

Greater Cincinnati Behavioral Health Services, Inc.

Southeast Learning Community Region
Cincinnati, OH

Cohort II

*If I knew then what I
know now ...*

Substance Abuse and Mental Health Services Administration (SAMHSA)
Primary and Behavioral Health Care Integration (PBHCI)
2014 Grantee Meeting Washington DC

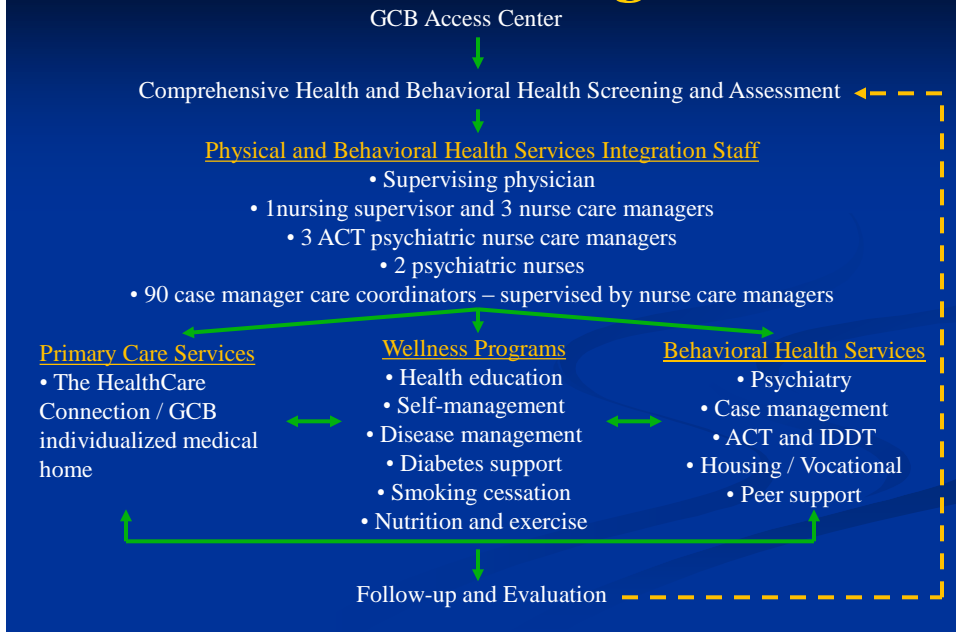
Accomplishments & Successes

- Served 800 clients with integrated services, plus many more with wellness groups and classes
- Implemented a well integrated health and behavioral health model
 - Shifted agency culture towards more holistic and integrated care
- Developed strong and sustainable partnership with local FQHC

Overview

- Reverse co-located integration model
 - Seamless integration of primary care and behavioral health care
 - On-site physical exam rooms and equipment
 - On-site pharmacy
- Target persons living w/ severe mental illness w/ chronic physical health problems
- Large, urban setting
- Provide wellness services and education groups, plus peer-facilitated groups

About Our Program



Challenges & Outcomes

Challenges ...

- Space for integrated services and patient flow
- Agency-wide buy-in to integrate care ↕
- Information sharing with FQHC partner; health information exchange was a formidable barrier to EHR development

Outcomes ...

- Redesigned clinic, state-of-the-art exam rooms
- Agency-wide emphasis on whole health with improved consumer outcomes
- Greater information flow

Accomplishments & Successes

- Strong focus on education and health and wellness (peer-led!) groups



SMOKER's LUNG



EXAM ROOM



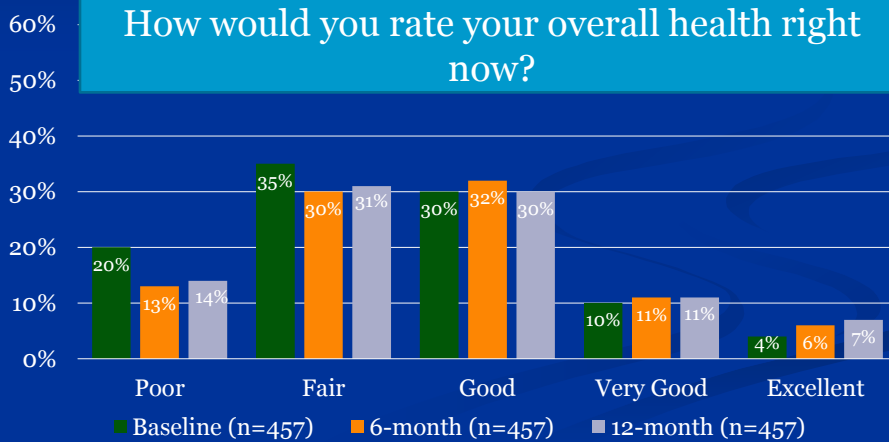
SMOKER's MOUTH



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Accomplishments & Successes (cont'd)

- Improved consumer well-being



Moving Forward

- Continued expansion of integrated services to reach more consumers, especially in rural parts of GCB's catchment area
- Continued collaboration with local FQHC and other health partners
- Early innovator with State of Ohio health home efforts

Words of Wisdom: Tips for Success

- Old staff habits (old ways of doing things) die hard – educate, educate, educate about the importance of integrating care
- Put the right people in the right places – strategically place integrated care champions at all agency levels
- Show success (improved consumer outcomes) early and often