



Supervisors Case-to-Care Management Training

The changing health care marketplace requires case managers to move from their traditional role to one of care manager. In that role they work in health navigation, care coordination, play an active role in collecting data and work with the whole person – encompassing their physical and behavioral health. Moving to a care management model gives behavioral health organizations a competitive edge in promoting services across the health care system. Organizational leaders and direct supervisors are the key link in moving these changes from concept to practice.

The National Council for Behavioral Health’s Supervisors Case-to-Care Management Training is an in-person, one-day group training that equips today’s supervisors with the expanded skills they need to help health care workers navigate the new health care marketplace.



TRAINING AREAS:

- ▶ The role of supervision.
- ▶ The five functions of supervision.
- ▶ Establishing a vision of change: identifying the what and the why and connecting it to personal and organizational missions as a strategy to address change fatigue.
- ▶ Managing change from concept to practice and from idea to execution.
- ▶ Building team resilience.
- ▶ Using huddles, team meetings and case conferences to support change.
- ▶ Self-assessment of individual practice.



RECOMMENDED FOR:

- ▶ Supervisors of case managers, care managers, care coordinators, peer support staff and nursing staff.
- ▶ Organizational leaders.



GRADUATES OF CASE-TO-CARE MANAGEMENT TRAINING CAN:

- ▶ Identify current health care trends impacting their role and the role of the team they lead.
- ▶ List the five functions of supervision.
- ▶ Describe key strategies for managing change.
- ▶ Align individual, team and organization mission.
- ▶ List strategies to build team resilience.
- ▶ Commit to an immediate change they will make with their team in their practice.



Time: Single day in-person training



Class Size: Up to 60 participants

The National Council for Behavioral Health also offers Case-to-Care Training with a focus on adults and children.