Population Health Management Using Readiness Scale to Inform Work Plan Development

February 17, 2015

Slides for today's webinar are available on the CIHS website at:

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Our format...
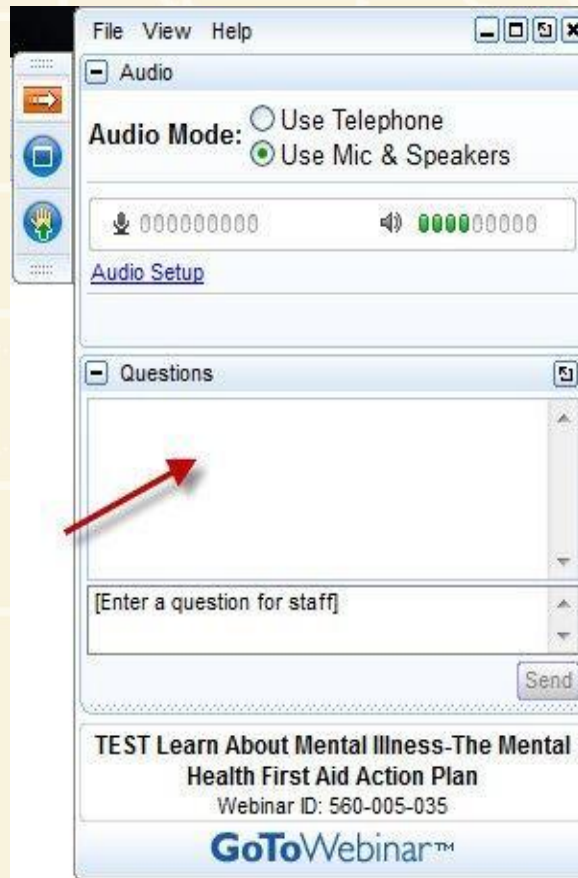
Structure
Short comments from experts
Specifics from their point of view

Polling You
Every 20-minutes
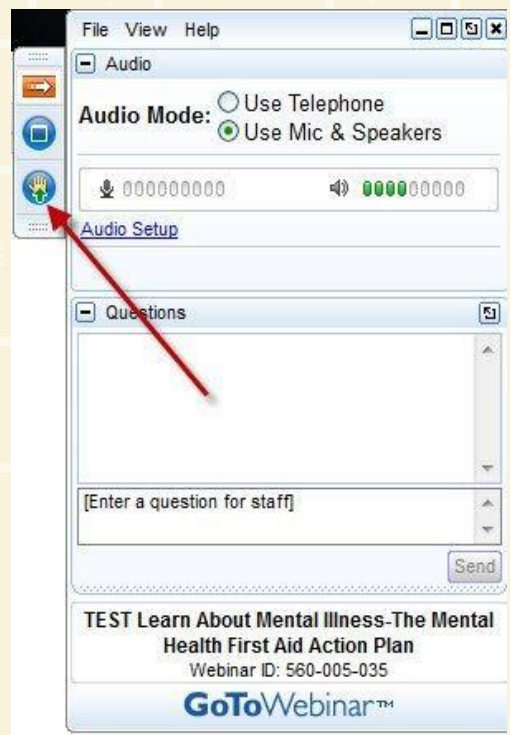Finding the "temperature" of the group

Asking Questions
Watching for your written questions

Follow-up and Evaluation
Ask for what YOU want or expect
Ideas and examples added to the
        AOS Resource Center

TEST Learn About Mental Illness-The Mental
Health First Aid Action Plan
Webinar ID: 560-005-035

How to ask a question during the webinar

If you dialed in to this webinar on your phone please use the "raise your hand" button and we will open up your lines for you to ask your question to the group. **(left)**

If you are listening to this webinar from your computer speakers, please type your questions into the question box and we will address your questions. **(right)**

Goals for PHI IC

- All agencies will be able to define PHM.

- All agencies will develop a plan to operationalize PHM in their organization.

- All agencies will be able to use one or more PHM approach(es) to more effectively & efficiently provide services.

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Let's do this!!

1. Identify the Need *(Completed!)*
2. Allocate Resources to Address the Need *(Completed!)*
3. Conduct an Agency Needs Assessment *(Completed!)*
4. Use the Needs Assessment Findings to Develop your Work Plan (Feb-March)
5. Execute the Work Plan with Passion & Urgency (March-August)
6. Seek Out Resources (Dec-August)
7. Share What you Learn!! (Dec-August)

Linking Your PHM Readiness Scores to Your PHM IC Work Plan

The Readiness Assessment was designed to provide new perspectives on the work you need to do to become more PHM capable.

Unpacking your scores can lead to a clear steps your organization needs to take to develop and execute a work plan.

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Work Plan Development

Every PHM IC member must develop a work plan targeting 1-3 goals that are achievable by August of 2015.

Using a SMART approach to setting goals is a useful approach.

GOAL SETTING

S SPECIFIC
M MEASURABLE
A ATTAINABLE
R RELEVANT
T TIME-BOUND

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Common Work Plan Components

1. Goal
2. Objectives
3. Tasks
4. Responsible Lead Staff
5. Supporting Staff
6. Outcome(s)
7. Timeline & Due Date/Completion Date
8. Resources Required

Culture & Leadership

1. **Goal:** All Departments will begin engaging in PHM
2. **Objective:** Each Dept. will choose a PHM initiative
3. **Tasks:** Pull data; choose pop. or condition needing to be addressed; develop procedure for addressing need
4. **Responsible Lead Staff:** Fred J.
5. **Supporting Staff:** Sally R., Jim J., Erika P.
6. **Outcome(s):** Disease protocol; tx to target metrics; dashboard
7. **Timeline & Due Date/Completion Date:** May 1st
8. **Resources Required:**

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Analytic Capability

1. **Goal:** XyZ Organization will have the needed Analytic Capability to conduct robust PHM
2. **Objective:** Hire data analyst
3. **Tasks:** Develop job description; post position; develop beh.-based interview questions; hire
4. **Responsible Lead Staff:** Fred J.
5. **Supporting Staff:** Sally R., Jim J., Erika P.
6. **Outcome(s):** Hired staff person
7. **Timeline & Due Date/Completion Date:** June 1st
8. **Resources Required:** position salary; posting cost, etc.

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Health Information Technology

1. **Goal:** Staff will have data needed to make informed PHM decisions
2. **Objective:** Develop diabetes report & dashboard
3. **Tasks:** define metrics; design report & dashboard;
4. **Responsible Lead Staff:** Fred J.
5. **Supporting Staff:** Sally R., Jim J., Erika P.
6. **Outcome(s):** Report & Dashboards
7. **Timeline & Due Date/Completion Date:** July 1st
8. **Resources Required:** programmer time

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QI/PI Capability

1. **Goal:** Staff will understand how to use data to conduct PHM
2. **Objective:** Teams will be trained to monitor & use PHM data to make decisions about care provision work flow processes
3. **Tasks:** Develop & provide training; monitor data to see impact
4. **Responsible Lead Staff:** Fred J.
5. **Supporting Staff:** Sally R., Jim J., Erika P.
6. **Outcome(s):** Hired staff person
7. **Timeline & Due Date/Completion Date:** Aug 1st
8. **Resources Required:** staff time; consultant.

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Assignment

Complete Work Plan detailing 1-3 goals and associated objectives/tasks.

PIs send the work plan to Hannah by February 28, 2015.

If you would like consultation on the work plan schedule a time by contacting Hannah.

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Questions?

For More Information…

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