS Forward practice improvement educational modules help physicians address common practice challenges to achieve happier and healthier patients, lower costs, and to prevent physician burnout.

**Where can I go to learn more?**
» [https://www.stepsforward.org](https://www.stepsforward.org)

**PTN Partners**
» Quality Impact
» Arizona Health-e Connection
» COSEHC PTN
» Community Care of North Carolina PTN
» Washington Department of Health PTN
» Lurie Children’s Hospital PTN
» Tenet PTN
» NYSPTN
» Vizient PTN
» FQHC PTN

**SAN Participates on the following Affinity Group**
» Medication Management Safety Affinity Group
» Person and Family Engagement Affinity Group

American Psychiatric Association (APA)

**Point of Contact:** Kristin Kroeger | kkroeger@psych.org
Lori Klinedinst | Lklindinst@psych.org | 703-907-8576

**Asset Title:** Collaborative Care Model for Psychiatrists and Primary Care Physicians

**What is the Asset?**
The American Psychiatric Association in collaboration with the AIMS Center at the University of Washington has developed several resources and a training on the Applying the Integrated Care Approach. This training is offered live and online to psychiatrists and at this time online to primary care physicians. After completion of the training, psychiatrists are offered on-line Learning Collaboratives. The APA SAN is also working with several PTNs on training and implementing the model.

**Where can I go to learn more?**
Asset Title: “Caring for Your Health” Social Determinants Indicator tool

What is the Asset?
HCDI developed the “Caring for Your Health” Social Determinants Indicator tool in response to clinicians concern regarding the social factors affecting their patient population, the impact of these factors on clinical outcomes and the subsequent negative adjustment that can result under value-based payment model. “Caring For Your Health” tool Benefits:
» Provides real-time opportunities to identify socio-economic factors that can affect the patient’s clinical outcomes
» Assists in patient risk stratification
» Allows for documentation of the patient case complexity
» Allows for early interventions to reduce preventable hospitalizations and reduce ER visits
» Enhances care coordination practice management strategies
» Promotes population management strategies to improve patient outcomes and enhance health equity

Where can I go to learn more?
» http://www.tcpisan.org/?page_id=505#tab-id-6

PTN Partners
» Iowa Healthcare Collaborative (Compass PTN)
» Consortium for Southeastern Hypertension Control (COSEHC PTN)

SAN Participates on the following Affinity Group
» Small Rural and Medically Underserved Affinity Group

Asset Titles:
» Formation & Optimization of Interdisciplinary Care Teams
» Optimizing Care Coordination through Teams & Teamwork

Where can I go to learn more?
» Formation & Optimization of Interdisciplinary Care Teams for Practice Transformation http://nncc.us/images_specific/NP-SAN-training-2_CareTeamFormationOptimization.pdf
» Optimizing Care Coordination Through Teams and Teamwork http://nncc.us/images_specific/NP-SAN-training-4_CareCoordination.pdf

PTN Partners
» CT PTN
» CHOC PTN
» Delmarva PTN
» PII PTN

SAN Participates on the following Affinity Group
» Medication Management Safety Affinity Group (MMSAG)

TCPI Faculty Request/Offers
» Request for TCPI Faculty to spread the gospel of NNCC SAN assets
The Power of the SANs

Network for Regional Healthcare Improvement (NRHI)

Point of Contact: Stacy Donohue
sdonohue@nrhi.org | 207-805-1678

Asset Title: NRHI: QI Learning Lab

What is the Asset?
The QI Learning Lab is an interactive, virtual session focused on an individual PTN’s needs, providing one on one learning and problem solving of real time practice challenge examples with live application of QI tools. Learning Labs are co-developed with each PTN in order to identify specific focus areas for the learning lab. QI Advisors, Practice Coaches, and practice clinicians are the target audience. The Learning Lab approach includes gathering pre and post evaluation data to assess confidence and likeliness of applying QI concepts in practice, and to track commitments made. QI is the topic of our Learning Labs for this current demonstration period. QI is a primary driver of TCPI and foundational to successful transformation. The NRHI SAN recently launched four QI learning modules (QI Leadership and Culture, QI Tools and Resources, Building the Business Case for QI, and Practice Facilitators’ role in QI) available to all PTNs. The Learning Lab asset piggybacks off of these programs in order to provide more tailored support to drive progress on the TCPI Aims.

Where can I go to learn more?
https://nrhisan.healthdoers.org/home
For more information on learning Labs: contact Stacy Donohue

PTN Partners
» PBGH [PTI] PTN
» Health Partners Delmarva PTN
» Vizient PTN
» New York State PTN
» Great Lakes PTN

SAN Participates on the following Affinity Group
» Business Case for Transformation Affinity Group
» Behavioral Health Affinity Group
» Data Management and Utilization for Improvement Affinity Group
» Person and Family Engagement Affinity Group

TCPI Faculty Request/Offer
» Request for TCPI faculty to observe/provide input on a Learning Lab

Patient-Centered Primary Care Collaborative (PCPCC)

Point of Contact: Jacinta Smith | Liza Greenberg
jacinta@pcpcc.net | liza@pcpcc.net
(202) 417-2069 | (202) 417-3911

Asset Title: Customized training and technical assistance to support the improvement of PFE programs

What is the Asset?
» Coaching calls with PFE subject matter experts
» Virtual trainings and webinars customized to meet PTN and clinicians’ specific needs
» On-site workshops or technical assistance (if available)
» Assisting clinicians to develop community partnerships with local YMCAs that promote TCPI goals and a transition to population health
» Supporting patient/family advisors through the IPFCC’s PFAC Network, a discussion board open to patients and family members, clinicians, health care staff, and administrative leaders

Where can I go to learn more?
https://www.pcpcc.org/tcpi

PTN Partners
» QualityImpact
» Vizient
» Southwest PTN/CHOC
» Washington Dept of Health
» Arizona Practice Innovation Institute

SAN Participates on the following Affinity Group
» Person and Family Affinity Group
» Business Case for Transformation Affinity Group
» Resource Review Group

TCPI Faculty Request/Offer
» We seek to engage faculty as subject matter experts in our TA work