GAP and VBART – Analyzing Organizational Needs

Purpose

A **GAP Analysis** enables an organization to understand the current reality of its systems as they relate to access, in order to identify and make improvements, especially related to CCBHC timeliness of access requirements. The **Value Based Administrative Readiness Assessment Tool (VBART)** is a self-assessment tool that helps CCBHC grantees look ahead to potential strategies for sustainability beyond the end of their grant.

Process

GAP

- Up to 2 online meetings (2 hours each) to measure current access systems
- GAP chart and costing/timing report for the organization's access processes
- A 2-hour online GAP review meeting to discuss findings and recommendations

VBART

- Internet kick off meeting with all providers
- Expert consultation support to score VBART results
- Final report and recommendations (works in conjunction with the GAO numbers)
- Online meeting to review final report, agency results
- Use of the MTM Services VBART tool
- **Timeframe**: 1 month

Outcomes:
- Ability to move change initiatives forward based on data

MTM Team

- **GAP:** Joy Fruth - Lead Process Change Consultant and Senior National Council Consultant
- **VBART:** Michael Flora - Senior Management and Operations Consultant and Senior National Council Consultant

For more information about MTM Services, or to schedule a free planning meeting, please email MTM Director of Operations Jodie Giboney or call (919) 387-9892.