

**NATIONAL COUNCIL**  
FOR BEHAVIORAL HEALTH

# **COVID-19 Office Hours —— Telehealth Session 1; —— Adapting to Audio: Best Practices in Delivering Telephonic Services**

**Thursday, April 9, 2020**  
3:00-4:00pm ET



Center of Excellence for Integrated Health Solutions

Funded by Substance Abuse and Mental Health Services Administration  
Operated by the National Council for Behavioral Health

# Disclaimer

The views, opinions, and content expressed in this presentation do not necessarily reflect the views, opinions, or policies of the Center for Mental Health Services (CMHS), the Substance Abuse and Mental Health Services Administration (SAMHSA), or the U.S. Department of Health and Human Services (HHS).

***SAMHSA***

Substance Abuse and Mental Health  
Services Administration

[www.samhsa.gov](http://www.samhsa.gov)

# Upcoming COVID-19 Office Hour Calls

## Telehealth and Telemedicine Session 2 – Ask the Experts

Register here: [https://zoom.us/webinar/register/WN\\_IsL3und4RQmn-x-HT64f9Q](https://zoom.us/webinar/register/WN_IsL3und4RQmn-x-HT64f9Q)

## Peer Specialist Services

Register here:

<https://zoom.us/meeting/register/tJwsduCrpzkj1PQ4MWlpiWLC32hF33DiVw>

## Residential Treatment Services

Register here: [https://zoom.us/webinar/register/WN\\_ORiwdq6LTe2m79SQUoogNw](https://zoom.us/webinar/register/WN_ORiwdq6LTe2m79SQUoogNw)

## Self-Care and Stress Management

[Click here to watch the recording.](#)

## Finance and Operations

[Click here to watch the recording.](#)

# Resources

- National Council's [COVID-19 Resource Page](#)
- SAMHSA's COVID-19 [Training and Technical Assistance List](#)
- [National Council's Guide for Telehealth Best Practices](#)
- [COVID Telehealth Toolkit](#) - National Consortium for Telehealth Resource Centers
- [Telehealth Coverage Policies](#) – Center for Connected Health Policy
- [COVID-19 Related State Actions in Telehealth](#) – Center for Connected Health Policy
- **Questions? Email: [integration@thenationalcouncil.org](mailto:integration@thenationalcouncil.org)**