



# CCBHC Statewide Provider Readiness and Planning

## Purpose

MTM Services has developed a multi-phase approach to assist states in their planning, assessment and implementation of CCBHCs, which includes the following elements:

- **CCBHC Certification Readiness Assessment Tool (CCRT)** provides a comprehensive analysis of existing state and provider capabilities to meet required SAMHSA criteria and recommendations to address shortfalls;
- **GAP Analysis** enables an organization to understand its systems related to CCBHC access requirements;
- **CCBHC Strategic Business Planning and Facilitation** reviews the current required elements and initiatives needed to meet the CCBHC requirements;
- **EHR / IT Assessment** determines an organization's place on the technology spectrum, identifies areas of concern and solutions for areas of risk; and
- **Costing Assessment** determines staff productivity levels and non-billable staff time necessary to succeed financially as a CCBHC.

## Process

### CCRT

- 1-hour online kick-off meeting with all providers per agency
- Expert consultation support to score CCR results
- Final report and review of recommendations (works in conjunction with the GAO numbers) per provider and state aggregate report

### GAP

- Up to 2 online meetings per provider to measure current access systems
- GAP chart and costing/timing report for each organization's access processes
- A 2-hour online meeting for each provider to review findings and recommendation

### CCBHC Strategic Business Planning and Facilitation

- 1-hour planning meeting; 4 days of onsite consultation and facilitation training for selected state leaders and stakeholders
- Committee facilitation; ongoing support for leadership team members

### EHR and Information Technology Assessment

- 1 web-based planning session; 1 full-day onsite gathering information and conducting assessment of CCBHC data elements
- Final report, online meeting to review detailed findings and recommendations

### Cost Finding

- 2-hour online kick-off meeting to review organizational data entry efforts
- Immediate follow up for all questions related to data entry
- Final report of cost and revenue data, with comparison to national averages

**Timeframe:** 6 months

Outcomes:

- Capacity and implementation plan to meet specific CCBHC certification criteria
- Ability to move change initiatives forward based on data
- Understand cost of service to attain key outcomes under value of care equation

## Individual State Cost

- Varies according to scope of work; contact MTM for a more detailed discussion

## MTM Experience with Statewide CCBHCs

- Alaska
- Connecticut
- Georgia
- New York
- Oregon
- Pennsylvania

## MTM Team

- **CCRT and Strategic Planning:** [Michael Flora](#), Senior Operations and Management Consultant and Senior National Council Consultant and [Kyle Caron](#), Associate Consultant
- **GAP:** [Joy Fruth](#) - Lead Process Change Consultant and Senior National Council Consultant
- **EHR/IT Assessment :** [Charlie Grantham](#) – IT and Process Optimization Consultant and National Council Consultant
- **Cost Finding:** [Scott Lloyd](#) - President, Senior SPQM Data Consultant and Senior National Council Consultant

For more information about MTM Services, or to schedule a free planning meeting, please email MTM Director of Operations [Jodie Giboney](#) or call (919) 387-9892.