

Certified Community Behavioral Health Clinics (CCBHC)

Ask the Expert Series – Session 6:
Implementing Peer Support Services as a CCBHC



Thursday, November 5, 2020

3:00-4:00pm E.T.



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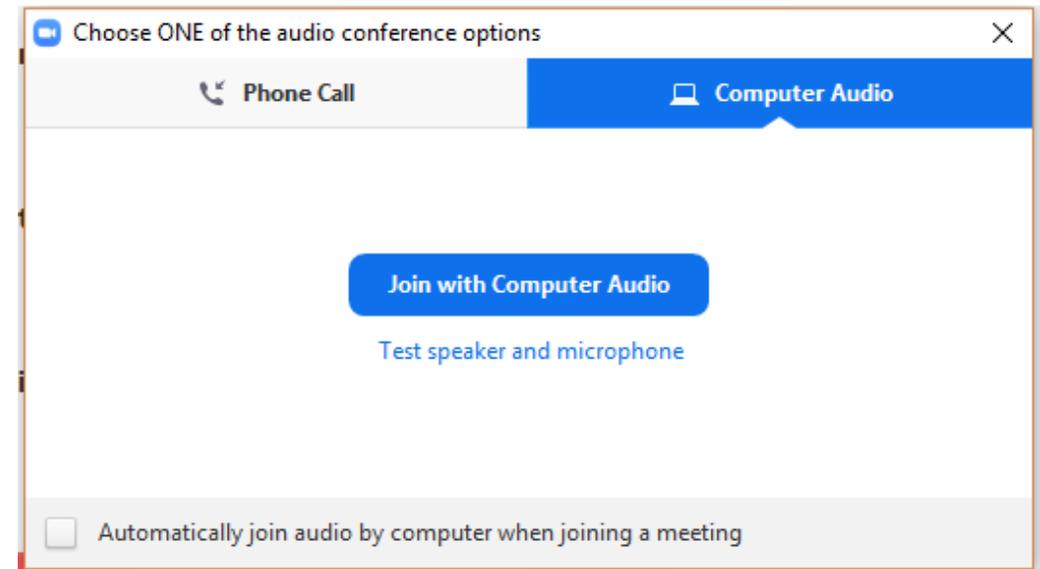
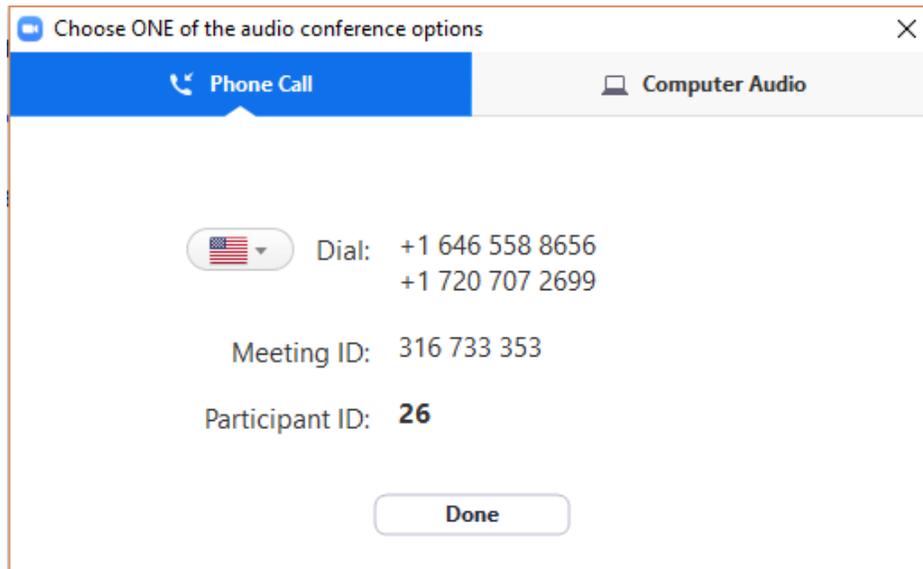


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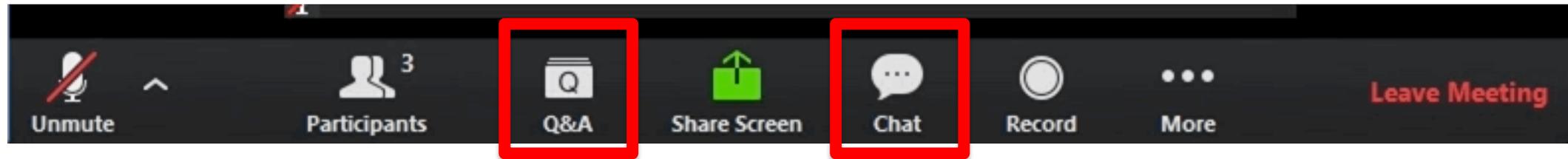


Zoom Logistics

- Call in on your telephone, or use your computer audio option
- If you are on the phone, remember to enter your Audio PIN



How to Ask a Question



Type in the chat box or use the Q&A function. Both are located at the bottom of your screen. You can choose who to send a chat or question to, and you can “up-vote” questions.

We’ll answer as many questions as we can throughout today’s session.

Today's Facilitator



Samantha Holcombe, MPH
Senior Director, Practice Improvement
**National Council for
Behavioral Health**



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Today's Structure

- Welcome and brief overview
- Panelist introductions and background
- Spotlight on CCBHC providers: audience discussion and questions
- Resources, upcoming TA opportunities, and CCBHC support



Implementing Peer Support Services as a CCBHC

- Peer-delivered services are a proven and effective way to improve outcomes and experience of care in an integrated, accessible, and person-centered way.
- Learn about options to establish successful peer-run/recovery community organization partnerships with fidelity to both the peer-run and CCBHC models.



Polls



1. Is your organization currently offering access to peer support specialists?

- Yes, we currently offer peer support services.
- Not yet, but we are planning to offer peer support services in the future.
- N/A (I am not a CCBHC or provider)

2. If you are currently providing peer services, are peer specialists on staff at your agency, or are you partnering with another organization?

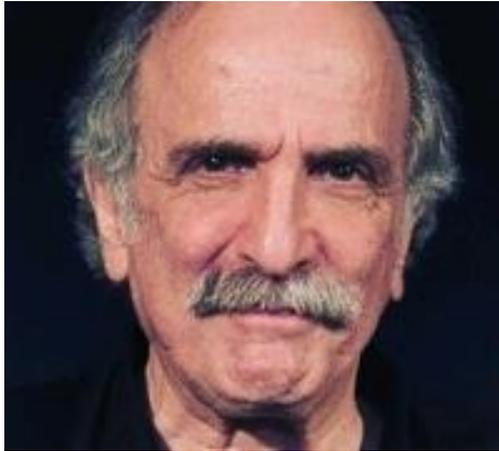
- We have peer specialists on staff
- We're partnering with a peer agency in a DCO agreement
- We're partnering with a peer agency in another partnership arrangement other than a DCO

3. If you do not yet offer peer support services and are planning to in the future, what method are you planning to pursue?

- Hiring peer specialists directly
- Partnering with a peer agency through a DCO agreement
- Partnering with a peer agency through an arrangement other than a DCO agreement
- Unsure



Today's Panelists



Harvey Rosenthal
Executive Director
**New York Association of
Psychiatric Rehabilitation Services**



Tom Hill, MSW
Senior Addictions Advisor
**National Council for
Behavioral Health**



Brie Reimann, MPA
*Assistant Vice President
and Center Director,*
**National Council
for Behavioral Health**

Today's Spotlitged CCBHC Providers



New York



Texas



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Resources

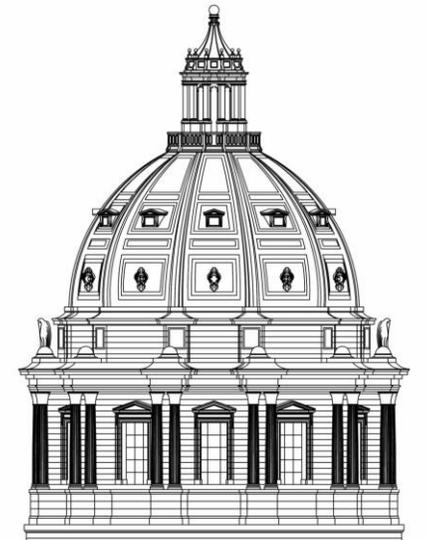
Coming soon to the [CCBHC Success Center](#)

- Certified Community Behavioral Health Clinics, Peer-Delivered Services and Peer-Operated Agencies: Opportunities for Collaboration and Expansion
 - Joint report from NYAPRS and the National Council
- National Council's Peer Services Organizational Self-Assessment



Advocacy Ask: Introduce Yourself to Your Representatives

- Building support with government officials is like building a muscle. It takes time and consistency; and if it gets too heavy, National Council is here to help!
- **Reach out to your Members of Congress to introduce yourself**
 - We developed a [template letter](#) for you to email your legislators
 - It is important to educate legislators and build a relationship, we want them to know you are the expert!
- **Follow up with the National Council**
 - cc: NatalieW@TheNationalCouncil.org or follow-up with us to let us know you contacted your legislators



- **Coming Topics:**
 - Mental Health First Aid
 - Partnering with Law Enforcement



Consulting Opportunities

- EHR and data collection workflows
- Understanding CCBHC criteria and readiness
- Building staff buy-in through organizational change management
- Evidence-based practices and staff development
- Same-Day Access and Just-in-Time Prescribing
- Data-driven decision making
- Prospective payment system

**Email us to set up a free
45-minute consultation:**

CCBHC@TheNationalCouncil.org



Thank You!

Contact us: CCBHC@TheNationalCouncil.org



Please take a moment to share your feedback in the [post-webinar survey](#).
All registrants will receive a copy of today's slides and a link to the recording.