



IT and EHR Assessment to Ensure Compliance and Maximize Systems

Purpose

To meet the extensive CCBHC requirements, clinics will need to upgrade and adapt their health care technology, including infrastructure, systems and processes for proper technical, clinical and administrative use. This assessment will help determine an organization's place on the technology spectrum, identify areas of concern and develop solutions for areas of risk.

Process

- One-hour online planning session to determine scope of work, identify areas of concentration and determine travel options
- Survey of staff and EHR system
- One full day onsite (possibly virtual due to COVID) to gather site information and conduct assessment
- Final report with detailed findings and recommendations
- One-hour online meeting to discuss findings and recommendations
- Access to the MTM Services Resource Library
- **Timeframe:** 2 months

Outcomes:

- Solid assessment of current organizational systems
- Clear recommendations regarding system adjustments and likely impact to agency's care delivery capabilities
- Assessment of ROI potential based on recommended system changes

MTM Team

- [Charlie Grantham](#) – IT and Process Optimization Consultant and National Council Consultant

For more information about MTM Services, or to schedule a free planning meeting, please email MTM Director of Operations [Jodie Giboney](#) or call (919) 387-9892.