Setting the Stage:
Today’s Moderator

Madhana Pandian
Associate
SAMHSA-HRSA Center for Integrated Health Solutions
Slides for today’s webinar will be available on the CIHS website:

www.integration.samhsa.gov
Under About Us/Innovation Communities
Our format:

**Structure**
Presentations from experts

**Polling You**
At designated intervals

**Asking Questions**
Responding to your written questions

**Follow-up and Evaluation**
Ask what you want/expect and presentation evaluation
Listserv

Look for updates from:
hiring_supervising_peers_ic@nationalcouncilcommunities.org
Setting the Stage:
Today’s Facilitator

Larry Fricks
Deputy Director
SAMHSA-HRSA Center for Integrated Health Solutions
Peer Provider Innovation Community Objectives:

A. Successful hiring of peer providers
B. Quality supervision of peer providers
C. Developing/Strengthening a culture of recovery/resiliency
Feedback from coaching calls:

**Strong commitments:**
- Working on state certifications for Medicaid billing
- Pursuing grants
- Building into budgets
- Planning pilot projects
- Promoting on websites
- Gathering job descriptions
Feedback from coaching calls:

Strong commitments, continued:

- Researching on-line peer trainings
- Delivering staff training
- Developing and delivering supervisor training
- Working with HR around hiring/criminal checks
- Changing policy to better support peer workforce
- Hiring peers with homeless lived experience for homeless focus
- Other? (Open phone dialogue)
Challenges:

- Stigma and discrimination major challenge but peer providers changing beliefs
- Many staff do not understand role of peer providers
- Lack of sustainable funding
- Confidentiality concern
- Relapse concern
- Boundaries – peers receiving services now staff and impact on relationships with peers they now serve
Challenges, continued:

- Supervision – peers become supervisors verses non-peers
- Hiring procedures that don’t discriminate
- Medicaid necessity working against strength-based recovery culture
- Peer provider access to medical records
- Other? (Open phone dialogue)
Actions for Success

(Open Phone Dialogue)
Goals and Work Plans

Narrow goals and metrics for reporting?
(Open Phone Dialogue)
DIMENSIONS: Peer Support Program

DIMENSIONS: Tobacco Free Toolkits

DIMENSIONS: Well Body Toolkits

DIMENSIONS: Work & Well-Being Toolkit

for Physicians

DIMENSIONS: Peer Support Program Toolkit

This toolkit is designed for use by organizations that serve populations that would benefit from a peer support program. The purpose of this toolkit is to provide evidence-based information to help individuals and organizations understand the value of adding peer specialists to their teams. The toolkit also provides practical tools and step-by-step instructions to plan for, implement, and sustain a successful peer support program.
Next Steps:

Be sure to sign up for your coaching call here:

http://doodle.com/poll/kbezcivd46zi3csv

March 15 or March 17
## Webinar Schedule

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<tr>
<th>Webinar Number</th>
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<tbody>
<tr>
<td>March #3</td>
<td>Mar. 18</td>
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<td>April #4</td>
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<td>May #5</td>
<td>May 27</td>
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<td>June #6</td>
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<tr>
<td>August #8</td>
<td>Aug. 26</td>
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Listserv Update

Look for updates from:
hiring_supervising_peers_ic

Time for Q & A
Thank you for joining us today. Please take a moment to provide feedback by completing survey at the end of today’s webinar.

Larry Fricks (larryf@thenationalcouncil.org)
Madhana Pandian (madhananap@thenationalcouncil.org)