



NATIONAL
COUNCIL
for Mental
Wellbeing

CCBHC-E New Grantee Learning Community

Session 11: Celebration of Grantees and Closing Out of Learning

Community

Tuesday, September 12th, 2023

3:00-4:30pm E.T.

CCBHC-E National Training and Technical Assistance Center

Funded by Substance Abuse and Mental Health Services Administration and operated by the National Council for Mental Wellbeing

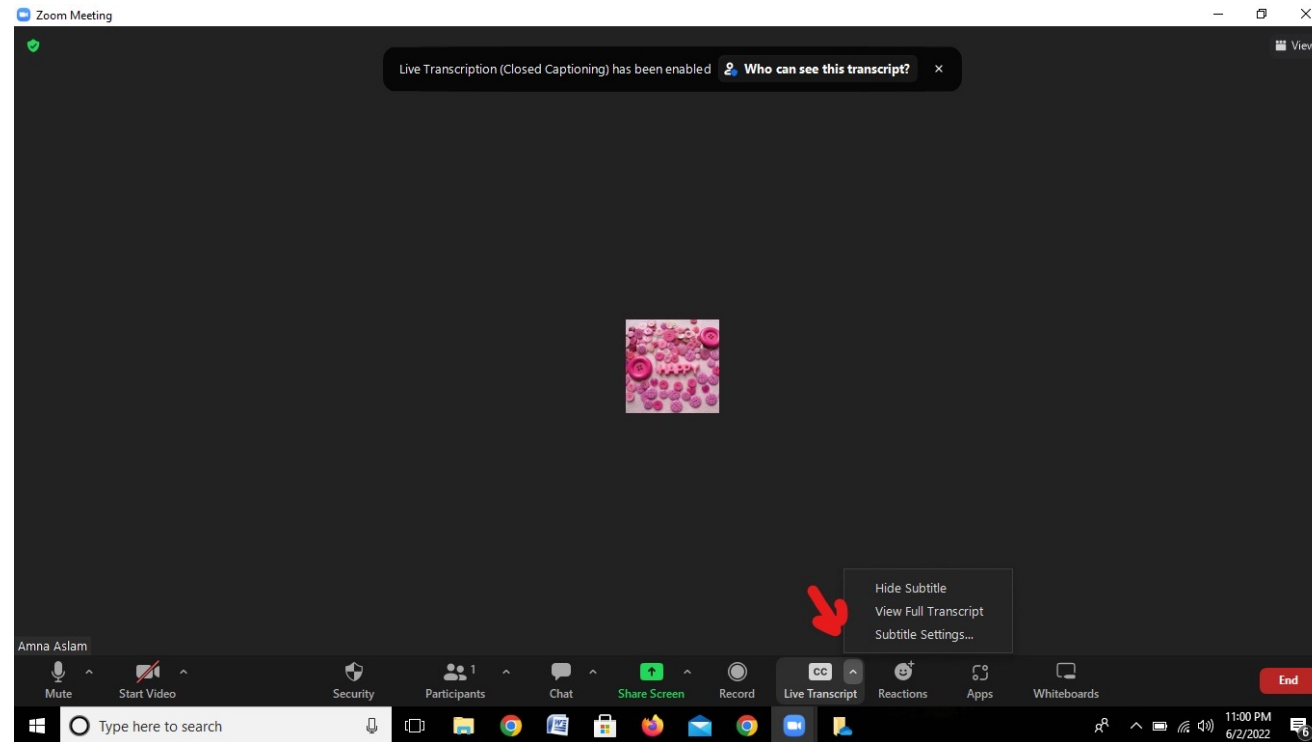
Acknowledgements and Disclaimer

This event/publication was made possible by Grant Number 1H79SM085856 from the Substance Abuse and Mental Health Services Administration (SAMHSA). Its contents are solely the responsibility of the authors and do not necessarily represent the official views, opinions, or policies of SAMHSA, or the U.S. Department of Health and Human Services (HHS).

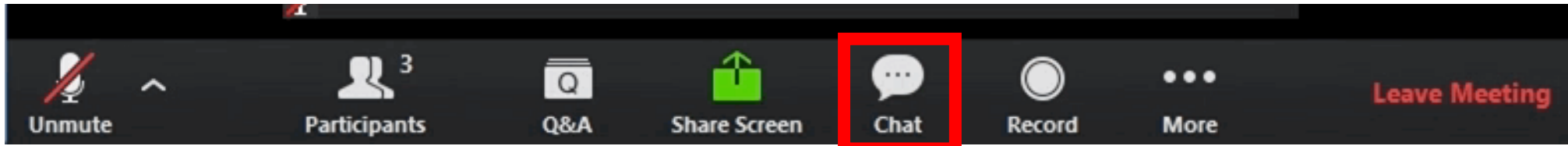


How to Enable Closed Captions (Live Transcript)

Next to “Live Transcript,” click the arrow button for options on closed captioning and live transcript.



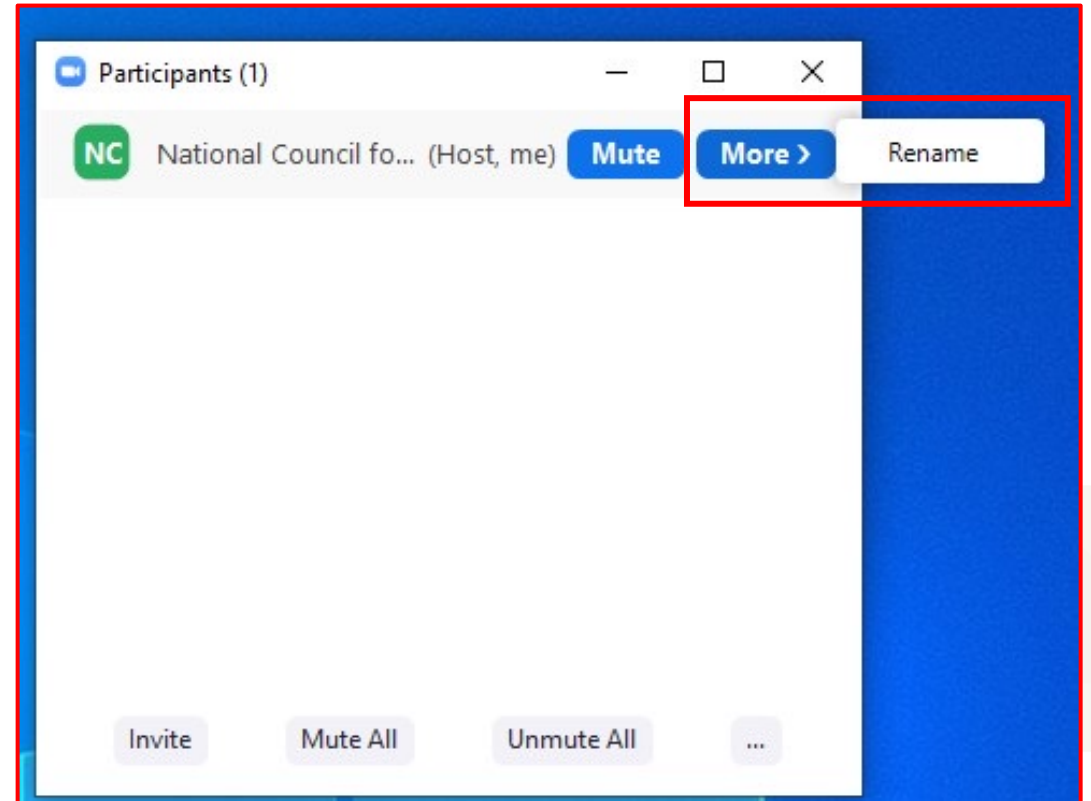
How to Ask a Question



Please share questions throughout today's session using the **Chat Feature** on your Zoom toolbar. We'll answer as many questions as we can throughout today's session.

Name and Organization

- Please join by video if you are able!
- Please rename yourself so your name includes your organization.
 - *For example:*
 - **Jane King, National Council**
 - *To rename yourself:*
 - Click on the **Participants** icon at the bottom of the screen
 - Find your name and hover your mouse over it
 - Click **Rename**
- If you are having any issues, please send a Zoom chat message to **D'ara Lemon, National Council**



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Agenda

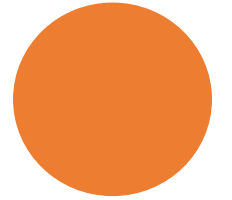
- Closing out of webinar series w/ final session!!
- Session-by-session overview and opportunities for grantees to share any changes made as a result of the session
- Celebrating grantee successes!



November: Learning Community Orientation

Key Learnings:

- Review structure and curriculum of the learning community
- Getting to know each other
- Current national status of CCBHC
- Preparing for attestation
- Lessons learned from the field





Session review and discussion

Waterfall questions: Feel free to enter in chat or speak up

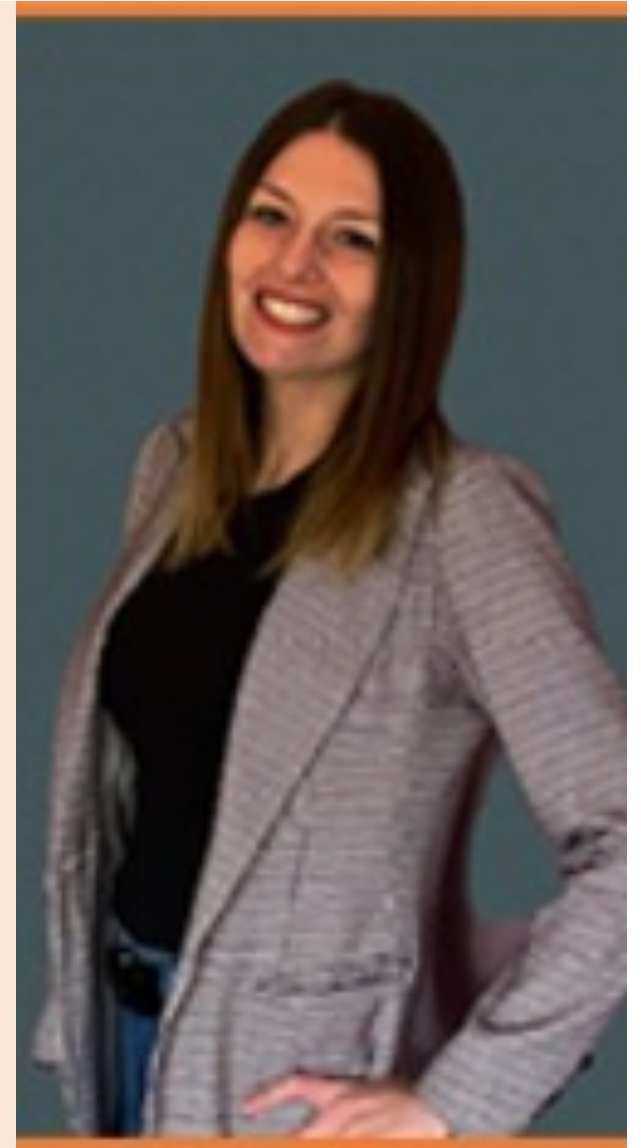
- What key learnings did you gain from this session?
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- What are you most proud of accomplishing based on this session's information?
- What lingering questions do you have about this topic?



December: Needs Assessment

Key Learnings:

- Needs Assessment definition
- Criteria requirements for needs assessment
- Key steps in developing a needs assessment
- Lessons learned from the field



Session review and discussion

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January: Practice Transformation

Key Learnings:

- Recognize the CCBHC grant as a mechanism for organization transformation
- Identify change management strategies and tactics for CCBHC implementation
- Discuss approaches to integrate and align CCBHC with your organization's culture and strategic plan/mission/vision
- Consider elements of an effective communications plan for internal/external stakeholders



Session review and discussion

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February: Service Array

Key Learnings:

- SAMHSA has released an update to CCBHC draft criteria
- CCBHCs are required to provide and/or coordinate 9 distinct service types, each being person-centered, family-centered, developmentally, and culturally appropriate
- CCBHCs should engage in best practices that support completing the attestation.

Session review and discussion

Waterfall questions: Feel free to enter in chat or speak up

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March: Staffing

Key Learnings:

- Use your resources and leverage peer/community health workers to share success stories as part of outreach and engagement efforts.
- Use of Cultural Brokers can support engagement with diverse populations as well as bridge gaps with western medical culture.



Session review and discussion

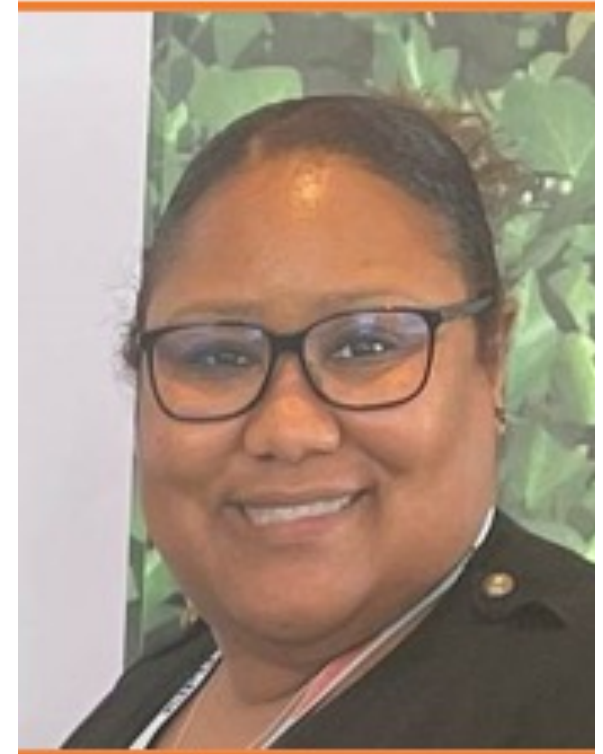
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April: Care Coordination

Key Learnings:

- CCBHCs provide a comprehensive set of services that are data driven and outcome focused.
- CCBHCs should develop care coordination KPIs and celebrate successes.
- Assess workflows and communication needs and develop/update accordingly.





Session review and discussion

Waterfall questions: Feel free to enter in chat or speak up

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-



May: Partnerships

Key Learnings:

- There are key differences, and considerations, in DCO and care coordination/referral agreements.
- CCBHCs are required to coordinate care; agreements should outline expectations of the partnership.
- DCOs are an extension of the CCBHC and must uphold the same standards.

Session review and discussion

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June: Service Accessibility

Key Learnings:

- CCBHCs should develop partnerships with community partners to support outreach and engagement.
- CCBHCs are well positioned to provide chronic disease management, health education, and health promotion supports.
- Open access is one strategy for increasing access to services.



Session review and discussion

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July: Quality and Other Reporting

Key Learnings:

- Data should be used for more than just meeting reporting requirements; data should inform of CQI opportunities.
- CCBHCs can engage with community partners, such as hospitals/EDs, in collaborative CQI activities.
- Plan-Do-Study-Act is one approach to rapid cycle quality improvement.



Session review and discussion

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August: Sustainability

Key Learnings:

- CCBHCs need to be aware of their state's certification status as this will inform paths for sustainability.
- CCBHCs should understand total cost, revenue, and utilization of services to inform sustainability plan.
- Some CCBHCs may benefit from working with consults or developing financial expertise in house.



Session review and discussion

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Celebrating You!!

- Share a success!
- What has surprised you most about CCBHC?
- What are you excited about in year 2 of the grant?

Exciting Upcoming Website Updates!



- Based on feedback that we've received, we're happy to announce that we are working with our Marketing and Communications department to update our CCBHC-E TTA website to enhance functionality and ease of access locating resources, trainings and events. Let's have a quick glance at what's to come.....

CCBHC-E National Training and Technical Assistance Center



Offering training and technical assistance for SAMHSA CCBHC Expansion Grantees, both new (PDI) and returning (IA)

CCBHC-E National Training and Technical Assistance Center

About Us/Meet the Team

PDI Grantees

IA Grantees

Training & Events

Partners

Resources

Evidence-Based Practice Implementation Science Pilot

Request Training/Assistance

About the CCBHC-E National Training and Technical Assistance Center

The CCBHC-E National TTA Center is committed to advancing the CCBHC model by providing SAMHSA CCBHC-E grantees with training and technical assistance related to certification, sustainability and the implementation of processes that support access to care and evidence-based practices.

[Learn More ->](#)



[PDI Grantees »](#)

[IA Grantees »](#)

[Request Technical Assistance »](#)

[Explore the Evidence-based Practice Implementation Science Pilot](#)

Upcoming Events

Office Hours: TTA Center Resource Access and Navigation

July 29 | 3:00 pm - 5:00 pm

This event will provide CCBHC-E's the opportunity to: Understand how to navigate the TTA

- Homepage will display tabs based on grantee type which will then open to resources, trainings and events specific to each set of grantees



- Here's an example of Grantee page layout with all needs listed/categorized....

The screenshot displays the website for the National Council for Mental Wellbeing, specifically the page for PDI Grantees. The page features a navigation bar at the top with links for Engage, My Account, Store, and Search. Below the navigation bar, there are dropdown menus for About Us, Our Work, Get Involved, Membership, and News & Events. The main content area is divided into a header section with the CCBHC-E logo and a main section with a large heading 'PDI Grantees'. A sidebar on the left contains a list of navigation links: About Us/Meet the Team, PDI Grantees (highlighted), IA Grantees, Training & Events, Partners, Resources, Evidence-Based Practice Implementation Science Pilot, and Request Training/Assistance. The main content area includes a welcome message, a section for PDI Resources with nine categories (Staffing, Availability & Accessibility of Services, Care Coordination, Scope of Services, Quality & Other Reporting, Organizational Authority, Governance & Accreditation), a section for PDI Training and Events with six categories (Hot Topic Webinars & Office Hours, Peer Cohort Calls, On-Demand Trainings/Recordings, Learning Community, Learning & Action Series, ???), and a final button for Request Technical Assistance.

NATIONAL COUNCIL
for Mental Wellbeing

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Home / Our Work / Programs & Initiatives /
CCBHC-E National Training and Technical Assistance Center

PDI Grantees

CCBHC-E
National Training and
Technical Assistance Center

**CCBHC-E National
Training and Technical
Assistance Center**

About Us/Meet the Team
PDI Grantees
IA Grantees
Training & Events
Partners
Resources
Evidence-Based Practice
Implementation Science Pilot
Request Training/Assistance

Welcome to the PDI Grantees!
[congrats and welcome message to the cohort]

PDI Resources

- Staffing
- Availability & Accessibility of Services
- Care Coordination
- Scope of Services
- Quality & Other Reporting
- Organizational Authority, Governance & Accreditation

PDI Training and Events

- Hot Topic Webinars & Office Hours
- Peer Cohort Calls
- On-Demand Trainings/Recordings
- Learning Community
- Learning & Action Series
- ???

Request Technical Assistance »

Resources



CCBHC-E National Training and Technical Assistance Center

About Us/Meet the Team

PDI Grantees

IA Grantees

Training & Events

Partners

Resources

On-Demand Modules/Lessons

Toolkits

Evidence-Based Practice Implementation Science Pilot

Request Training/Assistance

Value Based Care

Apply

Developing Your Value Proposition Guide

December 13, 2021

Having a clear understanding and ability to articulate the value you bring as a CCBHC is essential to positioning your organization for sustainable funding. This guide walks you through a step-by-step process to develop your value proposition.

[Read more →](#)

INTEGRATED HEALTH

CCBHC RESOURCE

Guide to Long-acting Medications

December 13, 2021

Long-acting medications (LAMs) are most often utilized as a strategy to address medication non-adherence; however, research supports the use of LAMs as first-tier medications. This guide is a call to action for increasing the safe and appropriate use of LAMs. This publication was supported in part by Funding Opportunity Number...

[Read more →](#)

CCBHC

CCBHC RESOURCE

- Resources are now listed in chronological order starting with recently added. The filter feature has been updated (already active) to allow users to also search for resources, including the option to filter by category based on resource type/topic

Monthly Cohort Calls

Monthly cohort calls from the CCBHC-E NTTAC give CCBHC staff members a regular space for sharing with peers, generating solutions and cross-collaboration. Participate as often as you like. Sign up today and share this opportunity with other members of your team!

Event Type	Date + Time	Registration Link
Executives	The last Friday of each month from 12:00-1:00pm E.T.	Register here
Program Directors	The first Wednesday of each month from 12:00-1:00pm E.T.	Register here
Evaluators/CQI Leads	The first Tuesday of each month from 3:30-4:30 pm E.T.	Register here

CCBHC-E TTA Center Website



Access our ever-growing resource library, upcoming trainings and events, and request for individualized support.

[CCBHC-E National Training and Technical Assistance Center](#)



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Thank You!

Your feedback is important to us!

Please complete the brief event survey that will open in a new browser window at the end of this meeting. Your input helps us improve our support offerings and meet our SAMHSA data metrics.

