



SAMHSA-HRSA Center for Integrated Health Solutions

Integrating Behavioral Health into Primary Care Innovation Community

Webinar #6

May 20, 2015

Today's Agenda

1. Updates, Reminders
2. Hearing from Colleagues
 - Bullhook Community Health Center, MT
 - STEPS at Liberty Center & Every Woman's House, OH
3. Resources & Next Steps



In April



- Mississippi Department of Mental Health & Hinds Behavioral Health Services
- Bethel Family Clinic
- Implementation Plans round #2

Your Implementation Plans: OBJECTIVES

- Solicit **input from clients** regarding screening tools.
- Establish patient **registration and scheduling** workflows.
- Design PCBH clinical **documentation** forms.
- Community engagement via offsite support groups, and **connections with agencies and communities** pertinent to the cultures of the population we serve.
- Enter data and track outcome measurements for SBIRT and PHQ screenings for at least **80%** of patients.

Your Implementation Plans: UPDATES

- Developed posters and strategies to improve acceptance of BM services, but are **struggling with** translation to Spanish – some of the terms are not easily conveyed and this has delayed our process.
- Expand staff roles - **opportunity** to offer trainings on holistic care and paint picture of agency progress during monthly staff meetings.
- Agency leaders have attended at least one webinar, and as a result have **committed** to promoting the project & encouraging providers to pursue the objectives of the project team.
- Warm hand-offs and electronic referrals have **increased dramatically** in the past 3 months.



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BULLHOOK COMMUNITY HEALTH CENTER



Objectives

BULLHOOK CHC – HISTORY

GOALS OF TA- PROGRAM

TEAM INVOLVEMENT

CHALLENGES

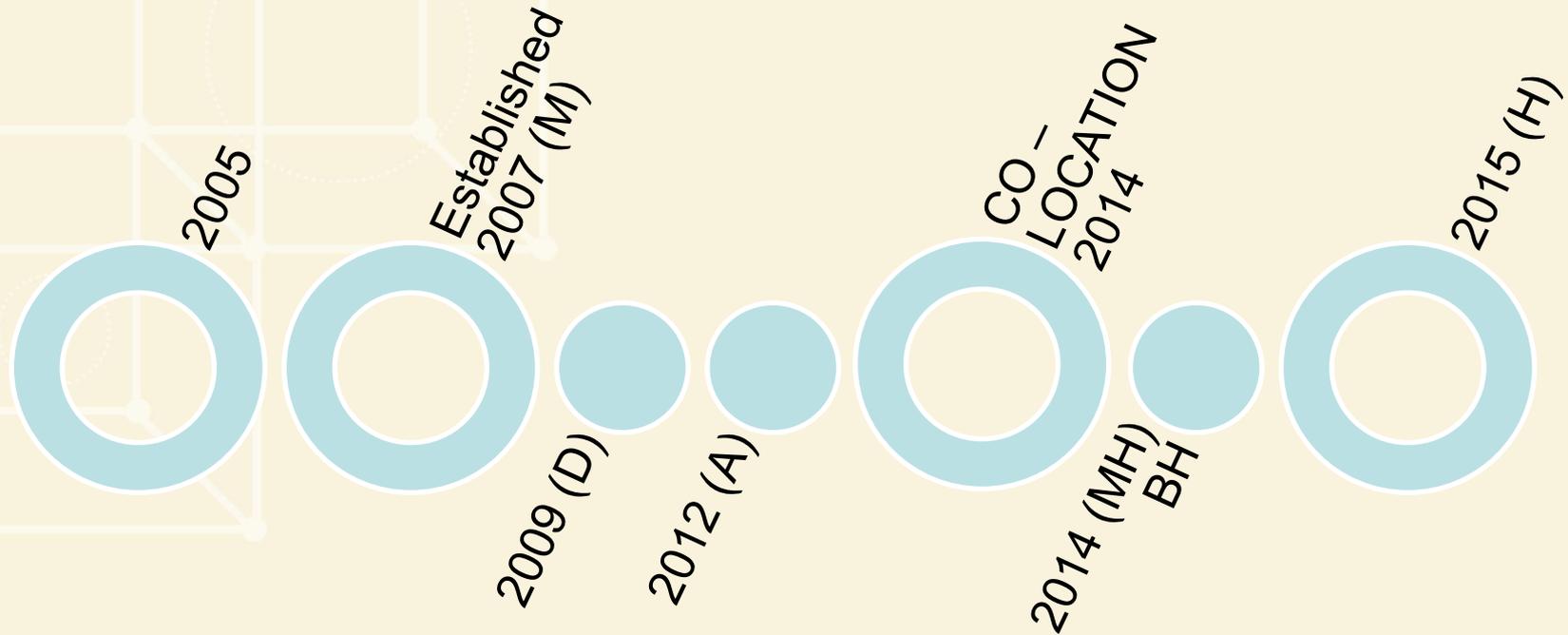
SUCCESSSES

ICE CREAM



Bullhook CHC - BHIT (SCP) 2015

HISTORY



Bullhook CHC - BHIT (SCP) 2015

TA – PROGRAM – GOALS

SHARED CARE PLANNING

TEAM BUILDING

INTEGRATION

MTM



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TEAM

EXECUTIVE LEADERSHIP –
PROVIDERS –
COORDINATORS -
CASE MANAGEMENT –



Bullhook CHC - BHIT (SCP) 2015

ICE CREAM

- Jane is a 34yr old diabetic with mental illness.
- Bullhook is her PCMH.
- Recently lost her job.
- Has asked for help finding a job and addressing her MH.



Bullhook CHC - BHIT (SCP) 2015

CHALLENGES

TEAM INTEGRATION

PARTICIPATION – RESISTANCE - CHANGE

EMR/ECW –

LOCATION –

FORCASTING FINAL PRODUCT –

SCHEDULING – PCMH/MHIP – INVOLVEMENT –

ADDICTIONS –

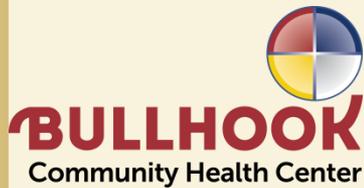
COMMUNICATION-



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Bullhook CHC - BHIT (SCP) 2015

SUCCESSSES

SMALL TEST OF CHANGE

MH → PCP

UNDERSTANDING

PCMH --- FACILITY

NEW TEAM –

EXECUTIVE LEADERSHIP –



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Integration of Physical and Behavioral Healthcare

**WILL WE EVER
GET THERE???**



Optimism its the best
Way to see life



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Liberty Center Connections

Liberty Center Connections

Mental Health and Substance Abuse Treatment

Outpatient Counseling

Intensive Outpatient Counseling

Long Term Residential AoD
treatment

Medication Assisted Treatment

Domestic Violence/Sexual
Assault Advocacy

Housing Services

24 Hour Emergency Shelter for
Victims of Domestic Violence
(some capacity for
homelessness)

Prevention Services

Driver Intervention Program

Mentoring Services for Youth

Middle School/High School
Education on Healthy
Relationships

Domestic Violence/Rape Crisis
Hotline

Assess & Refer to inpatient
medical detoxification



GOAL

Formalize a care team
between LCC, Milltown,
& Viola Startzman Free
Clinic

- **ACTIONS**

Develop Team & Regular
Communication

Identify Mutual Goals



GOAL

Maximizing licensure and
use of staff & supporting
physical healthcare
environment

- **ACTIONS**

Determine financial viability
Analyze appropriate staffing
to meet walk ins needs and
support physical health
environment (i.e. crisis walk-
in & same day
appointments)

Enhance use of Screening

PERFORMANCE



Currently we have staff available 32 hours a month

January – April staff has monthly average 6 hours of direct client care

Challenges

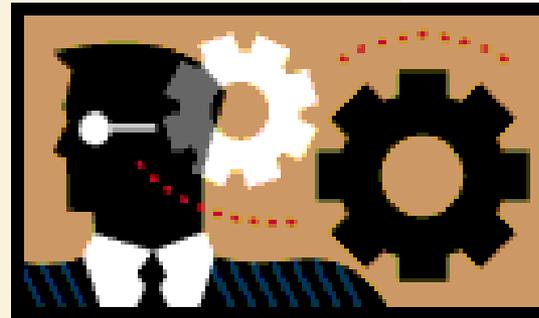
Gatekeepers



Cost



New way of thinking





HOW DO WE GET TO NEXT STEP?

QUESTIONS/COMMENTS....

Resources

National SAMHSA Prevention Week resources & materials

<http://www.integration.samhsa.gov/news/articles/2015/05/15/the-voice-of-one-the-power-of-all>

State Billing & Financial Worksheets

<http://www.integration.samhsa.gov/financing/billing-tools#Billing>

Patient Privacy & Confidentiality in the Changing Health Environment: HIPPA, 42CFR Part 2 and Health Care Reform

http://www.integration.samhsa.gov/operations-administration/PrivacyConfidentialityHealthCare_508.pdf



Next Steps

- **Late May & early June:**
Small group calls
Discuss Implementation Plans, opportunities & challenges
- **June 17th 3-4pm EST:**
Webinar #7
Andrea Auxier - IPAT





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**Slides for today's webinar are
available on the CIHS website at:**

www.Integration.samhsa.gov

under About Us/Innovation Communities