

Center for Workforce Solutions ECHO: Addressing the Workforce Crisis



Frequently Asked Questions (FAQ)

What will you gain by participating?

This [ECHO](#) will engage diverse participant teams from across the country in peer-to-peer learning discussions focused on scalable workforce solutions targeting community health provider organizations. ECHO sessions are designed around case-based learning and mentorship that help stakeholders work together to alleviate workforce challenges. This ECHO will bring together mental health and substance use provider organizations, state associations and other regional and national experts for a series of discussions that explore innovative and scalable workforce solutions in six core areas and support participating organizations as they implement solutions to address their workforce challenges.

Six Core Areas of Focus

- Regulatory
- Policy
- Payment
- Clinical model innovation
- Workforce expansion with a focus on enhancing diversity, equity, inclusion and belonging
- Quality and accountability

Learning Objectives

- Deepen your understanding of the workforce crisis in the six core areas.
- Identify and discuss scalable solutions to address the current workforce shortage within your communities.
- Begin to implement innovative solutions as part of an overall plan to address the workforce crisis.
- Gather useful information, guidance and support from other participating organizations and national experts to identify solutions to address the workforce crisis.

Who is eligible to participate?

The Workforce ECHO is open to **mental health and substance use provider organizations and state associations, as well as regional and national mental health and substance use experts** (e.g., national organizations/associations, funders, payers). To truly benefit from this ECHO through implementing sustainable change, **organizations are encouraged to apply for this opportunity and attend each session as a team. (Recommended team size: 2-5 individuals.)** Up to 35 organizations will be selected for this ECHO.

Are there requirements for participating?

- **Costs** – There are no costs associated with participating in this ECHO series.
- **Attendance** – This ECHO will be offered in nine 90-minute sessions from November 2023 to July 2024. Organizations who apply for these opportunities should be available to attend all nine sessions to truly benefit from this ECHO and build on the collective-impact approach needed to implement sustainable change.
- **Session Participation** – Participants will be asked to actively engage and participate in each session, as well as to maintain an open mind and willingness to uphold the safe-space practices established by faculty and facilitators during sessions.
- **Case Presentation** – Participants will submit a case presentation form describing their organization's experiences, challenges and innovative and scalable solutions to address the workforce crisis. Some case presentations will be chosen to be presented during the ECHO sessions.
- **Surveys** – ECHO participants will also be asked to complete a pre-ECHO assessment, brief post-session surveys and an end-of-year evaluation to assist the planning team in regularly improving and updating learning and engagement methods in this ECHO and future ECHOs.

How will I receive the materials to prepare for each session?

Participants will receive the presentation slide deck along with any additional materials 1-2 days before each session. Participants will also receive the recording and survey after each session, along with any other resources reviewed and discussed.

Will I have a chance to provide feedback and share thoughts after each session?

Yes! Your feedback directly guides our direction and content shared in each session. All participants will be directed to complete a survey after each ECHO session.

Is there a cap on the number of participants?

Yes, there is a cap of 35 participating organizations. Applications for Cohort 1 will be reviewed once the registration closes Oct. 25 at 11:59 p.m. ET, and all applicants will be notified of their acceptance in early November 2023.

When do sessions occur?

Session	Date and Time	Topic
Session 1	Tuesday, Nov. 14 3:30-5 p.m. ET	Workforce Crisis and Framework
Session 2	Tuesday, Dec. 12 3-4:30 p.m. ET	Clinical Models
Session 3	Tuesday, Jan. 9 3:30-5 p.m. ET	Payment
Session 4	Tuesday, Feb. 6 3-4:30 p.m. ET	Policy
Session 5	Tuesday, March 5 3-4:30 p.m. ET	Workforce Expansion
Session 6	Tuesday, April 16 3-4:30 p.m. ET	Regulatory
Session 7	Tuesday, May 14 3:30-5 p.m. ET	Quality and Accountability
Session 8	Tuesday, June 11 3-4:30 p.m. ET	Crowdsourced Topic
Session 9	Tuesday, July 9 3:30-5 p.m. ET	Wrap-up and Closing