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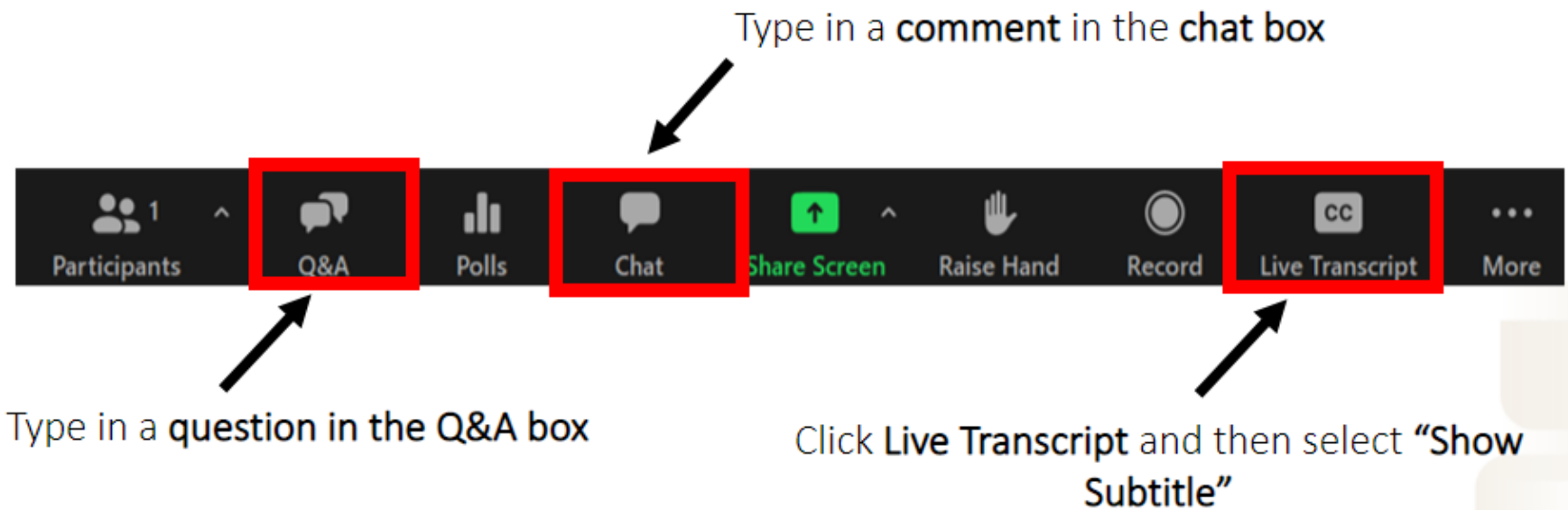
**CoE-IHS Office Hour:  
Solutions to Improve Workforce Retention**

**Wednesday, September 21, 2022**  
2-3pm ET

**CENTER OF EXCELLENCE** for Integrated Health Solutions

Funded by Substance Abuse and Mental Health Services Administration and operated by the National Council for Mental Wellbeing

# Questions, Comments & Closed Captioning



# Disclaimer

The views, opinions, and content expressed in this presentation do not necessarily reflect the views, opinions, or policies of the Center for Mental Health Services (CMHS), the Substance Abuse and Mental Health Services Administration (SAMHSA), or the U.S. Department of Health and Human Services (HHS).



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# Series Details



- **Tuesday, Oct. 11, 2-3 p.m. ET:** [Solutions to Strengthen Workforce Recruitment](#)
- **Thursday, Nov. 3, 3-4 p.m. ET:** [Improving the Workforce through Diversity, Equity & Belonging Innovations](#)
- **Thursday, Dec. 8, 2-3 p.m. ET:** [Growing the Workforce Pipeline through Strategic Community Partnerships](#)

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# Introductions

## Moderator

- **Ellie Boyarski**, LCSW-BCD, *Psychotherapist, Mediator, Life Coach, Integrated Care Consultant*, National Council for Mental Wellbeing

## Panelists

- **Siobhan O'Boyle**, MBA, CPHQ, CPC, *Chief Compliance and Operations Officer*, COPE Community Services, Inc.
- **Jeff Evans**, LPC, CACII, *Program Manager*, Colorado State Employee Assistance Program (CSEAP)
- **Jamie Ebaugh, L.M.S.W.**, *Executive Director*, Southwest Counseling Solutions



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# Workforce Tools & Resources (1 of 3)

## Recruitment & Retention

- [Building Capacity in the Integrated Health Workforce: A Focus on Substance Use Education](#)
- [Innovative Approaches for Recruiting & Retaining Your Workforce During COVID-19](#)
- [Strategies for Recruiting & Retaining a Strong Rural Health Workforce](#)

## Effective Multidisciplinary Teams

- [Strengths-Based Skills for Supervisors in Integrated Care Teams](#)
- [High-Functioning Behavioral Health Team-based Care](#)
- [Team Tune-Up: Helping Teams Work Better Together](#)
- [Care Team Huddles & Meetings: Agenda/Check-list](#)
- [Making Apps & Web-based Tools Part of Your Integrated Behavioral Health Team](#)



## Policy Actions

- [Behavioral Health Workforce is a National Crisis: Immediate Policy Actions for States](#)
- [Immediate Policy Actions to Address the National Workforce Shortage & Improve Care](#)
- [Short-term Policy Relief to Enhance the Workforce](#)
- [Exploring Short-term Strategies to Address Workforce Shortages](#)

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# Workforce Tools & Resources (2 of 3)

## Diversity, Equity, Inclusion & Belonging

- [Access for Everyone: Addressing Health Equity & Racial Justice within Integrated Care Settings](#)
- [Workforce Shortages & Impact on Providers and Staff Who Are Black, Indigenous, and Persons of Color, or Caregivers](#)
- [Supporting Leadership Development Among Black, Indigenous, and Persons of Color Staff](#)



## Staff Wellbeing

- [Strategies for Building Compassion Resilience in Integrated Care Settings](#)
- [Innovative Approaches to Improving Workforce Capacity & Wellbeing for Rural Health Providers](#)
- [Strategies to Support Wellbeing and Retention of Black, Indigenous, and Persons of Color Staff](#)
- [Joy in the Workplace – Institute for Healthcare Improvement](#)

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# Workforce Tools & Resources

## (3 of 3)

### National Council for Mental Wellbeing

- **Workforce Brief:** [Behavioral Health Workforce is a National Crisis: Immediate Policy Actions for States](#)
- [Leadership & Workforce Development Training](#)
- [Workforce Development: We Must Fill the Talent Pool](#)
- [Trauma-Informed, Resilience-Oriented Equity Climate Assessment](#)
- [Organizational Self-Care Training Activity Worksheet](#)

### Previous Webinar/Office Hour Sessions *(additional resources linked within slides)*

- Addressing Workforce Challenges through Integrated Care – [slides & recording](#)
- Short-term Policy Relief to Enhance the Workforce - [slides & recording](#)
- Exploring Short-term Strategies to Address Workforce Shortages – [slides & recording](#)
- Innovative Approaches for Recruiting & Retaining Your Workforce During COVID-19 – [slides & recording](#)
- Workforce Shortages & Impact on Providers & Staff Who are BIPOC or Caregivers – [slides & recording](#)
- Strategies for Recruiting & Retaining a Strong Rural Health Workforce – [slides & recording](#)
- Relias: Regulatory, Financial and Workforce Impact of COVID-19 for Behavioral Health – [slides & recording](#)

### Other

- [Legislature: Bill Supporting Rural Health Care Workers Passes Committee Unanimously – Los Alamos Reporter](#)
- [Paying it Forward: Adapting the Career Impact Bond into a Public Policy Tool](#)
- [How States are Spending American Rescue Plan Funds – The National Academy for State Health Policy](#)
- [EMPOWER – Harvard Medical School’s Global Mental Health Initiative](#)
- [Addressing Burnout in the Behavioral Health Workforce through Organizational Strategies](#)

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# Upcoming CoE Events

CLAS Part 1: History & Purpose of the National Culturally & Linguistically Appropriate Services Standards

[Register for the webinar](#) on Wednesday, September 28, 3-4pm ET

Weitzman Institute ECHO Childhood Trauma 2022-2023 - [Overview & Registration](#)

*This ECHO series focuses on valuable topics that improve care for pediatric populations experiencing trauma. Click the link to learn more.*

Interested in an individual consultation with the CoE experts on integrated care?

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# Thank You

## Questions?

Email [integration@thenationalcouncil.org](mailto:integration@thenationalcouncil.org)

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