

10 ORGANIZATIONS | 10 SOLUTIONS TO COVID-19

Last spring, 10 organizations were selected through a competitive application process to participate in a Learning Collaborative where they were awarded \$25,000 to implement a scalable solution to COVID-19 within their communities. Each of the organizations selected implemented an innovative solution that supported the needs of individuals most in need within their communities. This included those in rural and frontier communities, those experiencing homelessness and food insecurity, low-income families, those experiencing SMI and addiction, residential treatment facilities, and immigrants and non-English speaking families. Within two months, each organization was able to implement their unique solution, as well as develop plans for disseminating and sustaining their efforts. The CoE is working closely with each of the organizations to support their efforts for sustainability and expansion moving forward.

This initiative is supported by the **Center of Excellence for Integrated Health Solutions (CoE)**, funded by a grant award from the **Substance Abuse and Mental Health Services Administration (SAMHSA)**.



Willapa Behavioral Health
Long Beach, WA
Because of limited access to health services for many in their rural community, Willapa leased and equipped a mobile medical vehicle to bring services directly to family's homes, improving outreach and real-time resources to clients experiencing housing and food insecurity.

Pathways Behavioral Services
Waterloo, IA
Through a shift in policies and procedures, Pathways implemented new protocol in response to COVID-19 to ensure they remained open and provided services to those experiencing substance use disorder or transitioning back into the community from the criminal justice system.

Hillcrest Family Services
Dubuque, IA
Hillcrest created an infrastructure to conduct "drive-up" services in the parking lots of their mental health centers, and obtained 46 tablets, additional zoom licenses, and broad Wi-Fi coverage to improve access to services for low-income and rural families.

Berks Counseling Center
Reading, PA
Berks re-envisioned its workspace with protection, mobility, and a patient-centered trauma-informed environment in mind, offering updated policies and procedures, screening barriers, directional and educational signage, and trauma-informed "safe-spaces."

Depression and Bipolar Support Alliance
Chicago, IL
DBSA expanded online support groups to offer at least one daily, enabling them to reach over 3,000 participants in 2 months and offer more hope, skills, and resources to achieve their individual wellness goals during a time of social isolation.

Access Services
Fort Washington, PA
Leveraging innovative partnerships, Access Services scaled their mobile crisis and telehealth services to expand COVID-19 testing to vulnerable populations, providing equipment, training, and resources to community partners.

The Ecumenical Center
San Antonio, TX
The center launched a program to expand "Wellness Conversations," or free consultation services, and a variety of other supports to older adults and those most at-risk, providing hospital debriefings, music therapy sessions, and tele-counseling.

Frontier Health
Gary, TN
Frontier Health expanded its existing telehealth services by improving technology infrastructure and case management models to provide in-home services, using portable kits and resources for case managers to facilitate telehealth appointments.

Georgia Pines Community Service Board
Thomasville, GA
Through the Georgia Pines Mobile Connect program, individuals from the rural community received prepaid smart cell phones to access telehealth mental and behavioral health services, improving peer-support group attendance, employment opportunities, and engagement.

Catholic Charities, Diocese of Venice Inc.
Venice, FL
To overcome barriers many in the Latino and immigrant community in Southwest Florida experience when accessing mental and behavioral health services, the organization prioritized bi-lingual and bi-cultural outreach and service provision within their community.



Center of Excellence for Integrated Health Solutions
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