





Behavioral Health is Essential To Health



Prevention Works





Treatment is Effective



People Recover



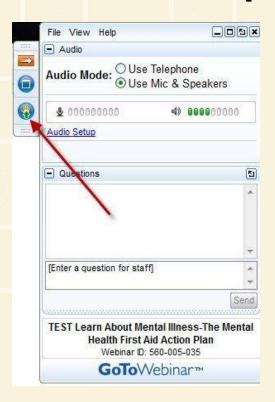
Integrated Case Management Community of Practice Second Session

Monday, August 17, 2015





How to ask a question during the CoP



If you dialed in to this
webinar on your phone
please use the "raise
your hand" button and
we will open up your
lines for you to ask your
question to the group.
(left)

If you are listening to this webinar from your computer speakers, please type your questions into the question box and we will address your questions. (right)



Session is being recorded





Slides for today's CoP are available on the CIHS website at:

http://www.integration.samhsa.gov/mai-coc-granteesonline-community/communities-of-practice





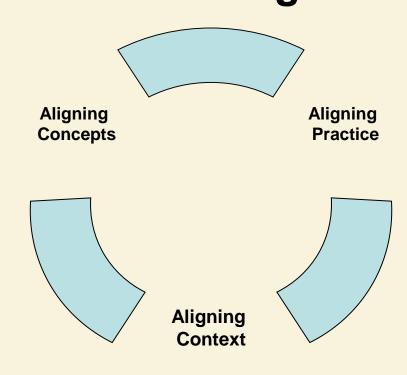
Integrated Case Management Community of Practice

Presented by:
Joan Kenerson King RN, MSN, CS
Senior Integration Consultant
The National Council for Behavioral Health



Impacting the thinking and work of case managers:

- Aligning Concepts: Changing how we think
- Aligning Practice: changing how we use language and practices at all levels; implementing values based change
- Aligning Context: changing regulatory environment, policies and procedures, community support





Why whole health?

- Average age of death
- Preventable causes
- Exercise less, eat more processed foods, less fruits and vegetables
- Total interconnection between BH disorders and health management



What strategies have been successful with:

Helping case managers to think differently and to understand WHY?

Identifying different practices that support health, what training have you found helpful, what supervision practices?

Identifying and addressing contextual barriers?



What data helps people know they are doing a good job?

Data needs to be reflective of actual practice change Needs to be visual, understandable What can you count?



Partnering with primary care: strategies

- 1. Understand the culture
- 2. Identify strategic partners
- Develop communication strategies for care coordination
- 4. Prepare people for appointments: identify their internal or external barriers.

What has worked for you?



Questions

Additional questions?

Questions for final webinar—what is left hanging?



For More Information & Resources

Visit <u>www.integration.samhsa.gov</u> or e-mail <u>integration@thenationalcouncil.org</u>







Thank you for joining us today.

