

Chronic Disease Management in Medical Homes for Patients with Substance Use Disorders



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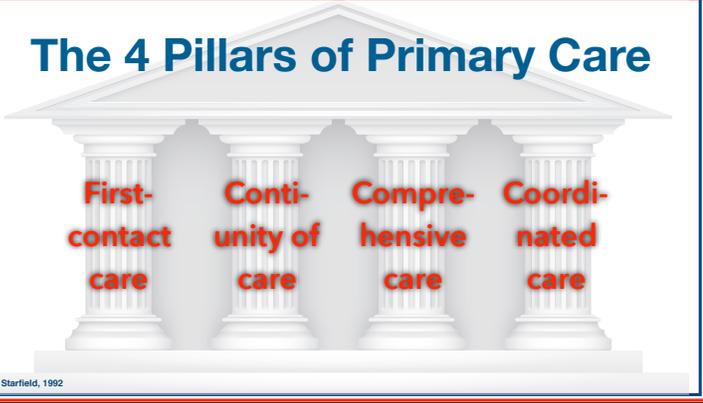
Outline

1. Primary care
 - Definition
 - Importance
 - Drawbacks for patients with SUDs
 - Rationale for medical homes
2. Challenges in chronic dz tx
 - Common chronic dz in adults without and with SUDs
 - Chronic care model
3. Merging chronic dz & SUD tx
 - Conventional SUD tx model
 - Emerging SUD tx model
 - Chronic care model for SUDs and other chronic dz
 - Changing financing models
4. Summary & recommendation
 - Staffing
 - HIT

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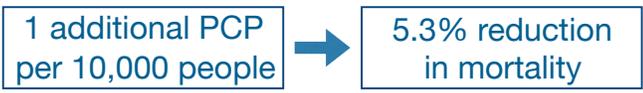
The 4 Pillars of Primary Care



Studies of PCP Supply vs. Health Outcomes

- 10 studies with 20 analyses:
PCPs per 10,000 vs:
 - All-cause death rates by state
 - Mortality for whites and blacks by state
 - Low birthweight and infant mortality by state
 - Stroke mortality by state
 - Heart disease deaths, cancer deaths and all-cause deaths for all counties and for rural counties
 - Self-rated health

Primary Care Saves Lives!



Primary Care: Poor care for SUDs

Receipt of Alcohol Screening by Adults Who Received Ambulatory Care **72%**

Receipt of Alcohol Intervention or Referral

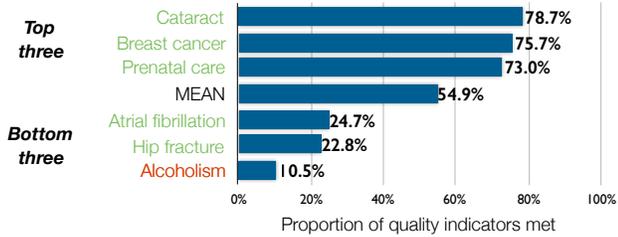
- Dependence **26%**
- Abuse **10%**
- Binge drinkers without SUD **5%**

Glass, Bohnert & Brown, Journal of General Internal Medicine, 2016

Primary Care: Poor care for SUDs

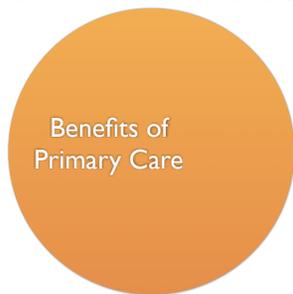
Quality of care for alcoholism - US adults

Study of 439 quality of care indicators for 30 acute and chronic conditions:



McGlynn, NEJM, 2003

Medical Homes for Pts with SUDs



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Leading Causes of Death - USA

1. Heart disease
2. Cancer
3. Chronic lung disease
4. Unintentional injury
5. Stroke
6. Alzheimer's disease
7. Diabetes
8. Influenza & pneumonia
9. Chronic kidney disease
10. Suicide

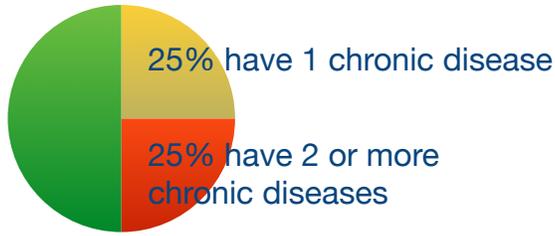
<http://www.cdc.gov/nchs/fastats/leading-causes-of-death.htm>

Chronic Diseases: Leading Causes of Death & Disability

- 7 of top 10 causes of death are chronic diseases
 - Heart disease and cancer account for 48% of all deaths
- Diabetes - leading cause of kidney failure, lower limb amputations and blindness; frequent contributor to heart disease and stroke
- Arthritis and depression are the most common causes of disability

<http://www.cdc.gov/chronicdiseases/about/index.htm>

Chronic Diseases: Leading Causes of Death & Disability



Key Primary Care Goal: Cardiovascular Dz Prevention

- Many important risk factors are uncontrolled
 - Hypertension: 48%
 - Type 2 diabetes: 52%
 - High LDL: 67%
- 47% of US adults have at least one of the following CV Dz risks
 - Uncontrolled hypertension
 - Uncontrolled high LDL
 - Smoking

Chronic Dz Prevention & Management: Key Issues are Behavioral

- Smoking
- Obesity
- Diet - sodium, fruits/vegetables, fat
- Physical activity
- Alcohol
- Medication adherence
- Depression



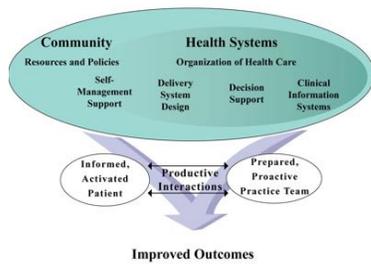
Common Gaps in Chronic Disease Management

- PCPs lack time, do not adhere to evidence-based practices
- Care is not planned, not coordinated
- Follow-up is not proactive
- Patients are not engaged
- Behavioral issues are poorly addressed



www.improvingchronicare.org

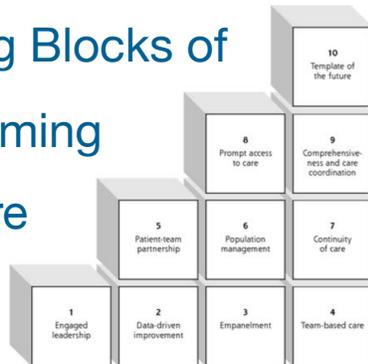
Chronic Care Model



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www.improvingchronicare.org

The Building Blocks of High-Performing Primary Care



Soderheimer et al. Annals of Family Medicine 2014; 12: 166-171

1. Engaged Leadership

- Practice-wide vision for excellence
- Concrete, measurable goals and objectives

2. Data-Driven Improvement with HIT

- Data systems that track key metrics
- Performance tracking and improvement

Bodenheimer et al. Annals of Family Medicine 2014; 12: 166-171

3. Empanelment

- Patients assigned to PCPs and teams
- Workload and quality tracking

4. Team-Based Care

- Additional staff to address behavioral issues
- Workflow that incorporates additional staff

Bodenheimer et al. Annals of Family Medicine 2014; 12: 166-171

5. Patient-Team Partnership

- Patients set goals
- Shared decision making

6. Population Management

- Registries to track populations at risk
- Staff to work with patients between visits

Bodenheimer et al. Annals of Family Medicine 2014; 12: 166-171

7. Continuity of Care

- Patients usually see their assigned clinician and his/her team members

8. Prompt Access to Care

- Same-day access for urgent concerns
- Control of panel size and team configuration

Bodenheimer et al. Annals of Family Medicine 2014; 12: 166-171

9. Comprehensiveness and Care Coordination

- Identification of referral resources
- Minimization of barriers to referrals

10. Preparation for the Future

- Readiness for reimbursement based on process and outcome metrics

Bodenheimer et al. Annals of Family Medicine 2014; 12: 166-171

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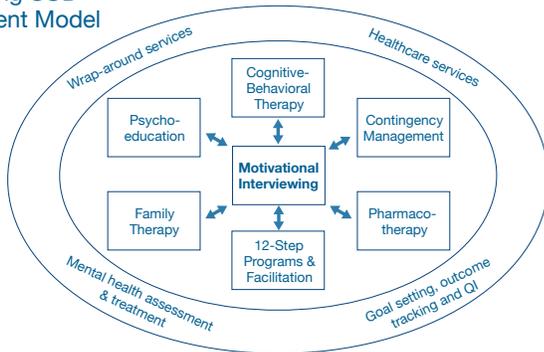
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Conventional SUD Treatment

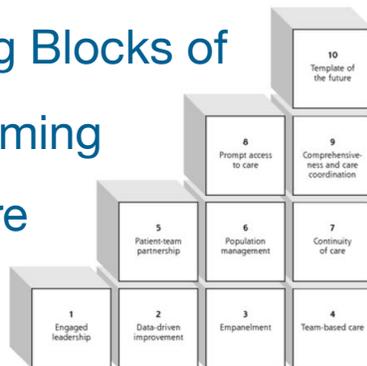
- Inadequate time, does not adhere to evidence-based practice
- Care is not planned, not coordinated
- Follow-up is not routine or proactive
- Patients are not engaged or activated



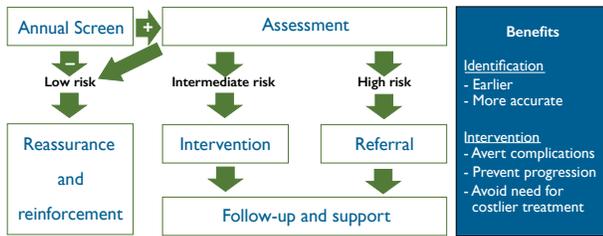
Emerging SUD Treatment Model



The Building Blocks of High-Performing Primary Care



BSI - The Overall Concept



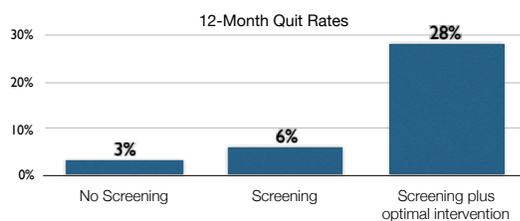
Promoting Healthier Behaviors

To promote commitment to change:
Motivational Interviewing

To implement and sustain change:
Behavior Change Planning

BSI Works for Smoking

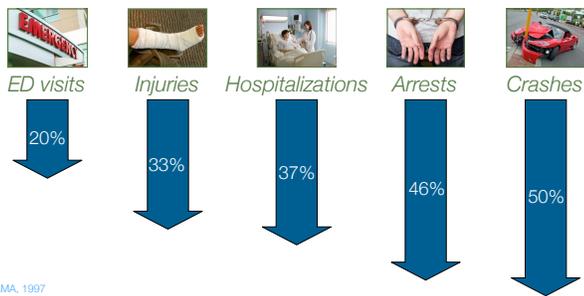
— Candidates: 19% of American adults —



From: AHRQ Smoking Cessation Guideline, 2008

BSI Works for Binge Drinking

– Candidates: 23% of American adults –



Fleming, JAMA, 1997

Collaborative Care for Depression

Health coach

- Measures severity of depression (PHQ-9)
- Educates about depression and instills optimism
- Promotes behaviors that reduce depressive symptoms



- Refers for medications and/or counseling
- Promotes engagement in treatment during contacts every 1 to 4 weeks
- Reassesses severity (PHQ-9) every month and alerts providers when treatment plans may need modification

Psychiatrist (most helpful for severe disorders)

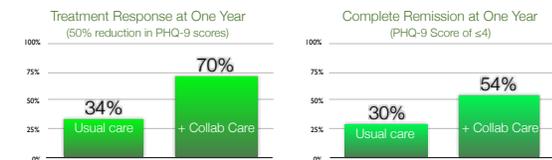
- Reviews cases and advises on diagnosis and treatment

Thota, American Journal of Preventive Medicine, 2012

BSI Works for Depression

– Candidates: 7% of American adults –

- ✦ Without screening, 30% to 50% of depressed patients are missed
- ✦ 69 RCTs: 75% higher odds of remission at 6 and 12 months
- ✦ One-year results of BSI for depression



- ✦ Effective for several other mental health disorders

Thota, American Journal of Preventive Medicine, 2012; Institute for Clinical Systems Improvement, www.icsi.org; Woltmann, American Journal of Psychiatry, 2012

BSI can address MH/SUDs, chronic diseases and more

Patients' age, gender and diagnoses determine what topics are addressed

	28 yo ♀ with IVDU and hepatitis C	48 yo ♂ with alc dep, hypertension & diabetes	68 yo ♂ with sedative dep & lung dz
Patients' goals			
Behavioral issues	Alcohol and drugs	✓	✓
	Smoking	✓	✓
	Healthy diet	✓	✓
	Diabetic diet	✓	✓
	Sodium intake	✓	✓
Mental health	Physical activity	✓	✓
	Obesity	✓	✓
	Medication adherence	✓	✓
Other issues	Depression	✓	✓
	Anxiety	✓	✓
	Safe sex/contraception	✓	✓
	Indication for aspirin	✓	✓
	Cognitive function	✓	✓
	Fall risk	✓	✓

(List is not comprehensive)

BSI: The Front End of PC/BH Integration

Tier	Unhealthy Behaviors	Mental Health Disorders
1 Health Coach	Screening	
	Brief Assessment	
	Motivational Interviewing	Behavioral Activation
	Change Planning & Support	Collaborative Care
2	Rx – Physician, Psychiatrist, NP/PA	
	Other Specialists, Treatment Programs, Psychotherapy	

Benefits of Tier 1:

- Earlier recognition, less expensive intervention, and fewer costly consequences
- More efficient utilization of scarce and more expensive Tier 2 resources

Brown, Population Health Management, 2011

BSI Would Help with 16 CMS Quality Metrics

BSI would help ACOs excel on:

- 5 - Health promotion & education
- 13 - Fall screening
- 16 - BMI screening & follow-up
- 17 - Tobacco screening & intervention
- 18 - Depression screening & intervention
- 30 - Ischemic vascular disease: Aspirin use
- 40 - Depression remission

BSI would help ACOs improve on:

- 8 - All condition readmission
- 9 - COPD/asthma readmission
- 10 - Heart failure readmission
- 27 - Diabetes: HgbA1C ≤ 9
- 28 - HTN: BP < 140/90
- 29 - IVD: LDL < 100
- 36 - Unplanned admission - diabetes
- 37 - Unplanned admission - CHF
- 38 - Unplanned admission - multiple chronic diseases

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Basic Primary Care Team



Primary Care Clinician



Health Coach



Nurse and/or MA



Receptionist

Ideal HIT Systems



- Administer & score behavioral screens and assessments
- Guide health coaching
- Engage patients
- Print summaries for patients - goals, risks, change plans
- Track behavioral issues - prevalence, services, outcomes
- Enable comprehensive population health management for all behavioral issues relating to SUDs and other chronic diseases

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