



HEALTHY MINDS
STRONG COMMUNITIES

Certified Community Behavioral Health Clinic Overview

Updated for Revised CCBHC Criteria Released March 2023

Acknowledgments and Disclaimer

This session was made possible by Grant No. 1H79SM085856 from the U.S. Department of Health and Human Services (HHS). Its contents are solely the responsibility of the authors and do not necessarily represent the official views, opinions or policies of HHS.



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

What Is a Certified Community Behavioral Health Clinic (CCBHC)?

The CCBHC model of care aims to improve service quality and accessibility.

CCBHCs are required to serve anyone who requests care for mental health or substance use, **regardless of their ability to pay, place of residence or age** — including developmentally appropriate care for children and youth.

CCBHCs do the following:



Provide integrated, evidence-based, trauma-informed, recovery-oriented, and person- and family-centered care.



Offer the full array of CCBHC-required mental health, substance use and primary care screening services.



Coordinate care with other behavioral health, physical health and social services systems in the community.

CCBHC Criteria Program Requirements

1. Staffing

- ✓ Staffing plan driven by community needs assessment
- ✓ Licensing and training to support service delivery

2. Availability and Accessibility of Services

- ✓ Standards for timely and meaningful access to services, outreach and engagement
- ✓ 24/7 access to crisis services, treatment planning and acceptance of all patients regardless of ability to pay

3. Care Coordination

- ✓ Care coordination agreements across services and providers
- ✓ Defining accountable treatment team, health information technology and care transitions

4. Scope of Services

- ✓ Nine required services, as well as person-centered, family-centered and recovery-oriented care

5. Quality and Other Reporting

- ✓ 21 quality measures, a plan for quality improvement, and tracking of other program requirements

6. Organizational Authority, Governance and Accreditation

- ✓ Consumer representation in governance
- ✓ Appropriate state accreditation

Note: This presentation contains a summary of selected CCBHC certification criteria. To view the full criteria:

<https://www.samhsa.gov/certified-community-behavioral-health-clinics/ccbhc-certification-criteria>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Scope of Services 4.A-4.K

CCBHC

The CCBHC organization will directly deliver the majority (51% or more) of encounters across the required services (excluding Crisis Services) rather than through Designated Collaborating Organizations (DCOs).



Crisis
Services



Screening,
Assessment
and Diagnosis



Person-
and Family-
centered
Treatment
Planning



Outpatient
Mental
Health and
Substance
Use Services



Primary Care
Screening
and
Monitoring



Targeted Case
Management
Services



Psychiatric
Rehabilitation
Services



Peer
Supports
and Family/
Caregiver
Supports



Community
Care for
Uniformed
Service
Members and
Veterans

Source: Substance Abuse and Mental Health Services Administration. (2023). *Certified Community Behavioral Health Clinic (CCBHC) certification criteria*. <https://www.samhsa.gov/sites/default/files/ccbhc-criteria-2023.pdf>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

NATIONAL COUNCIL
for Mental Wellbeing®

CCBHC Funding Pathways

There are currently **three** funding pathways for CCBHCs:

- 1. Section 223 CCBHC Demonstration Program:** This includes states awarded the opportunity to participate in the Section 223 CCBHC Demonstration program established in 2017. These states establish a process for state certification for eligible clinics using the federal CCBHC criteria, and clinics receive a Prospective Payment System (PPS) rate.
- 2. Independent State Medicaid-funded CCBHC Programs:** This includes states that have enacted the CCBHC program through a Medicaid state plan amendment or waiver with approval from the Centers for Medicare and Medicaid Services (CMS). These states establish state-specific eligibility criteria and a process for certification of eligible clinics.
- 3. SAMHSA-administered CCBHC Grant Program:** SAMHSA awards grant funding directly to clinics to support adoption and implementation of the CCBHC model. Receiving grant funding is not the same as certification. Grant recipients that have not received state certification — either because the state does not certify CCBHCs or because the organization is not an entity that has received state certification — must submit an attestation to SAMHSA describing how they are meeting the federal CCBHC criteria requirements.



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

CCBHC National Movement

The **Bipartisan Safer Communities Act** included provisions for expansion of the CCBHC Medicaid Demonstration program.

Beginning July 1, 2024, and every two years thereafter, the legislation allows **up to 10 additional states** to join the demo.

2024

- Planning grant NOFO released with applications due Sept. 12.
- 15 states will be awarded planning grants by Dec. 30.
- Several states will be developing SPAs within the new CCBHC option.

2025

- Planning states are developing their CCBHC programs in preparation for submitting an application to SAMHSA to join the demonstration in 2026.
- Demonstration ends for the original 8 demo states Sept. 30.

2026

- Up to 10 additional states will be selected to join the Section 223 CCBHC Demonstration.
- SAMHSA may continue to award CCBHC grants directly to clinics.

2028

- Up to 10 additional states will be selected to join the Section 223 CCBHC Demonstration.
- SAMHSA may continue to award CCBHC grants directly to clinics.

2030

- Up to 10 additional states will be selected to join the Section 223 CCBHC Demonstration.
- SAMHSA may continue to award CCBHC grants directly to clinics.

Early Impact

Since the model's inception, CCBHCs report improvements in:

- **Staffing:** Increased recruitment and hiring of staff, greater staff satisfaction and retention, redesigning care teams
- **Access:** Decreased wait times for care and elimination of wait lists, targeted outreach to populations with complex or unmet needs, expanding services offered outside the four walls of the clinic
- **Community Impact:** Improved partnerships with schools, primary care, law enforcement, hospitals
- **Health Impact:** Reduced hospitalizations/ED visits, improvements in physical health indicators

CCBHCs expand service delivery outside the clinic. The top locations include:

- **Clients' homes (78%)**
- **Schools (97%)**
- **Courts, police stations and other justice-related facilities (86%)**
- **Emergency departments (20%)**

Sources: SAMHSA Certified Community Behavioral Health Clinic (CCBHC) Certification Criteria (2023); National Council for Mental Wellbeing CCBHC Impact Reports (2022, 2024); ASPE Implementation Findings from the National Evaluation of the Certified Community Behavioral Health Clinic Demonstration Program



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Early Impact



The average wait time
for services is

48 days
nationwide.



65%

see clients for their
first appointment within
one week.



81%

see clients within
10 days.

Source: National Council for Mental Wellbeing. (2024). *2024 CCBHC impact report*.
<https://www.thenationalcouncil.org/resources/2024-ccbhc-impact-report/>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Why CCBHC? The Vision for [Insert Org Name]

Tailor this slide to communicate your organization's mission and vision and create direct connections to how CCBHC status furthers those aims.

Example:

- **VISION:** Healthy Living for Everyone.
- **MISSION:** Our mission is to improve the lives of people affected by mental health and substance use challenges through an array of effective, person-centered services.
- **WHY CCBHC?**
 - Person-, family- and community-centered care design: Criteria are intentionally designed with community needs assessment as the driver for staffing and service array.
 - Focus on access and care coordination: Meets community members' needs and challenges in accessing services and extends how we engage them outside the four walls of the clinic. Takes into account non-health-related needs.
 - Filling gaps in services: Allows us to expand services in areas of need we haven't previously been able to invest in.



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

[Insert Org Name] CCBHC Commitments

Tailor this slide to communicate the commitments you made in your CCBHC grant application, to ensure staff are clear on the goals, targets and implementation activities they can expect to be part of. These can be spread across several slides if needed to cover all.

- Who we will serve:
- Services and evidence-based practices we will provide:
- Who we will partner with:
- Staffing and training expectations:
- Infrastructure investments we will make:



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Discussion

- What excites you about becoming a CCBHC?
- How do you see this impacting those we serve?
- What connections can you make to the model and common challenges or barriers we experience in our work?
- What questions do you have about the model?



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Resources

The CCBHC Criteria On-demand Lessons are a suite of 30- to 60-minute recorded lessons that provide an overview of the CCBHC model and take a deeper dive into CCBHC program requirements.

On-demand Recordings:

▶ [CCBHC 101](#)

▶ [Staffing](#)

▶ [Care Coordination](#)

▶ [Availability and Accessibility](#)

▶ [Scope of Services](#)

▶ [Quality and Other Reporting](#)

▶ [Organization Authority, Governance and Accreditation](#)





Appendix: CCBHC Criteria



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Staffing 1.A-1.D

- Needs Assessment
- General Staffing Requirements (1.A)
- Licensure and Credentialing of Providers (1.B)
- Cultural Competence and Other Training (1.C)
- Linguistic Competence (1.D)

KEY REQUIREMENT HIGHLIGHTS

- **Required staff:** Clinical and peer staff; psychiatrist as medical director; medically trained behavioral health care provider; individuals with expertise in addressing trauma, SED, SMI, SUD
- Required regular training includes context awareness, trauma-informed care and integration.

Source: Substance Abuse and Mental Health Services Administration. (2023). *Certified Community Behavioral Health Clinic (CCBHC) certification criteria*.

<https://www.samhsa.gov/sites/default/files/ccbhc-criteria-2023.pdf>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Access and Availability 2.A-2.E

- General Requirements of Access and Availability (2.A)
- Requirements for Timely Access to Services and Initial and Comprehensive Evaluation (2.B)
- 24/7 Access to Crisis Management Services (2.C)
- No Refusal of Services Due to Inability to Pay (2.D)
- Provision of Services Regardless of Residence (2.E)

KEY REQUIREMENT HIGHLIGHTS

- Services available to all individuals, regardless of age and ability to pay, at times and locations most accessible for those being served (including community, home-based and telehealth).
- Individuals seeking services receive a preliminary triage, and those in crisis are provided immediate access. Those with urgent needs receive service within one business day, and routine needs are addressed within 10 days.

Source: Substance Abuse and Mental Health Services Administration. (2023). *Certified Community Behavioral Health Clinic (CCBHC) certification criteria*.

<https://www.samhsa.gov/sites/default/files/ccbhc-criteria-2023.pdf>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Care Coordination 3.A-3.D

- General Requirements of Care Coordination (3.A)
- Care Coordination and Other Health Information Systems (3.B)
- Care Coordination Partnerships (3.C)
- Care Treatment Team, Treatment Planning and Care Coordination Activities (3.D)

KEY REQUIREMENT HIGHLIGHTS

- The CCBHC coordinates across the spectrum of health services and has protocols in place for care coordination.
- The CCBHC has an HIT system in place that captures demographic info, provides clinical decision-making and can electronically transmit prescriptions.

Source: Substance Abuse and Mental Health Services Administration. (2023). *Certified Community Behavioral Health Clinic (CCBHC) certification criteria*.

<https://www.samhsa.gov/sites/default/files/ccbhc-criteria-2023.pdf>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Quality and Other Reporting 5.A-5.B

- Data Collection, Reporting and Tracking (5.A)
- Continuous Quality Improvement (CQI) Plan (5.B)

KEY REQUIREMENT HIGHLIGHTS

- Both Section 223 Demonstration CCBHCs and CCBHC grantees must report the required clinic-collected quality measures identified in Appendix B.
- CQI plans should address: (1) deaths by suicide or suicide attempts of people receiving services; (2) fatal and nonfatal overdoses; (3) all-cause mortality among people receiving CCBHC services; (4) 30-day hospital readmissions for psychiatric or substance use reasons.

Source: Substance Abuse and Mental Health Services Administration. (2023). *Certified Community Behavioral Health Clinic (CCBHC) certification criteria*.

<https://www.samhsa.gov/sites/default/files/ccbhc-criteria-2023.pdf>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

General Requirements of Organizational Authority and Finances 6.A-6.B

- General Requirements of Organizational Authority and Finance (6.A)
- Governance (6.B)
- Accreditation (6.C)

KEY REQUIREMENT HIGHLIGHTS

- A CCBHC must either be a nonprofit, government clinic or Indian Health Service.
- The CCBHC will incorporate meaningful participation from individuals with lived experience of mental and/or substance use disorders and their families, including youth (51% of the board).

Source: Substance Abuse and Mental Health Services Administration. (2023). *Certified Community Behavioral Health Clinic (CCBHC) certification criteria*.

<https://www.samhsa.gov/sites/default/files/ccbh-criteria-2023.pdf>



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

CCBHC Expansion Grantee National Training and Technical Assistance Center

We offer CCBHC grantees...



Virtual Learning Communities, Webinars and Office Hours

Regular monthly offerings that are determined based on grantees expressed needs.



Opportunities for Collaboration With Other Grantees

Monthly Peer Cohort Calls for CCBHC Program Directors, Executives, Evaluators and Medical Directors.



Direct Consultation

Request individual support through our website requesting system and receive 1:1 consultation.



On-demand Resource Library

Includes toolkits, guidance documents, and on-demand learning modules.



Access our website to register for upcoming events, submit a consultation request or scan our on-demand resource library: www.thenationalcouncil.org/program/ccbhce-ttac/



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

Have Questions or Need Support?



➔ Visit our website
and complete the **CCBHC-E
NTTAC Request Form.**

CCBHC-E
National Training and Technical Assistance Center
Funded by Substance Abuse and Mental Health Services Administration and sponsored by the National Council for Mental Wellbeing



The views expressed in this presentation are provided for informational purposes only. They do not necessarily reflect the opinions or views of the National Council for Mental Wellbeing, its employees or partners.

NATIONAL COUNCIL
for Mental Wellbeing®

NATIONAL
COUNCIL
for Mental
Wellbeing

HEALTHY MINDS
STRONG COMMUNITIES