#### TRANSITIONS CLINIC NETWORK

ADVANCING HEALTH EQUITY FOR COMMUNITY MEMBERS RETURNING FROM INCARCERATION:

THE ROLE OF COMMUNITY HEALTH WORKERS

A WEBINAR FOR NATIONAL COUNCIL OF MENTAL WELLBEING • MARCH 27, 2023

#### **PRESENTERS**



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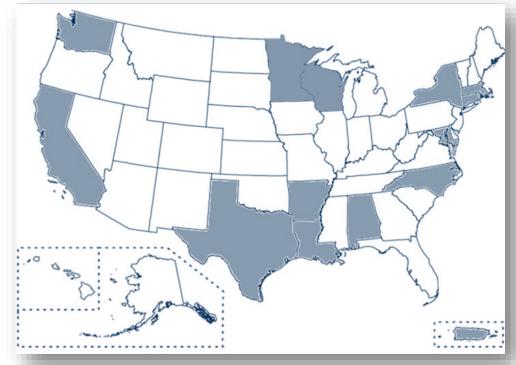


#### TRANSITIONS CLINIC NETWORK



TCN is a national network of community health centers which employ CHWs with histories of incarceration within primary care teams to address the health of people returning from incarceration.

TCN has supported 48 primary care clinics in 14 states and Puerto Rico in implementing the TCN model of care.





#### WHO'S IN THE ROOM?





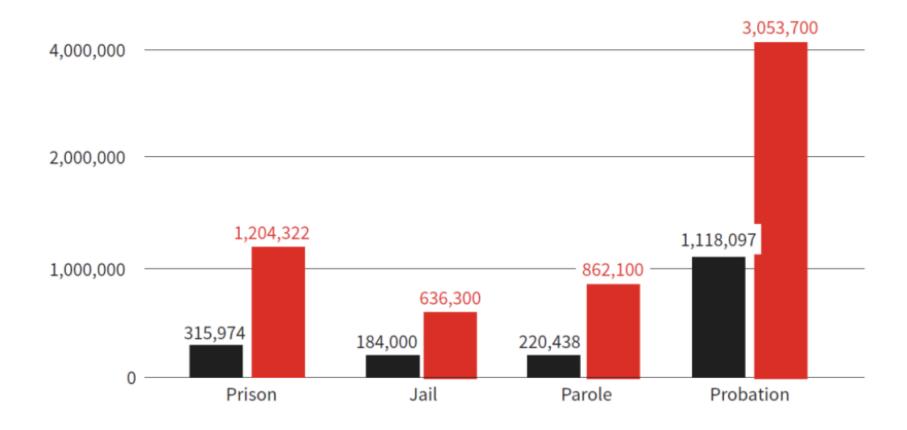


#### **OBJECTIVES**

- 1. Describe unique challenges that impact people's engagement in physical and behavioral health services upon return from incarceration.
- 2. Identify best practices for increasing continuity of care for people transitioning from carceral to community health systems.
- **3. Introduce TCN's evidence-based model of care**, which centers on integrating community health workers with lived experience of incarceration into primary care systems.
- **4. Identify one strategy** you may be able to implement at your organization to improve care for clients returning from incarceration



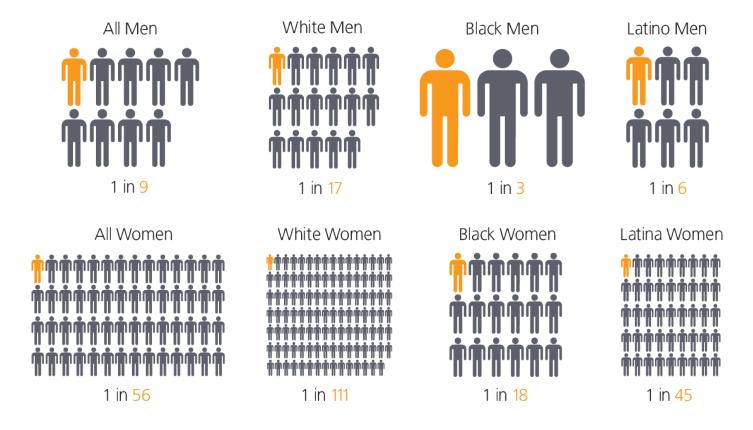
#### THE CARCERAL SYSTEM, 1980 VS 2021





#### MYTH: JUSTICE IS APPLIED EQUALLY

Lifetime Likelihood of Imprisonment of U.S. Residents Born in 2001

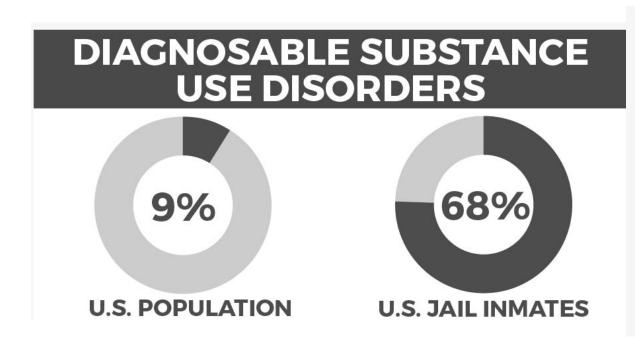


Source: Bonczar, T. (2003). *Prevalence of Imprisonment in the U.S. Population,* 1974-2001. Washington, DC: Bureau of Justice Statistics.





#### CRIMINALIZATION OF BEHAVIORS























Access is limited by institutional policies.

















#### HEALTH RISKS FOLLOWING RELEASE



Chronic medical conditions, HIV and substance use<sup>1</sup>



Hospitalization<sup>2</sup>



Death<sup>3</sup>











## RELEASE FROM PRISON – HIGH RISK OF DEATH



12 times increased risk of death in first 2 weeks after release

- The leading causes of death:
  - 1. Drug overdose
  - 2. Cardiovascular disease
  - 3. Homicide
  - 4. Suicide
  - 5. Cancer

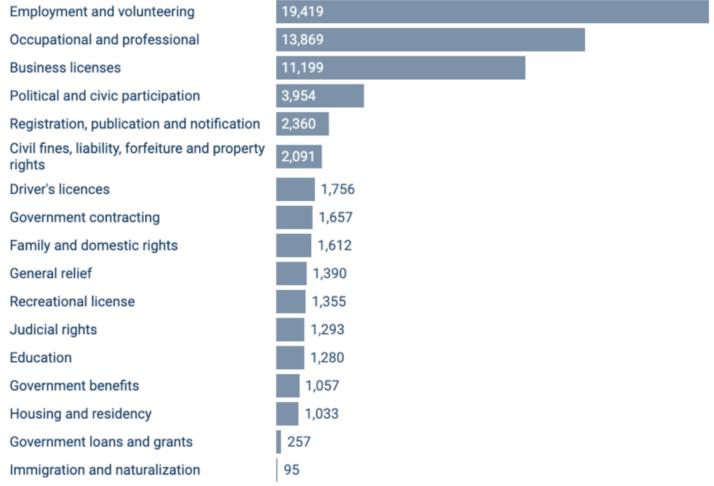


#### HEALTH-RELATED REENTRY CHALLENGES

- Continuity of care: No discharge planning, health records and short supply of medications<sup>1</sup>
- Access: No health insurance/lapse in Medicaid and Medicare B<sup>2</sup>
- SDOH/Collateral Consequences: Individuals convicted of felonies face additional barriers to meeting basic needs: WIC, section 8 housing, employment<sup>3</sup>
- Discrimination: Individuals with histories of incarceration were significantly less likely to get primary care appointments<sup>4</sup>

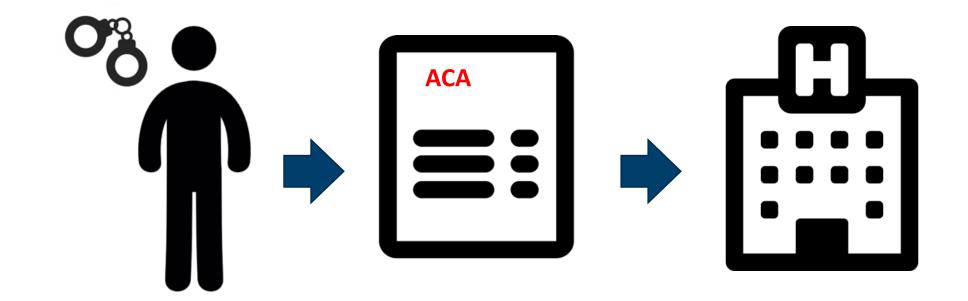


# 44,000 COLLATERAL CONSEQUENCES OF CONVICTIONS





#### **ACCESS IS NOT ENGAGEMENT**









## ENGAGEMENT STRATEGIES FOR JUSTICE-INVOLVED COMMUNITIES\*

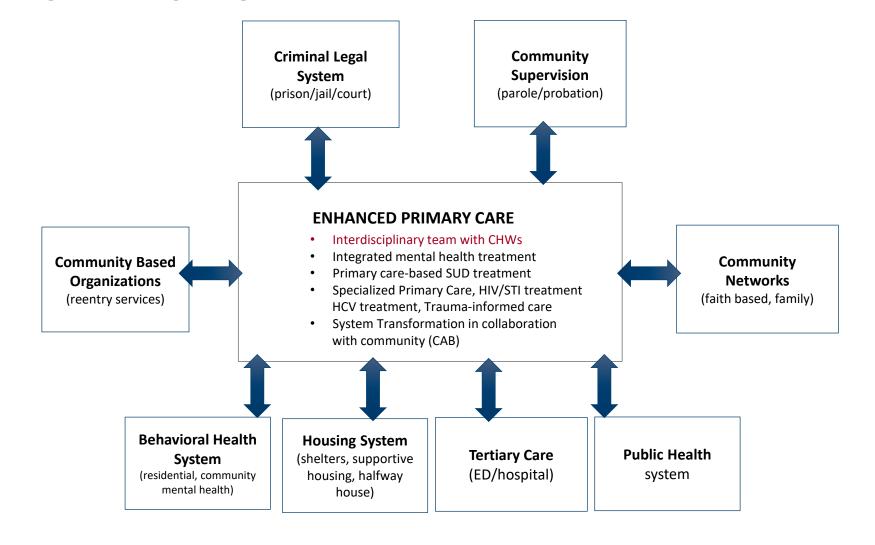
- Include individuals and communities impacted by criminal legal system in design, implementation and evaluation of programs
- Incorporate a broad definition of health & well-being
- Adapt systems to be patient-centered
- Empower patients
- Favor reintegration
- Avoid replication of correctional systems



\*AS DEFINED BY THE COMMUNITY



## TRANSITIONS CLINIC NETWORK MODEL OF CARE





#### TCN CHW SERVICES

#### **Continuity of Care**

Carceral system to community

#### **Outreach & Engagement**

- Parole
- Home/transitional housing/encampments
- Jail/prison
- Hospital
- Treatment facilities

#### **Health Systems Navigation**

- Medication assistance
- Health insurance
- Specialty appointments
- Pharmacy, lab, radiology

### Health Literacy, Health Promotion & Self-Management Support

- Medication reconciliation
- Chronic disease management

#### **Social Service Navigation**

 Housing, employment, job training, education and other social services.

#### **Technology Coaching**

**Emotional Support, Mentorship & Family Reunification** 

Individual & System-Level Advocacy



### TCN DEMOGRAPHIC DATA (N= 751)

HOUSING STATUS	
Homeless	24.6%
Transitional	37.5
Live with family or friends	27.8
Rent or own	10.0
FOOD INSECURITY	
No	79.2%
Yes	20.1
EMPLOYMENT STATUS	
Not employed	78.7%
Employed	10.1
Retired or disabled	10.8

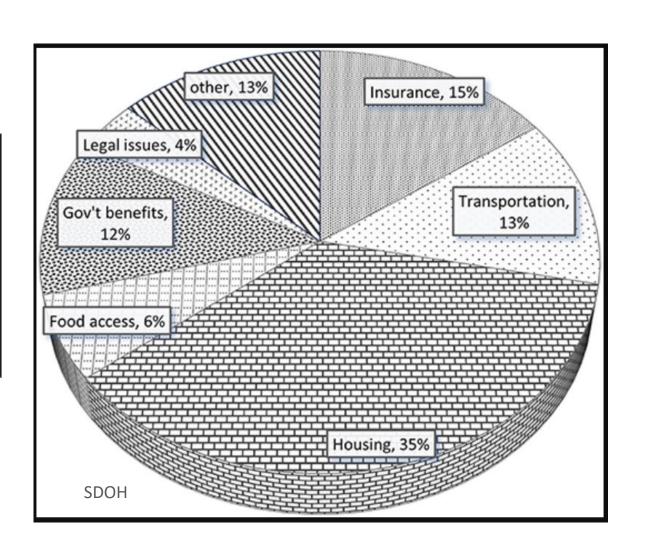
NUMBER OF CHRONIC PHYSICAL HEALTH CONDITIONS		
None	14.8%	
1-2	41.3	
3 or more	43.9	
HAD A CHRONIC MENTAL HEALTH CONDITION		
No	47.3%	
Yes	52.7	
HAD A SUBSTANCE USE DISORDER®		
No	50.1%	
Yes	49.9	



### TCN PATIENT CHW INTERACTIONS (N = 3,342)

Concerns addressed¶		
1,200	35.9	
446	13.3	
347	10.4	
515	15.4	
166	5.0	
495	14.8	
	446 347 515 166	

<sup>¶</sup>Percentages add up to over 100% because more than one concern was addressed at some interactions. IQR, interquartile range.



#### TCN EVIDENCE-BASED RESULTS



TCN program reduces ED visits for patients<sup>1</sup>.



TCN program is associated with fewer preventable hospitalizations<sup>2</sup>.



TCN program impacts criminal legal system outcomes<sup>2</sup>.

TCN programs improve health and reentry outcomes for returning community members



## BEST PRACTICES FOR IMPROVING CONTINUITY OF CARE

- Prioritize the relationship
- Practice cultural humility
- Meet people where they are at (some people may not be ready)
- Advocate for patients (on individual and systems level)
- Challenge/break down down the clinical and carceral hierarchy- include community in the process (CAB)
- Avoid replication of carceral systems



## BEST PRACTICES FOR CONTINUITY: HIRING IS KEY

- Shared lived experience is key to engagement and retention
- The right hire is integral to the success of the program
- Create structures that support staff with lived experience
- Assure that staff with lived experience are involved in all aspects of program
- Engage your community/CAB in hiring processes



Staff from NC FIT Program: Dorel Clayton, CHW Nichole Shackelford, Program Director;
Tommy Green, CHW
TRANSITIONS

#### HIRING TO COMBAT MASS INCARCERATION

- \$317 billion in earning potential lost every year by people with a record.
- People of color disproportionately impacted by criminal records.
- Health systems have excluded people with criminal records from employment.
- Hiring people with lived experience builds health equity and improves health and reentry outcomes.



ANJALI NAIR/NBC NEWS



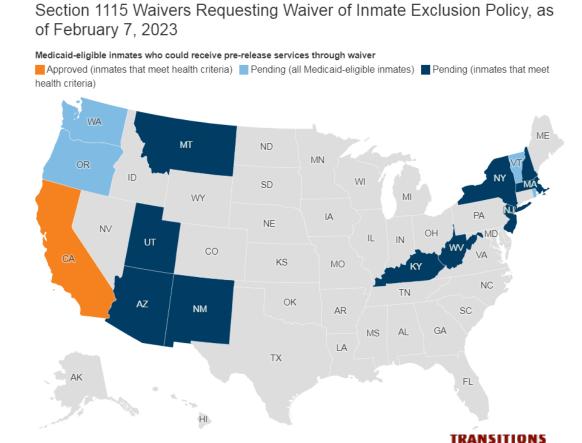
## RECOMMENDATIONS FOR WORKING WITH PEOPLE RETURNING FROM INCARCERATION

- Ask the question (do you have a history...)
- Assess if there are other supports that your program could provide to address reentry needs (i.e. MLPs, support letters)
- Develop relationships with reentry providers, and correctional system (parole, probation, prison, jail)
- Consider ways you organization can advocate for policy change (i.e. policies that criminalize homelessness)
- Implement a TCN program that integrates people with lived experience of incarceration onto the clinical team



#### PROMISING POLICIES

- Medicaid section 1115 waivers that prioritize care of reentry population and provide enhanced care and social supports
- Repeal of Medicaid inmate exclusion act
- Statewide CHW and peer support certification efforts
- ARPA workforce development funds
- Expansion of MOUD in prisons and jails/opioid settlement funds



#### **IN SUMMARY**

- Agencies serving individuals with behavioral health needs are serving people impacted by mass incarceration.
- Reentry is a very dangerous time for people returning from incarceration.
- We need to transform our systems to be patientcentered and include people with histories of incarceration in ongoing care and policymaking.
- CHWs/peers with lived experience are key to improving health outcomes for this population.



#### TCN SERVICES



Consultation



Care Coordination Services & System Development



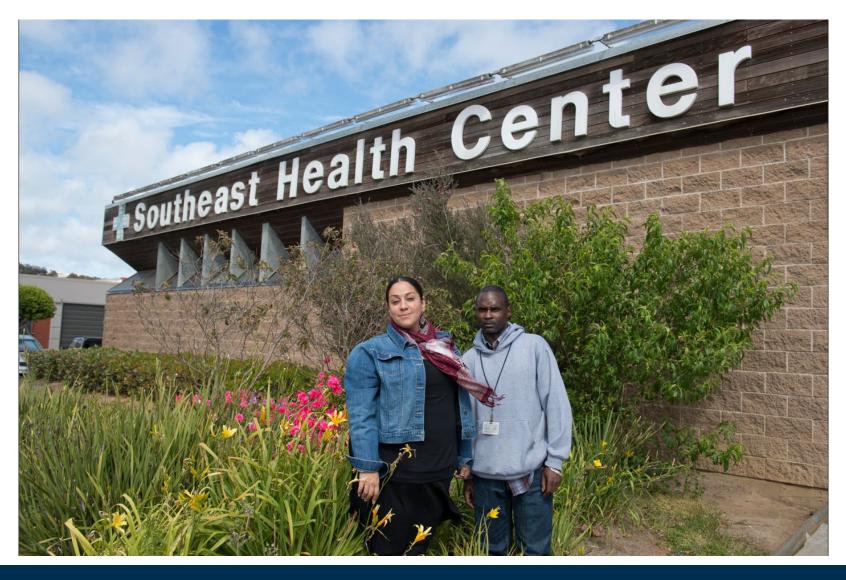
**Capacity Building and Training** 



**Evaluation and Research** 



### QUESTIONS?



"They [Transitions clinic staff] don't judge you – they treat you like a human being, like you're still a person. That's something that prison takes away from you, and when you get out, society takes that away from you... I think that's what makes Transitions clinic so successful."

-TCN patient

Questions:
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#### REFLECTION

• What is one thing you or your agency can do to support community members impacted by incarceration?



