

CCBHC-E National Training and Technical Assistance Center

CCBHC Foundations Data Learning Series
Session 6

April 18, 2023

CCBHC-E National Training and Technical Assistance Center

Funded by Substance Abuse and Mental Health Services Administration and operated by the National Council for Mental Wellbeing

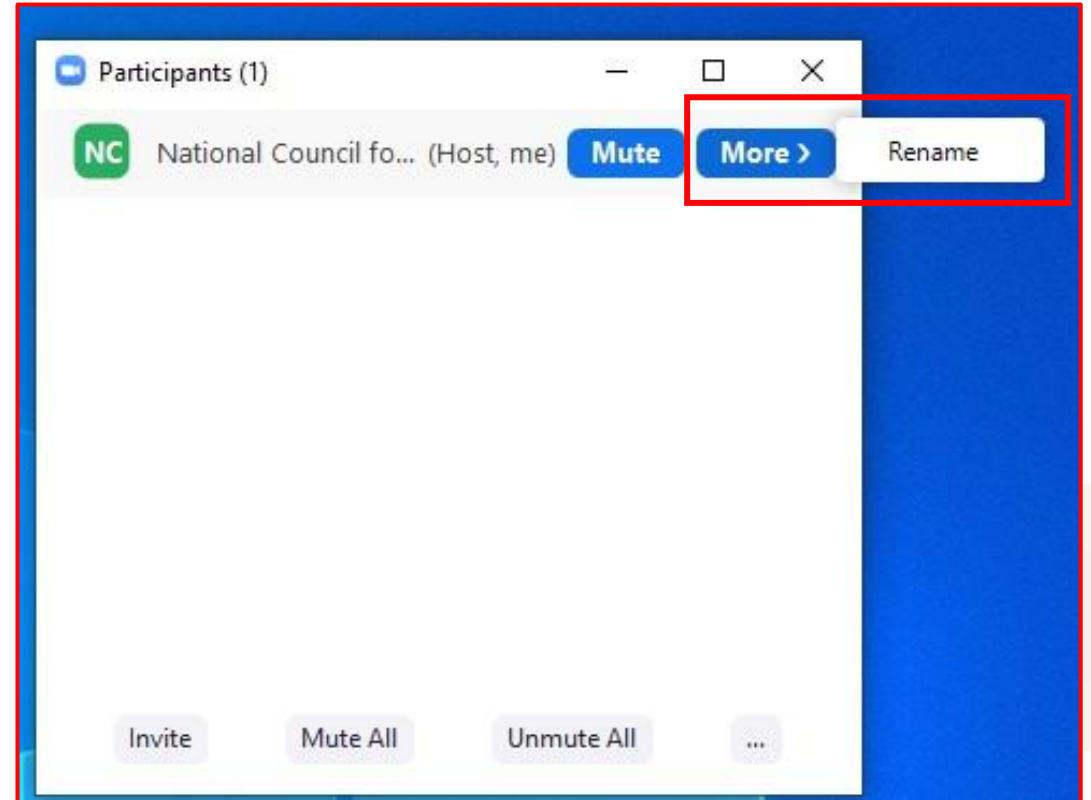
Acknowledgements and Disclaimer

This session was made possible by Grant Number 1H79SM085856 from the Substance Abuse and Mental Health Services Administration (SAMHSA). Its contents are solely the responsibility of the authors and do not necessarily represent the official views, opinions, or policies of SAMHSA, or the U.S. Department of Health and Human Services (HHS).



Logistics

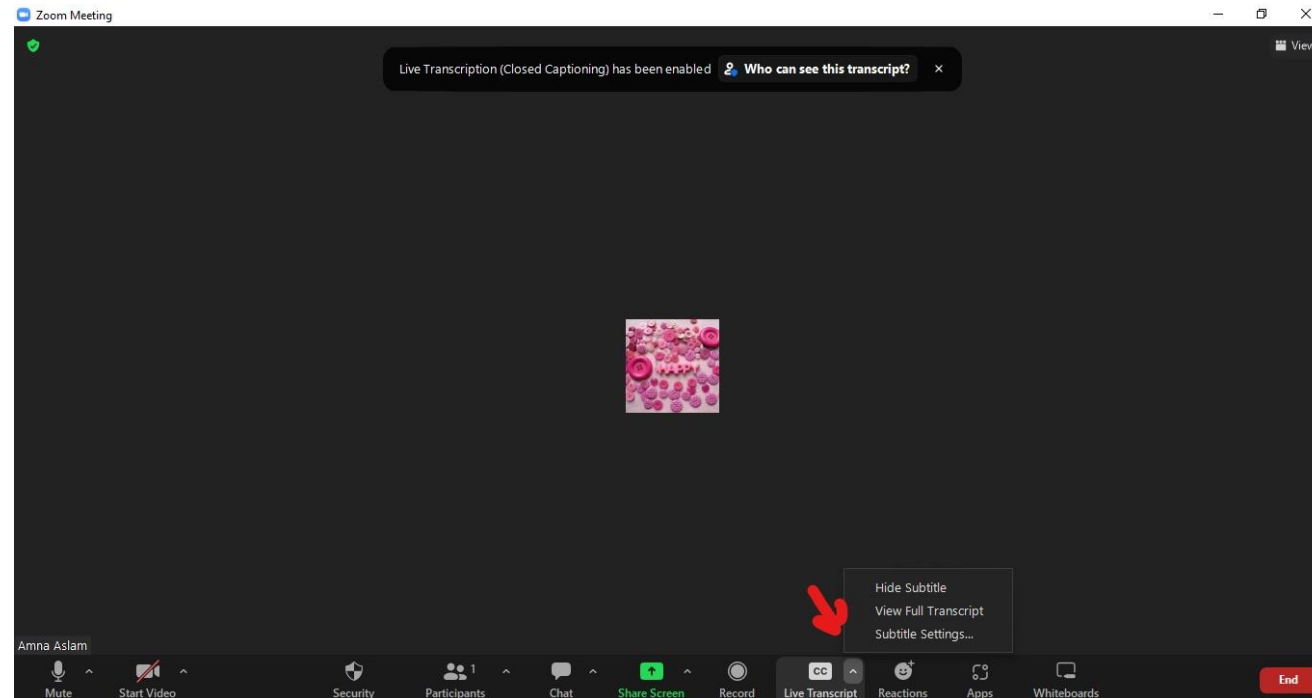
- Please rename yourself so your name includes your organization.
 - *For example:*
 - **Blaire Thomas, National Council**
 - *To rename yourself:*
 - Click on the **Participants** icon at the bottom of the screen
 - Find your name and hover your mouse over it
 - Click **Rename**
- If you are having any issues, please send a Zoom chat message to **Kathryn Catamura, National Council**



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How to Enable Closed Captions (Live Transcript)

Next to “Live Transcript,” click the arrow button for options on closed captioning and live transcript.



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Today's Session: Slides and Recording

Slides and the session recording link will be available on the [CCBHC-E NTTAC website](#) under “Training and Events” > “Past Events” within 2 business days.

The screenshot displays the website's navigation and event filtering options. On the left, the 'Training & Events' menu is highlighted with a red arrow. The main content area shows the 'Calendar of Events' section with search and date filters. A dropdown menu is open, showing 'Future Events' and 'Past Events' (highlighted in blue), with an 'Apply' button below it. A red arrow points from the 'Past Events' option to the main content area.

Training & Events

CCBHC-E National Training and Technical Assistance Center

- About Us
- Resources
- Training & Events**
 - Learning Communities
 - On-Demand Modules/Lessons
 - Learning and Action Series
 - Request Training/Assistance

Calendar of Events

Search [magnifying glass icon] Start Date [calendar icon] End Date [calendar icon] Select Event [dropdown arrow]

Future Events [dropdown arrow]

Future Events

Past Events

Apply

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Today's Agenda



- Series Recap
- Celebrate!
- Group discussion
- Moving Forward: Optimizing Data Learning Series

Today's Presenters



Leigh Fischer, MPH
Principal, TriWest Group



Jeff Capobianco, PhD,
Consultant and Subject Matter Expert
National Council



Clement Nsiah, PhD, MS
Director
National Council

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Learning Series Curriculum

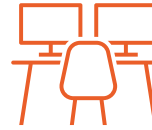
Month	Topic
Nov 2022	Orientation and Attestation
Dec 2022	Building Infrastructure for Data Collection, Analysis, Reporting, and Continuous Quality Improvement
Jan 2023	Designing an Effective Community Needs Assessment
Feb 2023	Building Infrastructure and Practices for NOMs Data Collection, Analysis, and Reporting
Mar 2023	Building Infrastructure for Population Health Management and Risk Stratification
Apr 2023	Review and Wrap-Up

Data Learning Series By the Numbers

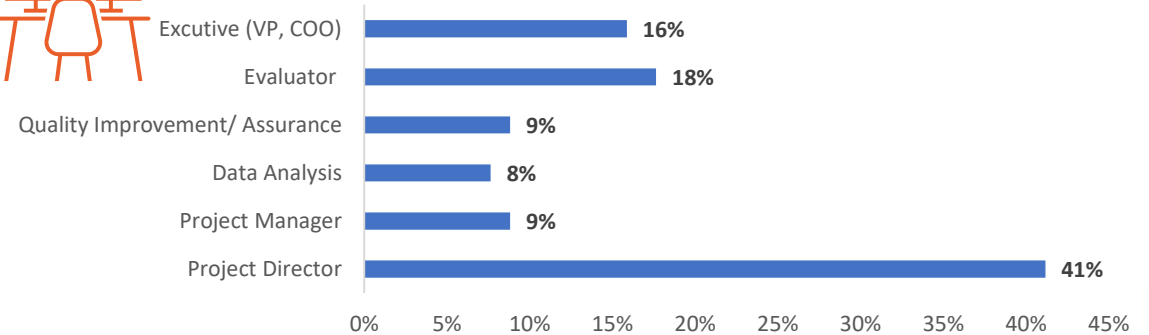


76 Clinics, 33 states & Puerto Rico, 120 Registrants

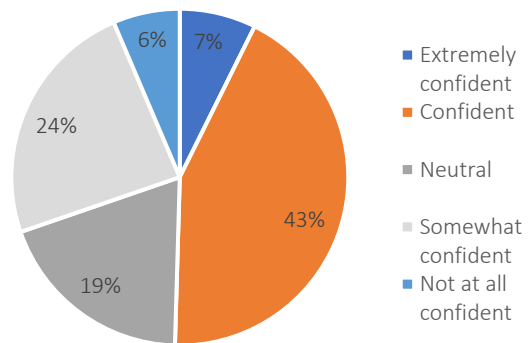
41% urban, 23% suburban, 36% rural



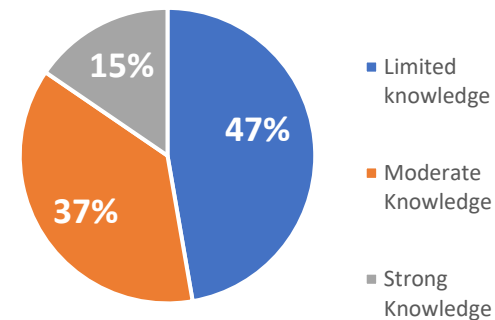
Participant Job Roles

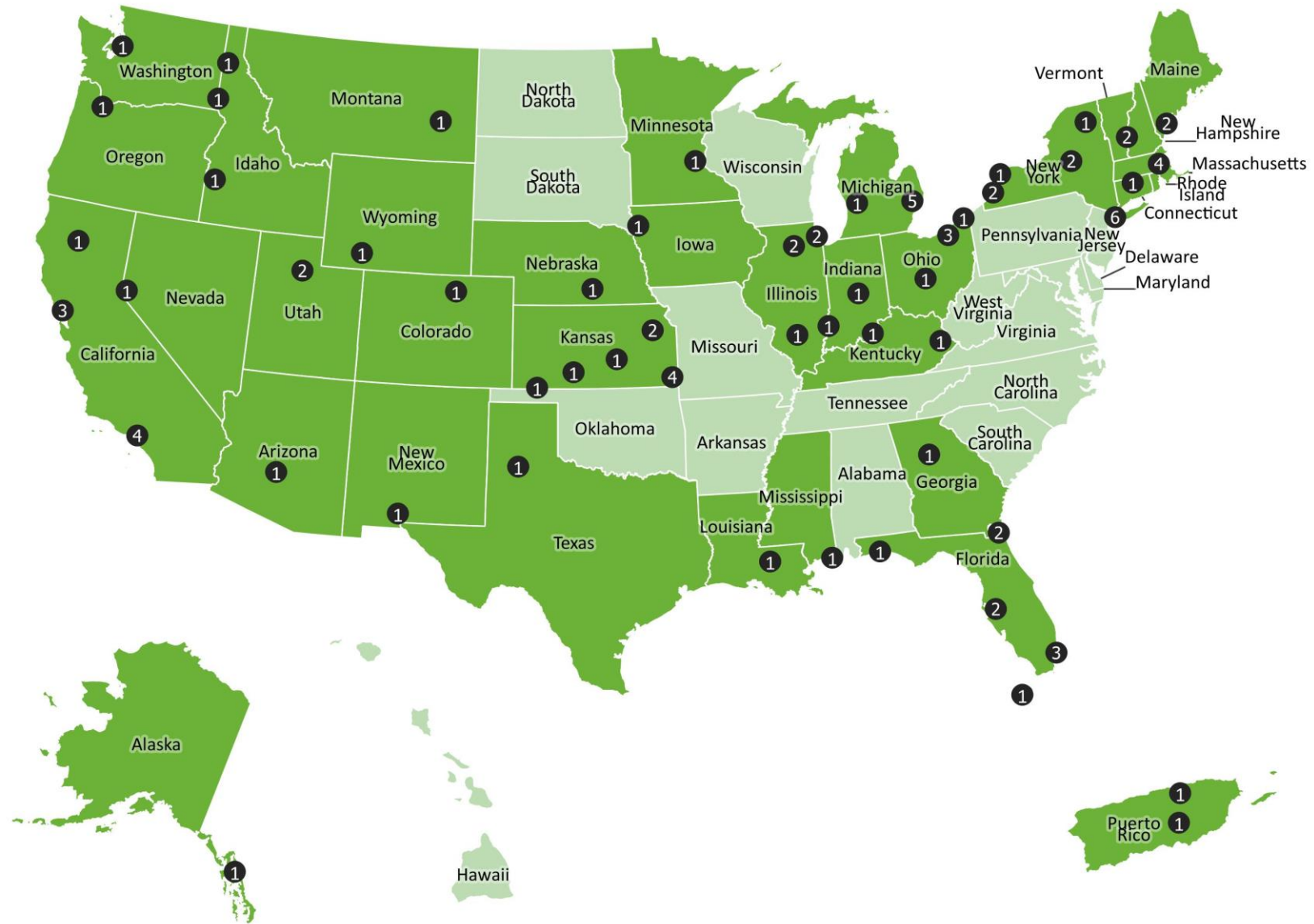


Confidence level measures



CCBHC Knowledge





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Community Feedback: Polling Questions

- **What is the status of your community needs assessment?**
 - We completed the assessment and submitted to SAMHSA.
 - We are making final revisions to our assessment report.
 - We are in the process of analyzing data and identifying findings.
- **What is the status of your NOMs data collection?**
 - We started conducting NOMs baseline interviews and entering data in SPARS.
 - We developed a NOMs workflow but haven't enrolled any clients using the NOMs tool yet.
 - Our sampling plan has not been approved by SAMHSA yet.

Session 6: Learning Series Recap

Objectives for the Learning Series

- Increase knowledge and understanding of the foundational and introductory elements of data collection, analysis, and reporting
- Explore opportunities for building data infrastructure for the CCBHC grant data collection and reporting requirements (including Community Needs Assessment and NOMs)
- Identify approaches for analyzing data to address population health needs and disparities, and to inform continuous quality improvement practices



CCBHC Data-Related Activities

- Inform disparity impact statement and community needs assessment
- Measure quality and outcomes of services
 - Quality measures
 - Client satisfaction
 - Clinical outcomes
- Monitor CCBHC implementation progress
 - Grant-required measures (IPPs, NOMs)
 - Project goals and objectives
 - CCBHC criteria adherence
- Population health management



Principles of Data Collection and Analysis

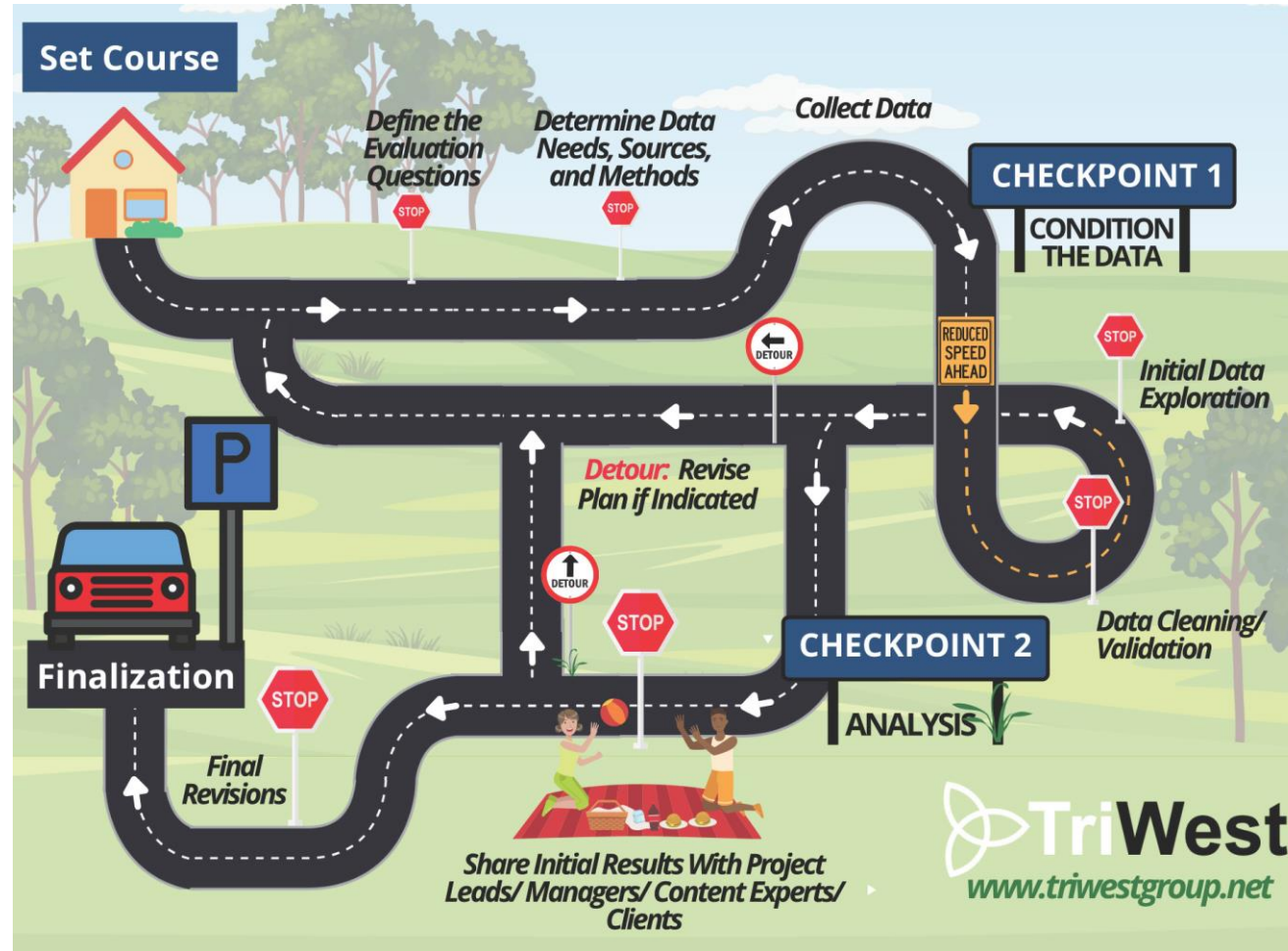
- Respect individuals' rights, dignity, privacy, and autonomy
- Use culturally responsive practices
- Minimize undue burden
- Collect, use, and disclose data for meaningful purposes
- Store and transmit data through secure methods
- Ensure data collected are reliable and valid



Steps to Building a Data Infrastructure

1. Identify your data team members and other interested parties. Establish roles.
2. Define evaluation questions
3. Determine data needs and sources
4. Develop data collection methods
5. Draft a plan and workflows/protocols for data collection and analysis
6. Pilot workflows and identify areas for improvement as needed

Data-Driven Project Roadmap



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Designing a Community Needs Assessment

- Identify needs, current conditions, and desired services or outcomes in the community
- Assess program capacity to meet the needs of the population to be served
- Examine internal and external factors that affect access to and quality of care
- Identify opportunities to increase access and engagement to reduce behavioral health disparities
- Link findings to CCBHC certification criteria: staffing, language and culture, services, locations, service hours, and evidence-based practices



Elements of a Community Needs Assessment

Description of the service area

(e.g., physical boundaries and size of the service area, service sites)

Prevalence of mental health and substance use conditions and related needs

Economic factors and social determinants of health affecting access to services

Cultures and languages in the service area

Identification of the underserved population(s)

Description of how the staffing plan does and/or will address findings

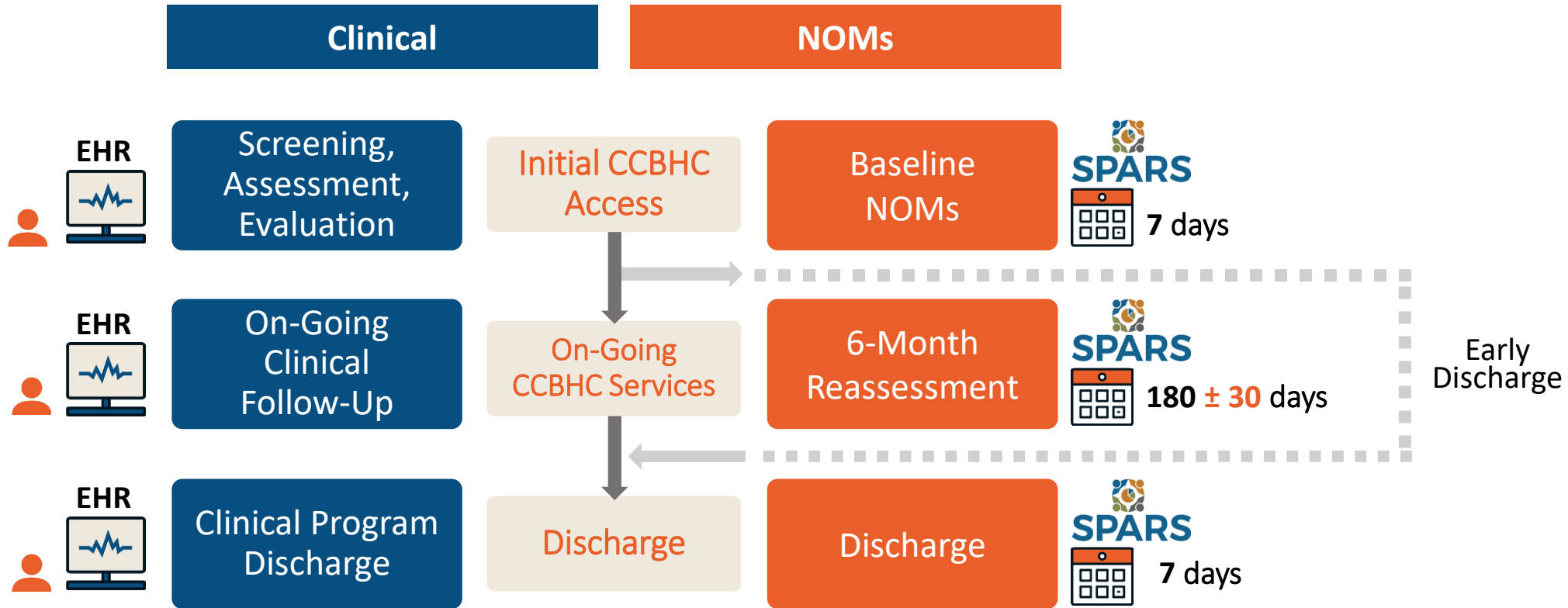
Plans to update the community needs assessment every 3 years

Input from consumers & family members, care coordination partners, & other key informants

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NOMs Collection and Clinical Workflow















Examples of team members who can administer NOMs


-  Admin Support
-  Evaluator
-  Clinician
-  RSS/Care Coordinator





NOMs Collection Example

Roles	Randomization/ Sampling	Baseline Data Collection	Follow-Up/ Discharge Data Collection	Follow-Up & Discharge Monitoring	SPARS Data Entry	Data Collection Process Monitoring
Admin Support						
Evaluator						
Clinician						
RSS/Care Coordinator						

 **Admin Support**

 **Evaluator**

 **Clinician**

 **RSS/Care Coordinator**



Population Health Management – Getting Started

- Define and use data to identify subpopulations for prevention and intervention opportunities
 - ✓ Analyze EHR data
 - ✓ Ask providers, consumers, payers about needs
 - ✓ *Tip: Use the findings from your needs assessment.*
- Implement universal, standardized screening and assessment
- Stratify according to risk
- Select and apply interventions according to risk stratification
- Link to community services and resources
- Conduct continuous quality improvement





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Discussion: Sharing With Your Peers



- What actions is your team taking as a result of this learning series?
- What lessons have you learned in building your data infrastructure?
- What are your next steps for collecting and analyzing data to inform your CCBHC?
- What remaining questions do you have?



Join us for the CCBHC Advanced Optimizing Data Learning Series (May-August 2023)!

Designed for CCBHC grantees interested in learning about the advanced principles of leveraging data to advance consumer health outcomes, the four-session CCBHC Advanced Optimizing Data Learning Series will explore applying data to identify disparities, operationalizing data to expand screening tools and integrating data to improve practice activities. Register for the series today!

- Session One: Application of Data – May 15, 3-4:30 p.m. ET. [Register here.](#)
- Session Two: Integrating Data Systems – June 20, 3-4:30 p.m. ET. [Register here.](#)
- Session Three: Operationalizing Data – July 18, 3-4:30 p.m. ET. [Register here.](#)
- Session Four: The Role of Data in Practice Improvement – August 15, 3-4:30 p.m. ET. [Register here.](#)

Thank you!



Scan the QR code to
take the survey!

Your feedback is important to us! Please
complete the **CCBHC Foundations Data
Learning Series: Post-Learning Community
Survey**

<https://www.surveymonkey.com/r/H8HHQG6>

