



## Just in Time (JIT) Prescriber Scheduling – Meeting and Exceeding CCBHC Access Requirements

### Purpose

Take CCBHC access standards one step further by moving a consumer from diagnostic assessment to psychiatric evaluation within 3 days or fewer while increasing engagement and reducing no shows/cancellations.

### Process

- Up to 3 online planning meetings (2 hours for 1<sup>st</sup> and 2<sup>nd</sup> meeting; 1 hour prior to kickoff)
- Up to 3 online meetings (1 hour each) with JIT Peer Consultants
- Up to 3 hours for post-implementation online meetings to measure effectiveness
- Access to the MTM Services Resource Library
- **Timeframe:** 6-7 months

### Outcomes:

- Increase in client show rates to 90% or above
- 25-30% increase in billings
- 97% client approval rating according to client surveys
- 5:1 ROI in first 3-6 months based on efficiencies

### MTM Team

- [Scott Lloyd](#) - President, Senior SPQM Data Consultant and Senior National Council Consultant
- [Valerie Westhead](#), MD - Chief Medical Officer, Aspire Health Partners; Medical Operations Consultant and Senior National Council Consultant
- [David Swann](#) - Senior Healthcare Integration Consultant and Senior National Council Consultant
- [Jennifer Hibbard](#) - CEO of Viewpoint in Georgia; JIT Operations Consultant and National Council Consultant

For more information about MTM Services, or to schedule a free meeting, please email MTM Director of Operations [Jodie Giboney](#) or call (919) 387-9892.