



***SAMHSA-HRSA
Center for Integrated
Health Solutions***

Sustaining Your Population Health Management Change Efforts

July 30, 2015



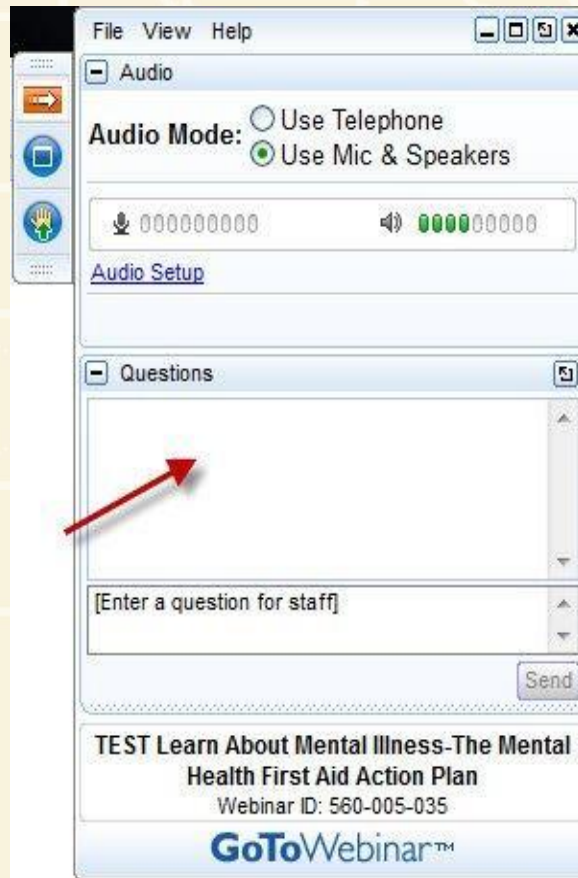
SAMHSA-HRSA Center for Integrated Health Solutions

**Slides for today's webinar are
available on the CIHS website at:**

www.Integration.samhsa.gov

under About Us/Innovation Communities

Our format...



Structure

Short comments from experts
Specifics from their point of view

Polling You

Every 20-minutes
Finding the “temperature” of the group

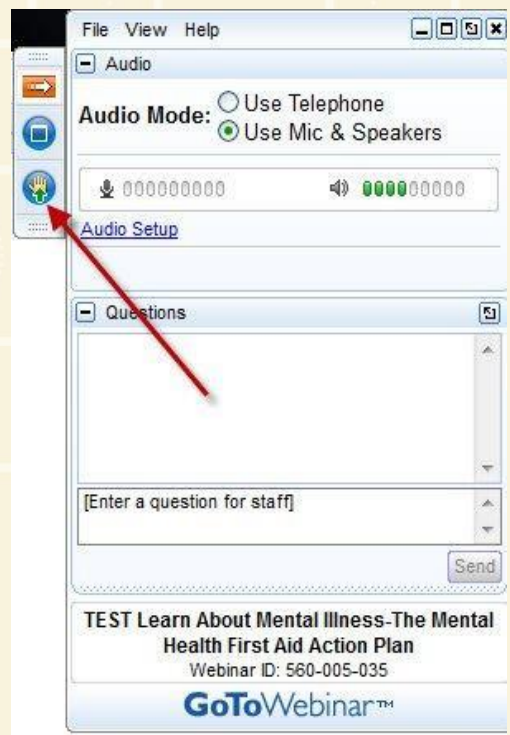
Asking Questions

Watching for your written questions

Follow-up and Evaluation

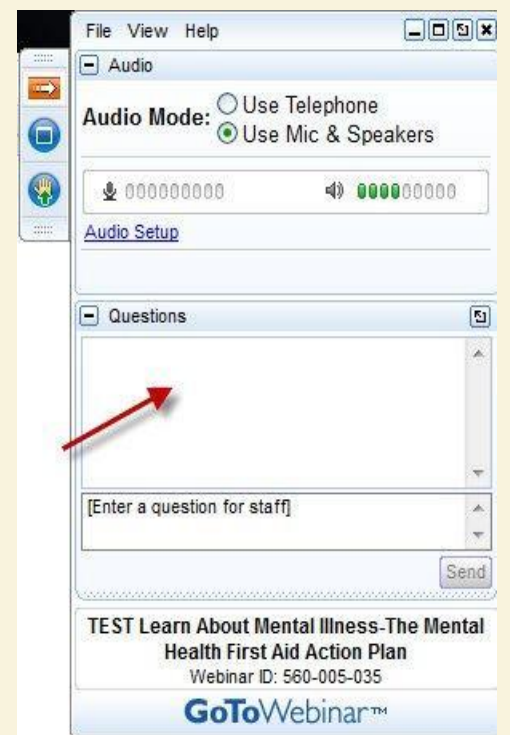
Ask for what YOU want or expect
Ideas and examples added to the
AOS Resource Center

How to ask a question during the webinar



If you dialed in to this webinar on your phone please use the “raise your hand” button and we will open up your lines for you to ask your question to the group. **(left)**

If you are listening to this webinar from your computer speakers, please type your questions into the question box and we will address your questions. **(right)**



Today's Agenda

- Welcome
- Roll-Call to see who is on the line
- Questions from last webinar
- Review Key Aspects of Sustaining Your PMH Impact & Activities
- Share Insights and Questions!

Let's do this!!

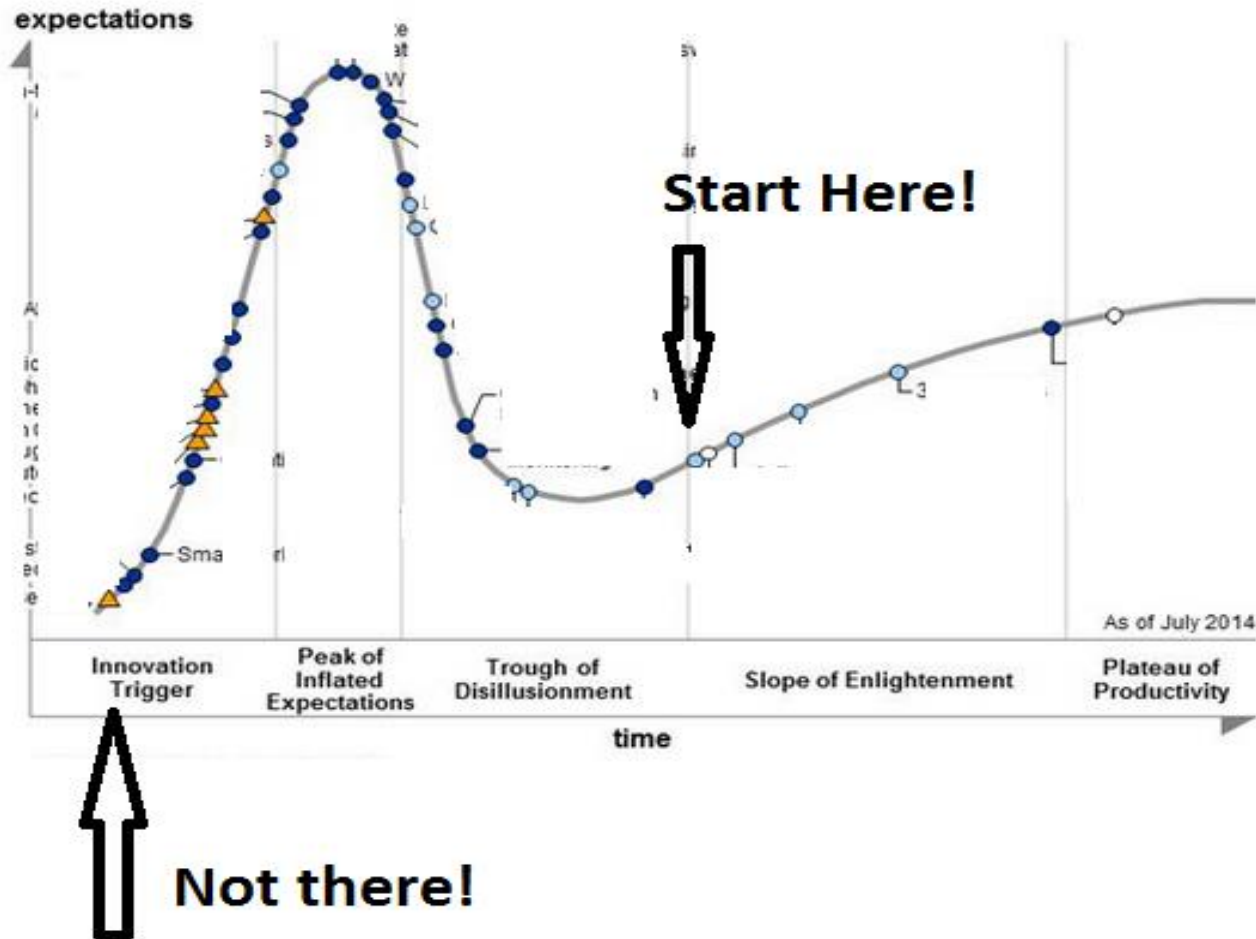
1. Identify the Need (*Completed!*)
2. Allocate Resources to Address the Need (*Completed!*)
3. Conduct an Agency Needs Assessment (*Completed!*)
4. Use the Needs Assessment Findings to Develop your Work Plan (*Completed!*)
5. Execute the Work Plan with Passion & Urgency (March-August) (*Just about Completed!*)
6. Seek Out Resources (Ongoing)
7. Share What you Learn!! (Ongoing)

Brief Overview of your Work Plan Goals

- Training/Education: What I do the same/differently/what keep doing?
- Identifying Metrics most relevant to managed care requirements/contracts
- Developing a PHM Culture within your Organization
- Dashboard metrics linked to job duties
- Promote/Refine Cont. Quality Improvement process
- Using data to justify/define quality services for funders/stakeholders
- Motivating IT, Supervisors, Prescribers to become engaged
- Success Metrics (operations & clinical targets)
- High utilizers focus: train teams, feedback on dashboard design; get buy in from senior management
- Using Dashboards to inform care and administrative processes

Calibrating Expectations

Figure 1. Hype Cycle for Emerging Technologies, 2014



The Road Ahead!

- **National Level**
- **State Level**
- **Intra-organizational** (Across Local Provider Network)
- **Inter-organizational** (Across Teams)



The 8 Keys to Sustaining Impact & Activities

1. Create an action strategy that includes a communication plan
2. Continue to assess the environment
3. Be adaptable—embrace change (aka barriers)
4. Secure community support
5. Integrate program services into community infrastructures
6. Build a leadership team
7. Create strategic partnerships
8. Secure diverse financial opportunities

Sources:

Building Sustainable Programs: The Framework (Feb 2014) Health & Human Services, Office of Adolescent Health

See: http://www.hhs.gov/ash/oah/snippets/508%20documents/creating_sustainableimpacts_framework.pdf

Savaya, R., Spiro, S., & Elran-Barak, R. (2008). Sustainability of social programs a comparative case study analysis. American Journal of Evaluation, 29(4), 478-493.

How will you sustain your Impact?

- What is the vision you have created and now work through?
- What are the next steps for
you,
your organization,
your community?

Suggested Reading

Practice-Based Population Health: Information Technology to Support Transformation to Proactive Primary Care

<http://pcmh.ahrq.gov/sites/default/files/attachments/Information%20Technology%20to%20Support%20Transformation%20to%20Proactive%20Primary%20Care.pdf>

Population Health Management Journal

<http://online.liebertpub.com/toc/pop/18/2>

For More Information...

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Thank you for joining us today.

Please take a moment to provide your feedback by completing the survey at the end of today's webinar.