



# CENTER OF EXCELLENCE for Integrated Health Solutions

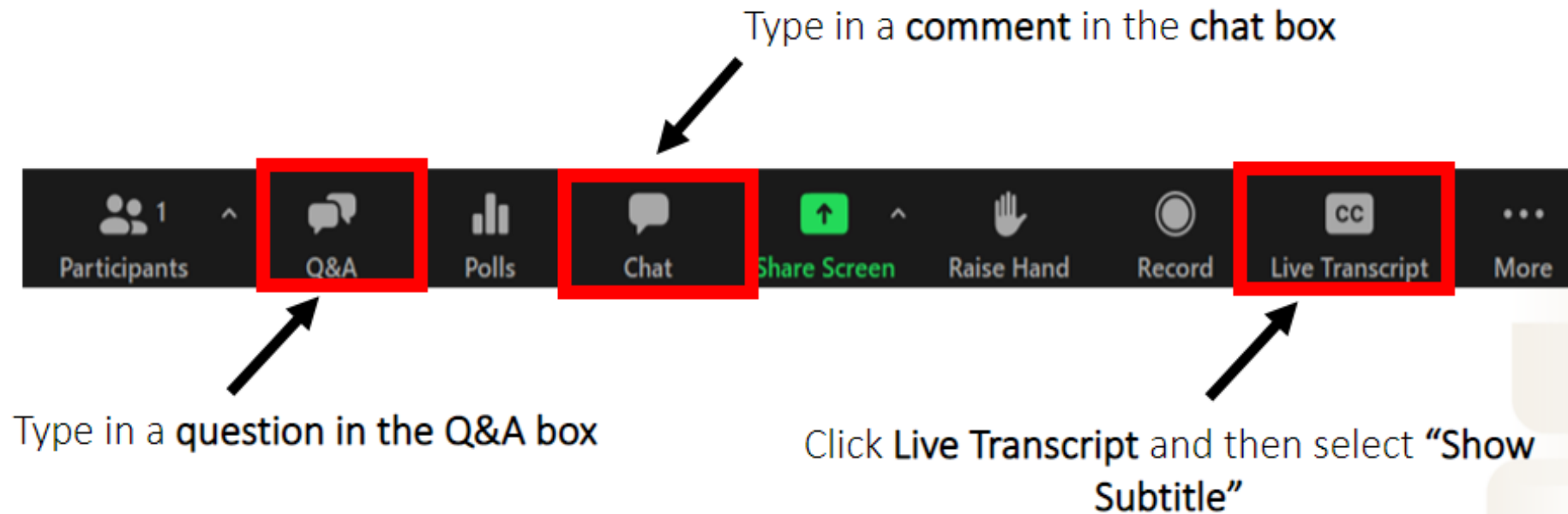
*Funded by Substance Abuse and Mental Health Services Administration  
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## CoE-IHS Integration in Action: Overcoming Workforce Challenges in the Integrated Health Field

*April 30, 2025*

*2:00 – 3:00 p.m. ET*

# Questions, Comments & Closed Captioning



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# Disclaimer

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# Polls



## 1) Which best describes your agency/organization?

- ❖ Mental health provider organization
- ❖ Substance use provider organization
- ❖ Primary care provider organization
- ❖ Government (federal, state, island area, local)
- ❖ Education or research institute
- ❖ Association, coalition, or network-for-advocacy, professionals, or individuals
- ❖ Business (health management, insurer, or other industry)
- ❖ Other

## 2) Are you a Promoting the Integration of Primary and Behavioral Health Care (PIPBHC) recipient or provider organization?

- ❖ Yes, I am a current PIPBHC: Collaborative Care Model (CoCM) recipient
- ❖ Yes, I am a current PIPBHC: Collaborative Care Model (CoCM) provider organization
- ❖ Yes, I am a current PIPBHC: States recipient
- ❖ Yes, I am a current PIPBHC: States provider organization
- ❖ Yes, I am a former PIPBHC recipient or provider organization
- ❖ No
- ❖ I don't know



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# Introductions

**Moderator:** Anthony Carter, LCSW-C, *Project Director, Center for Workforce Solutions, National Council*

**Integrated Health Consultants:**



**Terence Fitzgerald, PhD, M.Ed, MSW,**  
*Lead Consultant, Practice  
Improvement & Consulting,  
National Council*



**Julie Schillim, PhD, LPP, LPC**  
*Lead Consultant, Practice  
Improvement & Consulting,  
National Council*



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# Overcoming Workforce Challenges in the Integrated Health Field

Amid high demand for mental health and substance use treatment services, workforce shortages persist.

*The cause:*

- Challenges with training and cross-agency collaboration, system-wide restrictions and challenges securing sustainable resources

*The result:*

- Longer wait times for patients, increased burn-out among healthcare workers, and higher healthcare costs

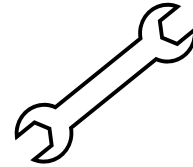


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# Tools & Resources



## National Council for Mental Wellbeing

- Center of Excellence for Integrated Health Solutions – [Resource Home Page](#)
- [Workforce Innovations in Integrated Care Resources](#)
- [Center for Workforce Solutions](#)
  - [Workforce Solutions Jam](#)
    - Workforce Solutions Jam: Strengthening Workforce Pathways – [Slides & Recording](#)
    - Workforce Solutions Jam: Behavioral Health Workforce 2025 – [Slides & Recording](#)
    - Workforce Solutions Jam: Leveraging AI to Streamline Administrative Tasks in Behavioral Health – [Slides & Recording](#)
- [Build a Sustainable Behavioral Health Workforce](#)
- CCBHC Workforce Innovations – [Slides & Recording](#)
- Closing the Gap: Training Your Way Out of the Workforce Crisis – [Slides & Recording](#)
- [Workplace Mental Health & Well-Being | HHS.gov](#)



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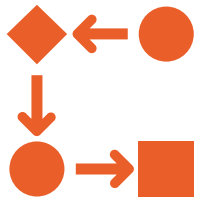


# CHAT WITH AN EXPERT!

*Schedule a free call with an integrated care expert to discuss:*



SCAN HERE



Implementing  
Models of  
Integrated Care



Access to  
Integrated Care



Population Health  
in Integrated Care



Workforce  
Development



Integrated Care  
Financing &  
Operations



Addressing Ongoing Workforce Challenges

***Submit a Request!***



# Upcoming Events & Helpful Links



May  
**22**

2:00 – 3:00 pm ET

**CoE-IHS Action  
Session:**

Measurement-  
informed Care and  
the Collaborative  
Care Model (CoCM)

**[REGISTER](#)**

May  
**28**

3:00 – 4:00 pm ET

*Workforce Series Session 2*

**CoE-IHS Webinar:**

Strengthening  
Integrated Care  
Systems and  
Cross-Agency  
Collaboration

**[REGISTER](#)**

May  
**29**

2:30 – 3:30 pm ET

**CoE-IHS Webinar:**

Care Coordination  
and Referral  
Partnerships

**[REGISTER](#)**

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# Questions?

Email [integration@thenationalcouncil.org](mailto:integration@thenationalcouncil.org)

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