Certified Community Behavioral Health Clinics (CCBHC)

Ask the Expert Series – Session 6:
Implementing Peer Support Services as a CCBHC

Thursday, November 5, 2020
3:00-4:00pm E.T.
Zoom Logistics

• Call in on your telephone, or use your computer audio option
• If you are on the phone, remember to enter your Audio PIN
How to Ask a Question

Type in the chat box or use the Q&A function. Both are located at the bottom of your screen. You can choose who to send a chat or question to, and you can “up-vote” questions.

We’ll answer as many questions as we can throughout today’s session.
Today’s Facilitator

Samantha Holcombe, MPH
Senior Director, Practice Improvement
National Council for Behavioral Health
Today’s Structure

- Welcome and brief overview
- Panelist introductions and background
- Spotlight on CCBHC providers: audience discussion and questions
- Resources, upcoming TA opportunities, and CCBHC support
Implementing Peer Support Services as a CCBHC

• Peer-delivered services are a proven and effective way to improve outcomes and experience of care in an integrated, accessible, and person-centered way.

• Learn about options to establish successful peer-run/recovery community organization partnerships with fidelity to both the peer-run and CCBHC models.
Polls

1. Is your organization currently offering access to peer support specialists?
   a. Yes, we currently offer peer support services.
   b. Not yet, but we are planning to offer peer support services in the future.
   c. N/A (I am not a CCBHC or provider)

2. If you are currently providing peer services, are peer specialists on staff at your agency, or are you partnering with another organization?
   a. We have peer specialists on staff
   b. We’re partnering with a peer agency in a DCO agreement
   c. We’re partnering with a peer agency in another partnership arrangement other than a DCO

3. If you do not yet offer peer support services and are planning to in the future, what method are you planning to pursue?
   a. Hiring peer specialists directly
   b. Partnering with a peer agency through a DCO agreement
   c. Partnering with a peer agency through an arrangement other than a DCO agreement
   d. Unsure
Today’s Panelists

Harvey Rosenthal
Executive Director
New York Association of Psychiatric Rehabilitation Services

Tom Hill, MSW
Senior Addictions Advisor
National Council for Behavioral Health

Brie Reimann, MPA
Assistant Vice President and Center Director, National Council for Behavioral Health
Today’s Spotlighted CCBHC Providers

New York

Texas
Resources

Coming soon to the **CCBHC Success Center**

- Certified Community Behavioral Health Clinics, Peer-Delivered Services and Peer-Operated Agencies: Opportunities for Collaboration and Expansion
  - Joint report from NYAPRS and the National Council

- National Council’s Peer Services Organizational Self-Assessment
Advocacy Ask: Introduce Yourself to Your Representatives

• Building support with government officials is like building a muscle. It takes time and consistency; and if it gets too heavy, National Council is here to help!

• **Reach out to your Members of Congress to introduce yourself**
  – We developed a template letter for you to email your legislators
  – It is important to educate legislators and build a relationship, we want them to know you are the expert!

• **Follow up with the National Council**
  – cc: NatalieW@TheNationalCouncil.org or follow-up with us to let us know you contacted your legislators
• Coming Topics:
  – Mental Health First Aid
  – Partnering with Law Enforcement
Consulting Opportunities

- EHR and data collection workflows
- Understanding CCBHC criteria and readiness
- Building staff buy-in through organizational change management
- Evidence-based practices and staff development
- Same-Day Access and Just-in-Time Prescribing
- Data-driven decision making
- Prospective payment system

Email us to set up a free 45-minute consultation:

CCBHC@TheNationalCouncil.org
Thank You!

Contact us: CCBHC@TheNationalCouncil.org

Please take a moment to share your feedback in the post-webinar survey. All registrants will receive a copy of today’s slides and a link to the recording.